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Maryland State Librarian

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January 17, 2024

The Honorable Wes Moore
State House
100 State Circle
Annapolis, Maryland 21401

Re: Report required by State Government Article § 23-105 (MSAR # 11946)

Dear Governor Moore:

The Maryland State Library Board is pleased to report on the support, condition, progress and needs of Maryland's libraries. The Maryland State Library Agency's Fiscal Year 2023 Annual Report and the Maryland Public Library Fiscal Year 2022 Statistics are attached.

The Maryland State Library Agency (MSLA) continues to administer state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs and provide excellent customer service. MSLA provides strategic leadership to promote planning and innovation in the development of library programs, encourage the ongoing development of staff expertise through education and training and promote resource sharing among all types of libraries. Responsibilities include oversight of: the Maryland State Library for the Blind and Print Disabled, Maryland's Public Libraries, the State Library Resource Center, the three Regional Resource Centers, the Library Capital Grants Program, and the Maryland Deaf Culture Digital Library. You can learn more about the history and mission of the Maryland State Library Agency and its governance by visiting our website at <https://www.marylandlibraries.org/>.

The Maryland State Library Agency celebrated its sixth year as an independent agency in fiscal 2023. This level of autonomy has allowed the organization to be agile in supporting the Maryland library community to create shared strategies to navigate challenges while continuing to provide exceptional service.

MSLA's mission is to support innovative ways to connect libraries to the communities they serve and provide for exceptional customer experiences at any of the 192 public library branches or 22 mobile libraries throughout the state.

A number of library bills were passed by the Maryland State Legislature during the 2023 Session and signed by the Governor:

- The *Young Readers Program Expansion Act* created a new grants program for the agency. This program will subsidize the distribution of books, through the Dolly Parton Imagination Library,

to more than 35,000 additional Maryland children under five. These children receive a new book every month to encourage a love for reading and learning, and to prepare them for school.

- The *Regional Libraries* provide, through mutual cooperation and coordination -- books, information, and other material and service resources that an individual library cannot provide adequately by itself. This bill updated the governance of the regionals and the role of library management staff. They allow for greater input from both participating libraries and the community as to what services are needed from the regional libraries.
- In addition, the statute on *Confidentiality of Library Records* was updated to ensure that library records remain confidential unless certain standards are met.

MSLA is funded through a combination of resources from the Institute of Museums and Library Services (IMLS) through the Library Services and Technology Act (LSTA) and state appropriations. Agency Headquarters and the Public Libraries and State Networking Branch funding includes a combination of state and federal funds. State funds support the Maryland State Library for the Blind and Print Disabled, the Maryland Deaf Culture Digital Library, Maryland's Public Libraries and the State Library Network (comprised of the State Library Resource Center (SLRC), three regional resource centers (the Eastern Shore Regional Library, the Southern Maryland Regional Library Association, and the Western Maryland Regional Library), two smaller programs to facilitate interlibrary loan and the Library Associate Training Institute (LATI).

The Federal Fiscal Year (FFY) 2023 funding allowance for the "Grants to States" program from the Institute of Museum and Library Services (IMLS) grant was \$3,354,251. The IMLS Grants to States program is the largest source of federal funding for library services in the U.S. and issues grants to support the purposes and priorities of the Library Services and Technology Act (LSTA). This funding is allocated between MSLA Headquarters and Aid to Education. MSLA issues approximately \$2 million in LSTA subgrants to Maryland libraries under the Public Libraries–Aid to Education program each year, ranging from statewide services for library patrons of all ages, to professional development support for library staff.

The Public Libraries and State Networking Branch (PLSNB) provides technical assistance and direction to improve public library services across the state. Through statewide collaborative assessment, staff identify library needs and provide for research and the distribution of findings, provide technical and professional assistance, collect and report public library statistics, and coordinate marketing and outreach for libraries throughout the state. PLSNB supports Maryland libraries through the administration of federal LSTA funds to support staff development, library programs and other initiatives statewide. PLSNB provides robust training to librarians and library customers. Some of the highlights from the previous year include the Futures Conference and the State Blueprint Conference which challenged librarians statewide to maintain future-ready libraries and plan for the future. Other noteworthy programs included the Hatchlings Early Literacy program and the Library Associate Training Institute program.

The Hatchlings "Ready to Hatch" and "In the Nest" programs are offered in library branches and outreach sites in the community to better reach families who are underserved, under-resourced, or unaware of the value of daily engagement with babies, and may not be current library customers. Programs are conducted in Spanish and English, meals are shared, giveaways are distributed, and connections are forged amongst families, library staff, and community partners.

PLSNB has oversight of the Library Associate Training Institute (LATI). Library Associates (LAs) are required to have an MLS degree or complete 90 hours of approved in-service training within the first two years of their appointment to a Library Associate position. This program provides a 90-hour competency-based program, using blended learning delivery to provide these professionals with the prerequisite skills to meet this standard. The program provides consistent learning opportunities for every LA in the state. Whether the library is small and rural or large and urban, its LAs receive the same training from the state's experienced trainers. LATI is led by professional librarians and library science consultants, and includes expertise from professionals at the State Library Resource Center/Enoch Pratt Free Library. MSLA has been recognized nationally for the extraordinary investment made in educating library staff. LATI ensures that public libraries across the state deliver the same high-quality customer experience to all.

Every year, PLSNB accepts competitive LSTA grant applications from Maryland public libraries. In FY 2023, MSLA awarded over \$340,000 in grant awards to 12 public library systems. These projects focused on lifelong learning, equity, diversity and inclusion, planning, and bridging the digital divide.

The Library for the Blind and Print Disabled (LBPD) serves eligible Marylanders with free access to books and magazines in customized audiobook cartridges, print and electronic braille, and large print formats. LBPD also assists college students in obtaining accessible textbooks, teaching patrons to use assistive technology, and hosting programs and events. Accessibility is an ongoing goal for LBPD and other libraries across the state. The Braille on Demand program and Fusion accessibility software allows patrons to access more materials in formats with which they feel comfortable.

Beginning in fiscal 2016 and in each fiscal year thereafter, the Library for the Blind and Print Disabled has received an amount equivalent to at least 25% of the amount received by the State Library Resource Center for the same fiscal year (Education Article, §23-205(e) of the Code of Maryland Regulations). In FY 2023, this amount totaled \$3,184,160.

Maryland's County Public Library Capital Grants Program is funded by the State. Education Article, §23-509 of the Code of Maryland Regulations, provides for the establishment of the County Library Capital Project Grants Program. The mandated funding formula, established in 2008, was increased from \$5 million to \$7.5 million per year in FY 2023. Since the inception of the program, \$82,325,000 has been authorized, leveraging more than \$374,500,000 in local matching funds, or nearly four and a half times the amount of the State's investment. The FY 2023 Capital Budget was approved with a 54% supplemental funding increase to cover cost overruns on current projects,

This program has funded not only important renovations but also opened an astounding 19 new libraries. Highlights from FY 2023 include the opening of the Queen Anne's County Library's Kent Island Branch expansion.

Five new state-of-the-art library facilities are also currently underway in Anne Arundel (Riviera Beach and Glen Burnie), Calvert (Twin Beaches), Frederick (Middletown) and Garrett (Friendsville) counties with support from the state.

The need for the State's investment in capital funding continues. According to the most recent statewide facilities assessment conducted in November 2023, more than half of the 190 public

library buildings in Maryland are over twenty-five (25) years old. Consequences of this aging infrastructure are: 19 buildings need a new roof, 8 facilities require alterations for ADA compliance, 30 libraries have HVAC systems that are at the end of their useful life, 41 buildings require technological upgrades in order to provide 21st century library services, 54 existing facilities require general renovation at an estimated cost of \$106,671,000, and 18 buildings have been identified for replacement with a new structure at an estimated cost of \$437,845,000.

Maryland's Public Libraries' ongoing efforts to continually transform to meet society's changing needs have proven to be very successful. Our libraries are community hubs, a place for collegial learning and civic engagement. They are 21st Century Libraries capable of ensuring access to the expanding world of resources through collections of traditional and digital content, employing highly-trained, customer-oriented staff, providing cutting-edge technology infrastructure, and maintaining a physical and virtual presence in the community.

Maryland's Public Libraries continue to be among the best in the nation, ranking near the top in most measures of library effectiveness. The 2022 library statistics show that:

- Maryland Public Libraries had over 3.5 million registered borrowers;
- 55% of Marylanders hold library cards;
- Library visits saw a significant increase of 422% from FY 2021 to FY 2022 as systems ramped up their programs and services in fully reopened branches after the COVID shutdowns, for a total of 12.3 million visits;
- Total circulation increased by 37% with the full reopening of library branches and 47 million items were borrowed (both physical & electronic);
- The number of Internet terminals available to the public increased by over 660 units to better serve communities across the state. Maryland libraries provided more than 5,000 computers and free WiFi at all 192 branches and in the community via 22 mobile libraries and mobile hotspots;
- Wireless Internet uses increased by 61% as community members were able to once again access technology in branches across the state; and
- Library staff answered 3.5 million questions.

The ability of residents to access reliable and no-cost broadband Internet significantly impacts many of Maryland's already vulnerable residents who have little or no connection to work and school. As you know, many Maryland residents rely on their library branches for access to computers and the Internet. MSLA partners with the University of Maryland's Extension School to address digital literacy and digital navigation needs across the state.

According to a 2023 Abell Foundation report, Maryland has seen mixed results in the area of digital inclusion since their last study in 2021:

- 20% of Maryland households do not subscribe to broadband service (a decrease from 23%)
- 3% of Maryland households do not have a computer (a decrease from 18%)
- However, more than 140,000 households with children do not have access to broadband (an increase of more than 400% from 2021)

Fortunately, libraries are now partnering with the State to promote the provision of free Internet access to eligible customers through Governor Moore's Maryland ActNow Campaign, a public

awareness campaign to help increase awareness of and enrollment for the Federal Communications Commission's [Affordable Connectivity Program](#).

State funds also support the Public Libraries–Aid to Education program and the State Library Network–Aid to Education program through subgrants. The Public Libraries–Aid to Education program includes the 24 public library systems (Education Article, §23-505 of the Code of Maryland Regulations). The State Library Network (Education Article, §23-205 of the Code of Maryland Regulations) comprises the State Library Resource Center (SLRC) and the three Regional Libraries serving 14 small and rural libraries in Western Maryland, Southern Maryland and the Eastern Shore.

The Public Libraries–Aid to Education program issued \$44,683,020 in State Aid grants to Maryland's 24 public library systems (an increase of over \$3 million). Under the legislatively mandated formula, spending for the Public Library–Aid Program increased from \$16.70 in fiscal 2022 to \$17.50 per capita in fiscal 2023. This included \$1,020,901 in supplemental funds.

In FY 2023, the State Library Network along with two smaller grants to facilitate Interlibrary Loan and the Library Associate Training Institute (LATI) received \$20.9 million. The State Library Resource Center received \$1.93 per State resident for a total of \$11,922,042. The FY 2023 budget for the Regional Libraries included an increase from \$8.75 to \$9.19 per capita for a total of \$8,986,753. This included \$430,268 in supplemental funds.

The Institute of Museum and Library Services (IMLS) requires that each state develop a five-year plan. The Maryland State Plan 2023-2027 addresses the community needs served by Maryland libraries. MSLA worked with vested partners and community members to develop a vision for how the Agency will support public libraries for the next five years with LSTA funds from the IMLS. This plan enables MSLA to provide leadership, grants, resources, and training opportunities that support the three themes that emerged:

- Inclusive, Responsive, and Connected Institutions
- Resilient and Engaged Library Staff
- Informed and Thriving Marylanders

Other funding includes:

- The FY 2022 allowance for the Deaf Culture Digital Library (DCDL) was \$235,000. MSLA issues a grant to Montgomery County Public Libraries to administer the DCDL.
- The allowance for the Enoch Pratt Free Library was \$3 million to maintain increased operating hours.
- The FY 2023 appropriation for the State Library Retirement Aid Program is \$18,294,289 plus Montgomery County (\$2,119,750) based on demographic and salary changes for employees.

Libraries continue to be a cornerstone of our democracy.

Thank you for your support of Maryland Libraries' efforts to serve the needs and interests of the community.

Sincerely,

Irene M. Padilla

Irene M. Padilla
State Librarian

Attachments: Maryland Public Library Fiscal Year 2022 Statistics
Maryland State Library Agency Fiscal Year 2023 Annual Report

c: Maryland State Library Board
Sarah Albert, Department of Legislative Services (5 copies)

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2022

MARYLAND STATE LIBRARY AGENCY

**25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800**

July 1, 2023

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC), and the Maryland State Library for the Blind and Print Disabled

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MARYLAND STATE LIBRARY STATISTICS

FY 2022

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Maryland Public Library Statistics

FY 2022

Executive Summary

The attached tables report the Maryland public library statistics for the state fiscal year of 2022 (July 1, 2021 – June 30, 2022)

Significant statistics are highlighted below, as well as FY 2021 comparisons.

FY 2022 Highlights

Public library per capita funding statewide: \$51.94

Capital revenue: \$27,488,059

Capital expenditures: \$25,047,433

Staff: 3,336

- Professional librarians: 665

Total holdings: 17,617,058

- Books: 9,814,947
- E-books: 3,345,619
- E-resources: 1,019

Registered users: 3,305,080

Population that hold library cards: 55%

Total circulation: 47,262,633 items

Circulation per capita: 7.82 items

Library visits: 12,375,681

Reference transactions: 3,564,127

Bookmobiles: 22

Internet terminals available to the public: 5,092

Internet uses per year: 1,643,506

Wireless internet uses per year: 12,558,806

FY 2021 - 2022 Comparison Highlights: Libraries Reopen after Covid-19

75% increase in digital material circulation through the Library for the Blind and Print Disabled

Braille titles increased by nearly 500 items through the Library for the Blind and Print Disabled

Total circulation increased by 37% with the full reopening of branches statewide.

Library visits saw a significant increase of 422% from FY21 TO FY22 as systems ramped up their programs and services in fully reopened branches.

The number of internet terminals available to the public increased by over 660 units to better serve communities across the state.

Wireless internet uses increased by 61% as community members were able to once again access technology in branches across the state.

**Maryland State Library for the Blind and Print Disabled Statistics
FY 2022**

Patrons

Registered borrowers: 6,062
Number of patrons 15 years and younger: 155
Number of patrons between 16 and 80: 3,789
Number of patrons over 80: 1,845
Number of patrons blind/low vision/deaf blind: 5,025
Number of patrons with reading disabilities: 686
Number of patrons with a physical disability: 350

Circulation

Total circulation (items): 356,978
Braille: 2,138
Large Print: 919
Digital: 226,122
Electronic books, magazines, and newspapers: 127,799

Staff

Total paid staff: 20
State employees: 20
Contract employees: 0
SCSEP participants: 2
Volunteers: 12

Readership

Digital readers: 3,470
Braille readers: 297
Large Print readers: 5,215

Patron Service

Telephone inquiries: 4,696
Walk-in patrons: 75
E-Mail requests: 1,945
New applications processed: 483

Collection

Total collection (titles): 66,156
Braille titles: 16,546
Digital titles: 35,604
Large print titles: 12,904
Tactile items: 6
Marylandia items: 207
Descriptive video titles: 298

Outreach, Services and Events

Total outreach programs: 57
Adult/educational/cultural programs: 34
Youth Services programs: 11
Technology classes attendance: 298
Library tours: 3
Total program attendance: 813
MAT chapters converted: 3,570
MAT students: 72

LIBRARY SYSTEM	ESTIMATED POPULATION	TOTAL OPERATING REVENUE	FEDERAL GOVERNMENT REVENUE	STATE GOVERNMENT REVENUE *	LOCAL GOVERNMENT REVENUE	OTHER OPERATING REVENUE **	PER CAPITA OPERATING REVENUE ***	PER CAPITA RANKING	TOTAL OPERATING EXPENDITURES	SALARIES & WAGES EXPENDITURES	BENEFITS EXPENDITURES	TOTAL COLLECTION EXPENDITURES	OTHER OPERATING EXPENDITURES
TOTAL (all libraries)	6,045,680	\$339,108,040	\$5,118,884	\$81,187,694	\$232,842,335	\$19,959,127	\$51.94	-	\$337,592,545	\$181,907,654	\$67,401,647	\$39,789,107	\$48,494,137
Public													
Allegany	70,416	\$2,277,956	\$15,400	\$1,026,221	\$999,000	\$237,335	\$28.76	23	\$2,249,203	\$1,156,343	\$435,084	\$175,221	\$482,555
Anne Arundel	579,234	\$31,192,284	\$24,200	\$4,299,244	\$25,927,691	\$941,149	\$52.18	10	\$31,192,284	\$16,013,864	\$5,675,698	\$4,379,962	\$5,122,760
Baltimore City	593,490	\$37,385,899	\$460,518	\$9,023,185	\$16,269,900	\$11,632,296	\$42.62	15	\$44,044,412	\$23,944,637	\$8,484,936	\$3,059,998	\$8,554,841
Baltimore	827,370	\$47,099,416	\$315,972	\$9,134,264	\$36,288,194	\$1,360,986	\$54.90	7	\$45,603,708	\$23,327,526	\$9,338,316	\$7,334,146	\$5,603,720
Calvert	92,525	\$5,553,265	\$64,475	\$993,266	\$4,492,524	\$3,000	\$59.29	6	\$5,611,465	\$3,310,132	\$1,467,407	\$367,436	\$466,490
Caroline	33,406	\$1,917,129	\$28,400	\$501,559	\$1,252,728	\$134,442	\$52.51	9	\$1,815,492	\$840,764	\$427,545	\$79,570	\$467,613
Carroll	168,447	\$12,623,568	\$429,252	\$2,019,334	\$9,843,810	\$331,172	\$70.43	5	\$11,987,589	\$7,752,456	\$1,556,112	\$1,476,719	\$1,202,302
Cecil	102,855	\$7,949,207	\$80,315	\$1,356,645	\$6,230,416	\$281,831	\$73.76	3	\$7,541,656	\$3,876,822	\$1,718,494	\$635,692	\$1,310,648
Charles	163,257	\$6,063,777	\$135,440	\$1,807,537	\$3,994,100	\$126,700	\$35.54	20	\$6,575,908	\$4,110,814	\$1,245,800	\$424,882	\$794,412
Dorchester	31,929	\$1,106,373	\$39,510	\$399,443	\$565,492	\$101,928	\$30.22	22	\$986,626	\$568,013	\$107,154	\$79,900	\$231,559
Frederick	259,547	\$14,253,508	\$48,529	\$2,635,876	\$11,244,135	\$324,968	\$53.48	8	\$13,807,221	\$7,484,276	\$3,107,482	\$2,175,222	\$1,040,241
Garrett	29,014	\$1,563,470	\$82,440	\$297,868	\$1,092,107	\$91,054	\$47.91	13	\$1,505,126	\$818,231	\$398,845	\$95,227	\$192,824
Harford	255,441	\$22,578,282	\$176,327	\$2,998,383	\$18,890,693	\$512,879	\$85.69	1	\$21,996,054	\$10,648,056	\$5,849,496	\$2,752,380	\$2,746,122
Howard	325,690	\$27,316,262	\$757,503	\$3,198,213	\$22,448,901	\$911,645	\$78.75	2	\$26,359,566	\$15,410,592	\$5,630,529	\$1,750,702	\$3,567,743
Kent	19,422	\$1,053,858	\$25,800	\$194,852	\$716,399	\$116,807	\$46.92	14	\$1,074,749	\$601,153	\$214,924	\$63,408	\$195,264
Montgomery	1,050,688	\$38,700,589	\$21,261	\$5,281,630	\$33,011,988	\$385,710	\$36.45	19	\$38,737,243	\$22,559,406	\$8,024,037	\$7,002,830	\$1,150,970
Prince George's	909,327	\$35,520,582	\$540,361	\$9,975,946	\$24,112,200	\$892,075	\$37.49	17	\$35,994,492	\$19,381,971	\$7,228,359	\$2,527,500	\$6,856,662
Queen Anne's	50,381	\$2,695,588	\$112,900	\$388,134	\$2,073,975	\$120,579	\$48.87	11	\$2,311,831	\$1,359,331	\$566,249	\$189,340	\$196,911
St. Mary's	113,510	\$4,795,064	\$310,000	\$1,222,536	\$3,078,258	\$184,270	\$37.89	16	\$4,051,717	\$2,476,467	\$643,770	\$402,350	\$529,130
Somerset	25,616	\$1,140,837	\$86,419	\$401,778	\$553,720	\$98,920	\$37.30	18	\$1,124,835	\$570,445	\$246,482	\$82,514	\$225,394
Talbot	37,181	\$2,166,799	\$78,553	\$280,265	\$1,524,390	\$283,591	\$48.54	12	\$2,100,615	\$1,149,410	\$441,949	\$139,587	\$369,669
Washington	151,049	\$6,247,372	\$543,489	\$1,974,673	\$3,261,560	\$467,650	\$34.67	21	\$3,685,085	\$2,720,460	\$564,037	\$381,639	\$18,949
Wicomico	103,609	\$3,415,575	\$265,400	\$1,409,501	\$1,538,457	\$202,217	\$28.45	24	\$2,891,166	\$1,630,342	\$594,820	\$231,787	\$434,217
Worcester	52,276	\$4,101,407	\$133,410	\$447,948	\$3,397,578	\$122,471	\$73.56	4	\$3,839,443	\$1,909,540	\$1,010,090	\$253,372	\$666,441
TOTAL (all public)	6,045,680	\$318,718,068	\$4,775,874	\$61,268,301	\$232,808,216	\$19,865,676	\$48.64	-	\$317,087,486	\$173,621,051	\$64,977,614	\$36,061,384	\$42,427,437
Regional													
ESRL	353,820	\$3,377,267	\$139,913	\$3,202,711	\$0	\$34,643	\$9.05	-	\$3,288,375	\$785,035	\$309,923	\$499,862	\$1,693,555
SMRLA	369,292	\$3,525,176	\$150,574	\$3,340,483	\$34,119	\$0	\$9.14	-	\$3,944,719	\$1,156,815	\$404,341	\$1,195,045	\$1,188,518
WMRL	250,479	\$2,303,021	\$52,522	\$2,191,691	\$0	\$58,808	\$8.75	-	\$2,087,452	\$571,825	\$206,374	\$746,747	\$562,506
TOTAL (all regional)	973,591	\$9,205,465	\$343,010	\$8,734,885	\$34,119	\$93,451	\$9.01	-	\$9,320,546	\$2,513,675	\$920,638	\$2,441,654	\$3,444,579
STATE LIBRARY RESOURCE CENTER (SLRC)	6,045,680	\$11,184,508	\$0	\$11,184,508	\$0	\$0	\$1.85	-	\$11,184,513	\$5,772,928	\$1,503,395	\$1,286,069	\$2,622,121

NOTE:

* State Government Revenue includes both state aid and state contribution to retirement

** Other Operating Revenue includes grants, fines, fees, endowments, and other income sources not noted elsewhere

*** Per Capita Revenue and Per Capita Ranking calculations include state and local operating income only

LIBRARY SYSTEM	TOTAL CAPITAL REVENUE	LOCAL GOVERNMENT CAPITAL REVENUE	STATE GOVERNMENT CAPITAL REVENUE	FEDERAL GOVERNMENT CAPITAL REVENUE	OTHER CAPITAL REVENUE	TOTAL CAPITAL EXPENDITURES
TOTAL (all libraries)	\$27,488,059	\$20,403,540	\$6,880,938	\$30,466	\$173,115	\$25,047,433
Public						
Allegany	\$2,915,179	\$265,016	\$2,650,163	\$0	\$0	\$2,717,894
Anne Arundel	\$1,000,000	\$0	\$1,000,000	\$0	\$0	\$718,841
Baltimore City	\$86,765	\$86,765	\$0	\$0	\$0	\$86,765
Baltimore	\$1,575,000	\$1,575,000	\$0	\$0	\$0	\$1,575,000
Calvert	\$1,879,802	\$712,934	\$1,136,402	\$30,466	\$0	\$4,163,376
Caroline	\$81,349	\$0	\$81,349	\$0	\$0	\$81,349
Carroll	\$1,300,585	\$1,127,470	\$0	\$0	\$173,115	\$1,411,818
Cecil	\$376,980	\$376,980	\$0	\$0	\$0	\$463,728
Charles	\$0	\$0	\$0	\$0	\$0	\$0
Dorchester	\$0	\$0	\$0	\$0	\$0	\$0
Frederick	\$3,713,692	\$3,583,128	\$130,564	\$0	\$0	\$268,859
Garrett	\$24,843	\$24,843	\$0	\$0	\$0	\$97,159
Harford	\$3,151,690	\$3,151,690	\$0	\$0	\$0	\$3,171,836
Howard	\$0	\$0	\$0	\$0	\$0	\$620,110
Kent	\$0	\$0	\$0	\$0	\$0	\$74,228
Montgomery	\$2,477,071	\$2,477,071	\$0	\$0	\$0	\$2,477,071
Prince George's	\$6,470,312	\$6,470,312	\$0	\$0	\$0	\$6,470,312
Queen Anne's	\$1,882,460	\$0	\$1,882,460	\$0	\$0	\$0
St. Mary's	\$0	\$0	\$0	\$0	\$0	\$0
Somerset	\$0	\$0	\$0	\$0	\$0	\$0
Talbot	\$0	\$0	\$0	\$0	\$0	\$0
Washington	\$525,488	\$525,488	\$0	\$0	\$0	\$0
Wicomico	\$0	\$0	\$0	\$0	\$0	\$621,519
Worcester	\$26,842	\$26,842	\$0	\$0	\$0	\$26,842
TOTAL (all public)	\$27,488,059	\$20,403,540	\$6,880,938	\$30,466	\$173,115	\$25,046,707
Regional						
ESRL	\$0	\$0	\$0	\$0	\$0	\$726
SMRLA	\$0	\$0	\$0	\$0	\$0	\$0
WMRL	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all regional)	\$0	\$0	\$0	\$0	\$0	\$726
SLRC	\$0	\$0	\$0	\$0	\$0	\$0

LIBRARY SYSTEM	TOTAL PAID EMPLOYEES	LIBRARIANS WITH ALA-MLS DEGREES	TOTAL LIBRARIANS	ALL OTHER PAID STAFF *
TOTAL (all libraries)	3,336	665	1,380	1,956
Public				
Allegheny	27	4	24	3
Anne Arundel	298	54	132	166
Baltimore City/SLRC	468	112	156	312
Baltimore	463	81	197	266
Calvert	54	9	44	9
Caroline	19	3	13	6
Carroll	150	21	66	84
Cecil	77	19	50	27
Charles	67	16	46	21
Dorchester	14	4	4	10
Frederick	147	48	89	58
Garrett	21	1	6	15
Harford	197	38	81	116
Howard	261	26	113	148
Kent	13	4	4	9
Montgomery	439	100	126	313
Prince George's	273	58	72	202
Queen Anne's	31	10	27	5
St. Mary's	49	8	24	26
Somerset	16	3	3	13
Takoma Park Library	14	5	6	8
Talbot	23	7	10	13
Washington	95	12	37	58
Wicomico	38	5	12	25
Worcester	42	8	16	26
TOTAL (all public)	3,296	654	1,358	1,938
Regional				
ESRL	14	3	11	3
SMRLA	16	5	5	11
WMRL	10	4	6	4
TOTAL (all regional)	40	12	22	18

NOTE:

SLRC personnel included as part of Baltimore City statistics

Figures indicated are FTE and are rounded to the nearest whole number

* Other Paid Staff includes pages, maintenance, security, hourly, and substitutes

LIBRARY SYSTEM	TOTAL PHYSICAL ITEMS	PRINT MATERIALS	AUDIO PHYSICAL UNITS	VIDEO PHYSICAL UNITS	PRINT SERIAL SUBSCRIPTIONS	OTHER CIRCULATING PHYSICAL ITEMS *	E-BOOKS **	ELECTRONIC COLLECTIONS (DATABASES)	AUDIO DOWNLOADABLE UNITS	VIDEO DOWNLOADABLE UNITS
TOTAL (all libraries)	11,376,534	9,814,947	572,176	937,860	8,685	53,523	3,345,619	1,019	2,158,935	724,294
Public										
Allegany	129,786	113,314	3,752	12,561	54	159	72,902	26	47,598	3,711
Anne Arundel	633,271	522,475	49,287	60,765	744	2,694	179,326	108	108,339	25,006
Baltimore City/SLRC	2,248,883	2,102,868	62,612	78,898	2,008	4,505	142,118	52	62,411	92,667
Baltimore	1,234,645	999,350	107,454	118,027	3,322	9,814	143,558	31	63,688	116,498
Calvert	199,623	165,733	12,459	21,220	181	211	66,946	30	40,195	9,300
Caroline	63,217	55,368	784	6,669	34	396	66,946	28	40,195	851
Carroll	448,985	354,268	37,010	47,101	512	10,606	100,981	24	92,786	17,373
Cecil	256,355	211,756	16,389	27,057	10	1,153	78,481	28	59,454	3,908
Charles	191,089	162,742	7,068	20,675	24	604	84,786	30	62,494	2,390
Dorchester	63,640	55,427	1,204	6,918	73	91	68,837	29	42,796	507
Frederick	400,734	330,852	24,949	44,736	155	197	133,289	36	112,142	51,081
Garrett	95,907	79,244	5,452	11,211	114	249	66,963	27	40,198	3
Harford	696,413	566,163	48,881	75,558	475	5,811	185,783	37	143,011	54,124
Howard	880,801	707,397	61,207	101,343	168	10,854	128,191	67	89,514	39,207
Kent	35,736	30,329	1,522	3,814	68	71	67,840	23	41,162	924
Montgomery	1,975,029	1,791,249	64,906	117,222	5	1,652	206,617	84	111,328	224,262
Prince George's	578,391	506,613	19,393	48,971	198	3,414	90,312	50	37,633	17,009
Queen Anne's	95,171	77,670	3,283	14,083	10	135	71,983	25	50,045	1,636
St. Mary's	153,515	124,027	2,596	26,776	19	116	79,145	25	57,243	3,127
Somerset	70,989	52,167	4,014	14,685	63	123	68,002	26	42,304	481
Takoma Park Library	57,078	52,543	2,924	0	67	30	1,503	47	0	0
Talbot	125,073	111,349	4,400	9,423	50	91	66,946	25	40,195	0
Washington	294,286	285,587	4,926	3,629	92	144	67,032	30	40,867	3
Wicomico	176,537	164,319	3,507	8,711	28	0	66,946	28	40,195	3,125
Worcester	159,165	127,067	11,020	20,921	194	157	66,946	27	40,195	945
TOTAL (all public)	11,264,319	9,749,877	560,999	900,974	8,668	53,277	2,372,379	943	1,505,988	668,138
Regional										
ESRL	940	742	0	0	0	198	76,808	25	41,189	3
SMRLA	0	1,123	0	23	17	18	86,622	23	51,249	3
WMRL	111,275	63,205	11,177	36,863	0	30	809,810	28	560,509	56,150
TOTAL (all regional)	112,215	65,070	11,177	36,886	17	246	973,240	76	652,947	56,156

NOTE:

0=Not available or none

SLRC collections included as part of Baltimore City statistics

* Other Circulating Physical Items include items such as wi-fi hotspots, Chromebooks, sewing machines, cake pans, tools, etc.

** E-book statistics may be reported by regional libraries for individual systems

LIBRARY SYSTEM	USE OF ELECTRONIC MATERIALS *	SUCCESSFUL RETRIEVAL OF ELECTRONIC INFORMATION **	TOTAL ELECTRONIC USE
TOTAL (all libraries)	11,399,529	9,923,742	21,323,271
Public			
Allegheny	55,081	127,732	182,813
Anne Arundel	1,402,331	1,550,860	2,953,191
Baltimore City/SLRC	639,982	899,812	1,539,794
Baltimore	1,611,222	809,155	2,420,377
Calvert	187,673	84,121	271,794
Caroline	25,450	17,538	42,988
Carroll	331,978	138,346	470,324
Cecil	122,030	25,822	147,852
Charles	111,667	109,712	221,379
Dorchester	16,958	13,853	30,811
Frederick	588,075	599,491	1,187,566
Garrett	37,386	43,043	80,429
Harford	688,364	389,860	1,078,224
Howard	833,759	2,295,419	3,129,178
Kent	34,274	79,765	114,039
Montgomery	2,417,774	1,065,725	3,483,499
Prince George's	1,150,426	578,684	1,729,110
Queen Anne's	62,178	4,027	66,205
St. Mary's	151,435	89,489	240,924
Somerset	11,894	14,545	26,439
Takoma Park Library	2,375	5,248	7,623
Talbot	69,119	21,858	90,977
Washington	136,379	120,775	257,154
Wicomico	95,247	21,626	116,873
Worcester	62,859	74,115	136,974
TOTAL (all public)	10,845,916	9,180,621	20,026,537
Regional			
ESRL	191	10,162	10,353
SMRLA	320,291	286,981	607,272
WMRL	233,131	445,978	679,109
TOTAL (all regional)	553,613	743,121	1,296,734

NOTE:

SLRC collections included as part of Baltimore City statistics

* Use of Electronic Material includes using materials that are distributed digitally online such as e-books and downloadable electronic video and audio files.

** Successful Retrieval of Electronic Information includes materials examined or downloaded from online library resources that require user authentication but do not have a circulation period.

LIBRARY SYSTEM	TOTAL CIRCULATION ^	PHYSICAL ITEM CIRCULATION	IN HOUSE USE	TOTAL PHYSICAL ITEM USE ^^	TOTAL COLLECTION USE (MARYLAND) ~	TOTAL COLLECTION USE (FEDERAL) ~~~
TOTAL (all libraries)	47,262,633	35,863,104	1,061,025	36,924,129	58,247,400	57,186,375
Public						
Allegany	283,916	228,835	10,524	239,359	422,172	411,648
Anne Arundel	5,064,300	3,661,969	0	3,661,969	6,615,160	6,615,160
Baltimore City/SLRC	1,730,178	1,090,196	99,986	1,190,182	2,729,976	2,629,990
Baltimore	8,564,872	6,953,650	0	6,953,650	9,374,027	9,374,027
Calvert	874,726	687,053	0	687,053	958,847	958,847
Caroline	139,236	113,786	0	113,786	156,774	156,774
Carroll	2,915,894	2,583,916	196,929	2,780,845	3,251,169	3,054,240
Cecil	744,298	622,268	2,628	624,896	772,748	770,120
Charles	605,546	493,879	0	493,879	715,258	715,258
Dorchester	66,709	49,751	0	49,751	80,562	80,562
Frederick	2,260,058	1,671,983	156,967	1,828,950	3,016,516	2,859,549
Garrett	238,112	200,726	4,943	205,669	286,098	281,155
Harford	2,855,923	2,167,559	0	2,167,559	3,245,783	3,245,783
Howard	4,865,239	4,031,480	0	4,031,480	7,160,658	7,160,658
Kent	125,365	91,091	0	91,091	205,130	205,130
Montgomery	9,355,690	6,937,916	419,379	7,357,295	10,840,794	10,421,415
Prince George's	2,700,157	1,549,731	128,445	1,678,176	3,407,286	3,278,841
Queen Anne's	345,290	283,112	0	283,112	349,317	349,317
St. Mary's	963,044	811,609	25,061	836,670	1,077,594	1,052,533
Somerset	75,484	63,590	0	63,590	90,029	90,029
Takoma Park Library	76,206	73,831	0	73,831	81,454	81,454
Talbot	260,110	190,991	4,003	194,994	285,971	281,968
Washington	644,231	507,852	8,257	516,109	773,263	765,006
Wicomico	381,854	286,607	0	286,607	403,480	403,480
Worcester	371,960	309,101	926	310,027	447,001	446,075
TOTAL (all public)	46,508,398	35,662,482	1,058,048	36,720,530	56,747,067	55,689,019
Regional						
ESRL	598	407	0	407	10,760	10,760
SMRLA	320,621	330	0	330	607,602	607,602
WMRL	433,016	199,885	2,977	202,862	881,971	878,994
TOTAL (all regional)	754,235	200,622	2,977	203,599	1,500,333	1,497,356

NOTE:

0=Not available or none | Some totals are estimated

SLRC library services included as part of Baltimore City statistics

^ Total Circulation = Physical Item Circulation + Use of Electronic Material (Electronic Circulation tab, column B)

^^ Total Physical Item Use = Physical Item Circulation + In-House Use

~ Total Collection Use (Maryland) = Total Physical Item Use + Total Electronic Use (Electronic Circulation tab, column D)

~~ Total Collection Use (Federal) = Physical Item Circulation + Use of Electronic Material + Successful Retrieval of Electronic Information (Electronic Circulation tab, columns B and C)

LIBRARY SYSTEM	REGISTERED USERS	CIRCULATION / CAPITA ^	CIRCULATION / REGISTERED USER ^^	% OF POPULATION REGISTERED ^^^
TOTAL (all libraries)	3,305,080	7.82	14.30	55%
Public				
Allegany	12,260	4.03	23.16	17%
Anne Arundel	345,535	8.74	14.66	60%
Baltimore City/SLRC	288,799	2.92	5.99	49%
Baltimore	397,549	10.35	21.54	48%
Calvert	52,110	9.45	16.79	56%
Caroline	15,055	4.17	9.25	45%
Carroll	88,328	17.31	33.01	52%
Cecil	51,367	7.24	14.49	50%
Charles	66,181	3.71	9.15	41%
Dorchester	13,681	2.09	4.88	43%
Frederick	106,293	8.71	21.26	41%
Garrett	16,009	8.21	14.87	55%
Harford	223,448	11.18	12.78	87%
Howard	232,234	14.94	20.95	71%
Kent	9,494	6.45	13.20	49%
Montgomery	502,172	8.90	18.63	48%
Prince George's	574,684	2.97	4.70	63%
Queen Anne's	42,210	6.85	8.18	84%
St. Mary's	31,068	8.48	31.00	27%
Somerset	6,940	2.95	10.88	27%
Takoma Park Library	14,177	4.30	5.38	80%
Talbot	23,528	7.00	11.06	63%
Washington	77,127	4.27	8.35	51%
Wicomico	76,441	3.69	5.00	74%
Worcester	38,390	7.12	9.69	73%
TOTAL (all public)	3,305,080	7.69	14.07	55%
Regional				
ESRL	0	0.00	N/A	N/A
SMRLA	0	0.87	N/A	N/A
WMRL	0	1.73	N/A	N/A
TOTAL (all regional)	0	0.77	N/A	N/A

NOTE:

0=Not available or none

SLRC circulation included as part of Baltimore City statistics

^ Circulation / Capita = Total Circulation (Physical Circulation tab, column B) / Estimated Population (Operating Revenue & Expenses tab, column B)

^^ Circulation / Registered User = Total Circulation (Physical Circulation tab, column B) / Registered Users

^^^ % of Population Registered = Registered Users / Estimated Population (Operating Revenue & Expenses tab, column B)

LIBRARY SYSTEM	TOTAL PROGRAMS *	TOTAL PROGRAM ATTENDANCE *	TOTAL VIRTUAL PROGRAMS	TOTAL VIRTUAL PROGRAM ATTENDANCE	TOTAL YOUNG ADULT PROGRAMS	TOTAL YOUNG ADULT ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS **	TOTAL OTHER ATTENDANCE **
TOTAL (all libraries)	41,402	1,004,307	8,969	163,530	5,847	80,980	12,248	195,713	3,539	176,995
Public										
Allegany	357	11,100	56	548	2	21	114	1,407	31	4,192
Anne Arundel	4,657	150,382	178	5,282	571	9,478	851	14,161	394	36,179
Baltimore City/SLRC	3,658	50,667	1,140	20,224	826	5,870	1,543	21,740	249	3,834
Baltimore	3,933	68,982	732	12,852	877	8,538	1,432	22,312	0	0
Calvert	1,234	21,108	305	3,322	75	860	464	5,963	37	4,632
Caroline	285	3,649	0	0	53	197	22	161	96	1,418
Carroll	3,557	87,936	513	7,110	268	5,515	716	11,705	580	22,623
Cecil	987	30,684	20	324	178	4,072	108	2,581	0	0
Charles	1,106	19,519	668	8,395	134	1,306	188	1,819	155	6,170
Dorchester	174	4,561	0	0	5	31	13	149	0	0
Frederick	1,344	57,331	112	1,731	93	898	124	3,624	63	13,677
Garrett	345	7,071	0	0	8	24	156	992	20	784
Harford	3,109	116,862	108	5,663	295	6,642	645	10,581	90	20,205
Howard	6,777	161,271	1,754	38,700	1,294	21,045	1,834	36,318	1,176	41,067
Kent	265	7,663	13	136	13	893	28	292	60	3,816
Montgomery	2,822	73,677	1,893	39,865	217	1,587	1,729	26,390	0	0
Prince George's	2,152	50,683	760	11,472	332	9,593	765	13,809	42	2,933
Queen Anne's	423	11,578	38	618	41	688	174	3,645	0	1,357
St. Mary's	583	8,046	298	2,411	72	442	237	2,718	9	485
Somerset	588	3,418	0	0	111	296	213	1,220	0	0
Takoma Park Library	191	3,003	0	0	0	0	0	0	191	3,003
Talbot	405	16,048	40	2,739	22	299	175	9,068	93	2,567
Washington	1,398	26,364	84	295	246	1,656	358	1,859	134	5,332
Wicomico	295	3,982	181	1,404	73	367	77	642	49	1,156
Worcester	757	8,722	76	439	41	662	282	2,557	70	1,565
TOTAL (all public)	41,402	1,004,307	8,969	163,530	5,847	80,980	12,248	195,713	3,539	176,995
Regional										
ESRL	0	0	0	0	0	0	0	0	0	0
SMRLA	0	0	0	0	0	0	0	0	0	0
WMRL	0	0	0	0	0	0	0	0	0	0
TOTAL (all regional)	0	0	0	0	0	0	0	0	0	0

NOTE:

0=Not available or none | Some totals are estimated

SLRC library services included as part of Baltimore City statistics

* Total Programs and Attendance includes all Adult, Young Adult, Children's, and Other programs and attendance

** Other Programs and Attendance includes any program or attendance not otherwise captured by Adult, Young Adult, or Children's, including All Ages and Family programs

LIBRARY SYSTEM	REFERENCE TRANSACTIONS	YOUTH REFERENCE TRANSACTIONS	INTERLIBRARY LOAN ITEMS BORROWED	INTERLIBRARY LOAN ITEMS LOANED OUT	BOOKMOBILES	MEETING ROOM USE *	WIRELESS SESSIONS **	INTERNET COMPUTERS FOR PUBLIC USE	PUBLIC INTERNET COMPUTER USES
TOTAL (all libraries)	3,564,127	675,337	385,039	420,862	22	69,790	12,558,806	5,092	1,643,506
Public									
Allegany	45,621	8,390	5,453	19,623	0	182	8,367	43	8,265
Anne Arundel	22,547	3,039	63,570	18,987	0	2,864	1,230,320	178	131,038
Baltimore City/SLRC	796,862	163,357	13,167	43,455	3	77	1,621,730	1,035	163,397
Baltimore	152,161	0	36,231	25,067	4	2,675	523,993	460	319,019
Calvert	279,297	8,011	4,005	6,556	2	3,064	29,261	68	24,470
Caroline	19,727	3,373	883	8,835	0	728	92,431	52	9,850
Carroll	107,429	39,802	22,809	11,868	3	6,544	56,853	114	32,008
Cecil	69,082	16,227	11,485	5,880	1	3,468	62,544	123	34,045
Charles	39,932	2,944	4,040	6,560	1	578	28,603	180	39,475
Dorchester	3,419	495	14,350	21,897	0	85	17,711	30	5,641
Frederick	93,822	35,507	18,513	9,673	2	158	328,549	113	32,418
Garrett	13,176	908	23,200	14,123	0	520	64,912	30	6,595
Harford	367,628	77,901	21,568	20,122	2	86	2,813,474	439	55,919
Howard	744,272	136,723	22,916	15,383	1	4,632	123,492	348	313,686
Kent	2,723	1,417	24,452	23,400	0	33	20,767	29	43,331
Montgomery	364,501	118,463	38,140	8,193	0	10,121	4,856,683	673	112,731
Prince George's	269,788	26,626	26,452	19,492	0	23,396	420,029	691	186,968
Queen Anne's	701	126	1,779	8,546	0	840	15,395	21	5,349
St. Mary's	15,960	2,258	4,040	6,560	0	4,182	13,249	102	35,879
Somerset	8,511	1,675	635	4,426	0	182	26,000	26	6,757
Takoma Park Library	0	0	64	0	0	0	0	14	2,500
Talbot	14,179	2,460	1,520	10,259	0	970	13,982	39	7,701
Washington	51,293	5,691	9,344	9,417	1	2,419	13,876	104	38,986
Wicomico	6,077	1,125	2,587	7,939	2	223	128,337	59	12,159
Worcester	75,275	18,819	1,713	5,139	0	1,763	48,248	121	15,319
TOTAL (all public)	3,563,983	675,337	372,916	331,400	22	69,790	12,558,806	5,092	1,643,506
Regional									
ESRL	0	0	2	154	0	0	0	0	0
SMRLA	0	0	12,121	19,679	0	0	0	0	0
WMRL	144	0	0	69,629	0	0	0	0	0
TOTAL (all regional)	144	0	12,123	89,462	0	0	0	0	0

NOTE:

0=Not available or none | Some totals are estimated

SLRC electronic access included as part of Baltimore City statistics

* Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals

** Wireless Sessions are counted each time a device connects to the library's wireless network.

LIBRARY SYSTEM	LIBRARY VISITS	HOURS OPEN TO THE PUBLIC	VISITS PER HOURS OPEN	CURBSIDE VISITS	OVERDUE FINES POLICY?	WEBSITE SESSIONS *	APP SESSIONS **	CATALOG SESSIONS ***	VIRTUAL VISITS ^	TOTAL VISITS ^^
TOTAL (all libraries)	12,375,681	459,128	27	141,584	21%	20,414,522	394,942	5,212,552	26,022,016	38,539,281
Public										
Allegany	37,231	6,790	5	122	Yes	95,516	0	54,288	149,804	187,157
Anne Arundel	1,155,209	45,174	26	0	No	1,947,135	0	244,216	2,191,351	3,346,560
Baltimore City/SLRC	804,989	50,722	16	0	No	1,225,278	0	413,666	1,638,944	2,443,933
Baltimore	1,944,432	57,493	34	29,418	No	3,517,942	0	0	3,517,942	5,491,792
Calvert	227,840	10,933	21	2,489	No	246,923	15,773	75,954	338,650	568,979
Caroline	132,117	5,616	24	38	No	74,820	0	0	74,820	206,975
Carroll	528,808	19,528	27	0	No	764,373	0	525,189	1,289,562	1,818,370
Cecil	233,968	12,771	18	2,414	No	276,214	0	135,707	411,921	648,303
Charles	165,884	11,131	15	559	No	407,113	11,488	75,954	494,555	660,998
Dorchester	40,875	4,560	9	31	No	28,108	0	0	28,108	69,014
Frederick	606,537	23,141	26	12,623	No	971,485	0	390,192	1,361,677	1,980,837
Garrett	100,583	8,848	11	0	Yes	96,782	0	257,980	354,762	455,345
Harford	749,576	27,090	28	60,154	No	745,127	175,834	519,520	1,440,481	2,250,211
Howard	1,040,281	18,609	56	17,245	Yes	1,265,777	0	974,830	2,240,607	3,298,133
Kent	45,789	4,607	10	5,814	No	43,331	0	0	43,331	94,934
Montgomery	2,540,098	52,613	48	0	No	5,732,455	0	0	5,732,455	8,272,553
Prince George's	891,228	40,747	22	4,896	No	1,223,288	173,761	426,458	1,823,507	2,719,631
Queen Anne's	118,832	5,943	20	925	No	71,000	5,953	0	76,953	196,710
St. Mary's	268,473	8,978	30	2,503	Yes	288,733	12,133	75,954	376,820	647,796
Somerset	56,924	5,453	10	0	No	30,825	0	0	30,825	87,749
Takoma Park Library	0	0	0	800	No	0	0	0	0	800
Talbot	84,608	2,747	31	0	Yes	383,411	0	0	383,411	468,019
Washington	265,160	15,445	17	337	Yes	600,294	0	1,042,644	1,642,938	1,908,435
Wicomico	110,407	8,419	13	1,101	No	95,281	0	0	95,281	206,789
Worcester	225,832	11,770	19	115	No	182,300	0	0	182,300	408,247
TOTAL (all public)	12,375,681	459,128	27	141,584	21%	20,313,511	394,942	5,212,552	25,921,005	38,438,270
Regional										
ESRL	0	0	NA	0	No	91,674	0	0	91,674	91,674
SMRLA	0	0	NA	0	No	7,700	0	0	7,700	7,700
WMRL	0	0	NA	0	No	1,637	0	0	1,637	1,637
TOTAL (all regional)	0	0	NA	0	0%	101,011	0	0	101,011	101,011

NOTE:

0=Not available or none | Some totals are estimated

SLRC library services included as part of Baltimore City statistics

^ Virtual Visits = Website Sessions + App Sessions + Catalog Sessions

^^ Total Visits = Library Visits + Curbside Visits + Virtual Visits

* Website sessions are visits to the library's website that are not mandatory login landing pages

** App sessions are instances of opening the library's app product (as opposed to the website)

*** Catalog sessions are visits to the library's catalog; counted separately from website visits

LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	CHILDRENS PROGRAMS AS A PERCENT OF ALL PROGRAMS	CHILDRENS ATTENDANCE AS A PERCENT OF ALL ATTENDANCE	CHILDREN'S PROGRAMS, AGES 0-5	AGES 0-5 PROGRAM ATTENDANCE	CHILDREN'S PROGRAMS, AGES 6-11	AGES 6-11 PROGRAM ATTENDANCE	TOTAL CIRCULATION OF CHILDREN'S MATERIALS ^	CHILDRENS CIRCULATION AS A PERCENT OF ALL CIRCULATION
TOTAL (all libraries)	19,776	550,619	48%	55%	13,793	338,259	5,983	212,360	16,703,329	35%
Public										
Allegany	210	5,480	59%	49%	172	4,137	38	1,343	79,042	28%
Anne Arundel	2,841	90,564	61%	60%	2,344	77,946	497	12,618	2,101,922	42%
Baltimore City/SLRC	1,040	19,223	28%	38%	341	6,099	699	13,124	456,822	26%
Baltimore	1,624	38,132	41%	55%	1,031	22,564	593	15,568	3,242,579	38%
Calvert	658	9,653	53%	46%	539	6,282	119	3,371	360,232	41%
Caroline	114	1,873	40%	51%	73	1,584	41	289	31,420	23%
Carroll	1,993	48,093	56%	55%	1,689	38,745	304	9,348	1,013,620	35%
Cecil	701	24,031	71%	78%	273	5,781	428	18,250	270,176	36%
Charles	629	10,224	57%	52%	473	6,057	156	4,167	276,097	46%
Dorchester	156	4,381	90%	96%	83	2,384	73	1,997	26,487	40%
Frederick	1,064	39,132	79%	68%	933	32,565	131	6,567	1,165,379	52%
Garrett	161	5,271	47%	75%	63	1,442	98	3,829	78,428	33%
Harford	2,079	79,434	67%	68%	1,330	34,818	749	44,616	1,083,396	38%
Howard	2,473	62,841	36%	39%	1,956	41,822	517	21,019	2,408,217	49%
Kent	164	2,662	62%	35%	139	1,261	25	1,401	22,198	18%
Montgomery	876	45,700	31%	62%	514	26,092	362	19,608	1,970,155	21%
Prince George's	1,013	24,348	47%	48%	566	9,629	447	14,719	852,287	32%
Queen Anne's	208	5,888	49%	51%	182	2,556	26	3,332	104,997	30%
St. Mary's	265	4,401	45%	55%	212	2,985	53	1,416	448,812	47%
Somerset	264	1,902	45%	56%	104	629	160	1,273	20,140	27%
Takoma Park Library	0	0	0%	0%	0	0	0	0	54,461	71%
Talbot	115	4,114	28%	26%	63	2,749	52	1,365	28,470	11%
Washington	660	17,517	47%	66%	458	5,924	202	11,593	233,917	36%
Wicomico	96	1,817	33%	46%	49	960	47	857	246,818	65%
Worcester	364	3,938	48%	45%	206	3,248	158	690	92,336	25%
TOTAL (all public)	19,768	550,619	48%	55%	13,793	338,259	5,975	212,360	16,668,408	36%
Regional										
ESRL	8	0	NA	NA	0	0	8	0	0	0%
SMRLA	0	0	NA	NA	0	0	0	0	0	0%
WMRL	0	0	NA	NA	0	0	0	0	34,921	8%
TOTAL (all regional)	8	0	NA	NA	0	0	8	0	34,921	5%

NOTE:

0=Not available or none | Some totals are estimated
SLRC Children's Services included as part of Baltimore City statistics

^ Total Circulation of Children's Materials = Circulation of Children's Print Books + Circulation of Other Children's Materials

Maryland State Library Agency 2023 Annual Report



Maryland
State Library
Agency

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Mission

The mission of the Maryland State Library Agency (MSLA) is to provide leadership and consultation in technology, training, marketing, funding, resource sharing, research, and planning so that Maryland libraries can fulfill their missions now and in the future for the people of Maryland.

Message from the Maryland State Librarian

Irene Padilla



Irene Padilla, Maryland State Librarian

The Maryland State Library Agency (MSLA) celebrated its sixth year as an independent agency! This milestone year has been a significant one for the agency and for Maryland libraries. MSLA supports innovative ways to connect libraries to the communities they serve and provides for exceptional customer experiences at any of the 192 branches or 22 mobile libraries throughout the state.

Training

MSLA hosted many statewide trainings, including:

- The Futures Conference was a two-day, high-energy event to explore ideas and strategies for meeting the challenges of creating future-ready libraries.
- The Statewide Blueprint encourages shared understandings of, and collaborations on, non-library trends shaping the future of public library services in the state.
- The Hatchlings Early Literacy program teaches both expectant and newborn families about the importance and value of daily verbal engagement with their babies.
- The Planning Sensory Friendly Storytimes program teaches library staff about the importance and value of sensory story times for all children.

Accessibility

MSLA addresses the need to provide equitable services across the state, including:

- The National Library Service (NLS) began a Braille on Demand program that allows patrons to have one book per month printed in braille to keep.
- Fusion accessibility software is now available on public and staff computers at library branches across Maryland.
- MSLA is a partner with the University of Maryland's Extension School to address digital literacy and digital navigation needs across the state.

Facilities

MSLA is proud to announce Capital Grants Projects that were completed this year:

- A ribbon cutting ceremony was held September 23, 2022, for the grand opening of Allegany County's expanded and renovated LaVale Branch.
- Queen Anne's County Library's Kent Island renovation is complete!

Funding

MSLA administers state and federal funds to support Maryland libraries, including:

- The FY 2024 Operating Budget includes additional state funds to support the increases to the Public Libraries – Aid to Education program and the State Library Resource Center.
- The Capital Budget was approved with a 54% supplemental funding increase to cover cost overruns on current projects.
- The FY 2024 legislative appropriations included increases to funding for the Library for the Blind and Print Disabled, the Deaf Culture Digital Library and the Enoch Pratt Free Library.
- The FY 2024 final state aid calculations provided increases for public libraries, the State Library Resource Center, and the Regional Resource Centers.
- The federal funding allotment to Maryland's Library Services and Technology Act budget increased by 7.36%.

Legislative

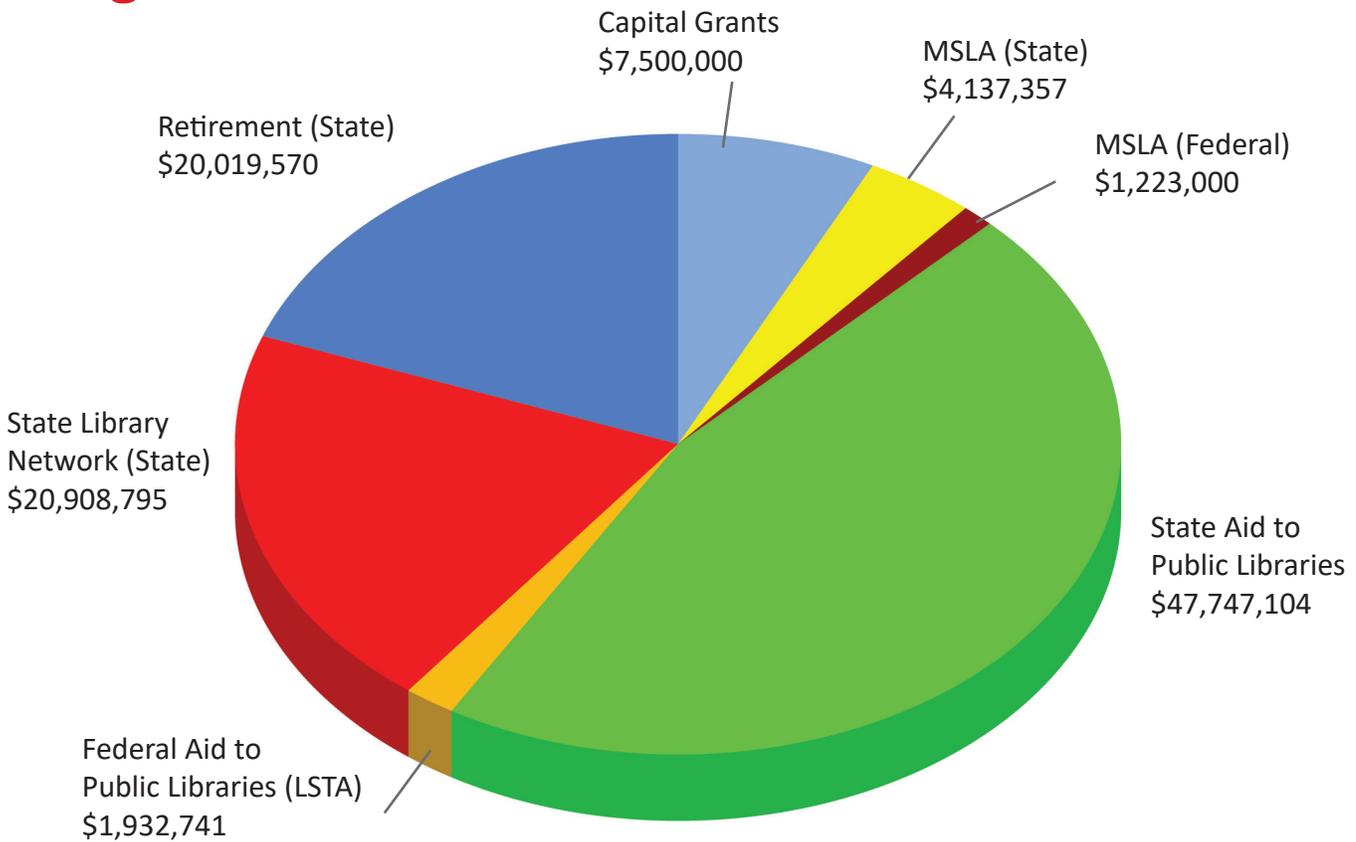
The following bills were passed by the Maryland State Legislature and signed by the Governor:

- HB 243/SB 300: Young Readers Program Expansion Act of 2023
- HB 276/SB 205: Education - Libraries - Funding
- HB 1115/SB 831: Libraries - Regional Resource Centers - Governance
- SB 846: Inspection, Use, or Disclosure Requirement Revision

Leadership

- John Owen was elected NLS Northern Conference Chair
- Laura Hicks was named a Co-chair of the AASL Standards committee
- Mary Rayme was selected by IMLS as a Mentor for LSTA Grants coordinators

Budget 2023



The Maryland State Library Agency (MSLA) administers state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs and to provide excellent customer service. MSLA Headquarters and the Public Libraries and State Networking Branch funding includes a combination of state and federal funds. State funds support the Maryland State Library for the Blind and Print Disabled, the Maryland Deaf Culture Digital Library, and Maryland’s public libraries. These funds also support the State Library Network, a consortium composed of the State Library Resource Center and three regional libraries (the Eastern Shore Regional Library, the Southern Maryland Regional Library Association, and the Western Maryland Regional Library), as well as programs to facilitate interlibrary loan and the Library Associates Training Institute. In addition, the Enoch Pratt Free Library receives supplemental state funding for increased operating hours.



\$1.8M in federal Library Services and Technology Act (LSTA) funds were distributed to public libraries to support staff development, digital equity, community collaboration, infrastructure, and lifelong learning.

Capital Grants

Maryland's County Public Library Capital Grants Program mandates that \$7.5 million be included in the state budget every year for the renovation, expansion, and construction of public library facilities. Goals of the program include geographic diversity in the distribution of awards and a wealth-based match formula to encourage local jurisdictions to fund urgent and necessary public library development across the state. Since FY 2008, \$82,325,000 has been authorized, which has generated an estimated \$370,000,000 in local matching funds. This program has funded not only important renovations but also opened an astounding 19 new libraries. Three new state-of-the-art library facilities are currently underway in Anne Arundel (Riviera Beach), Calvert (Twin Beaches), and Frederick (Middletown) counties with support from the state.



Grand opening of the LaVale Library of the Allegany County Library System



The new Northeast Library is part of the Cecil County Public Library system.

Public Libraries and State Networking Branch

The Public Libraries and State Networking Branch (PLSNB) provides technical assistance and direction to improve public library services across the state. PLSNB supports staff development activities and administers federal Library Services and Technology Act (LSTA) funds to support programs and initiatives in libraries statewide.



This recent graduating class of the Library Associates Training Institute (LATI) is from Howard County Library System. Lead by experienced professionals, the LATI program prepares library workers statewide to provide excellent customer service and is operated under the guidance of the Public Library and State Networking Branch within MSLA.

PLSNB Statistics



Continuing Education Programs

Number of Events

73



Total Attendance

at Events

2,630

Library for the Blind and Print Disabled

The Library for the Blind and Print Disabled (LBDP) serves eligible Marylanders with free access to books and magazines in customized audiobook cartridges, printed braille, electronic braille, and large print formats. LBDP also assists college students in obtaining accessible textbooks, teaches patrons to use assistive technology, and hosts programs and events.



Visitors get ready to go inside Nile the 40-foot inflatable humpback whale during the Whalemobile program in August 2022

Collection & Circulation

- The Books on Demand conversion ensured that audiobook patrons have access to personalized cartridges with multiple titles on them. This led to a 31.1% increase in borrowed items.
- 290 LBDP-produced books are now available on the Braille and Audio Reading Download (BARD) service, which allows access to materials in both braille and audio formats.
- LBDP distributed 201 refreshable braille e-readers, giving patrons access to digital braille files. This led to a 300% increase in borrowed braille books.

Library Events & Programs

- The LBDP-produced podcasts received over 1,016 listens.
- 1,029 patrons attended over 373 programs, assistive technology classes, and events held both on and off site.

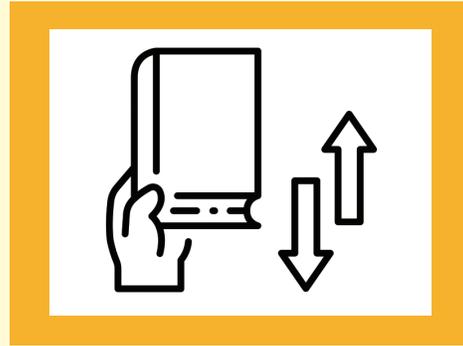
Maryland Accessible Textbook (MAT) Program

- This year, MAT served 114 college and university students in Maryland.
- MAT converted 1,319 textbook and Open Educational Resources chapters for those students.

Public Library Statistics



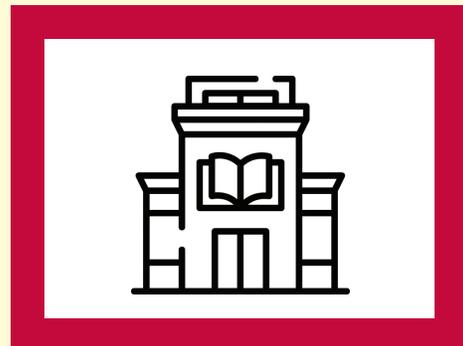
Library Cards
3.5M



Items Borrowed
47M+



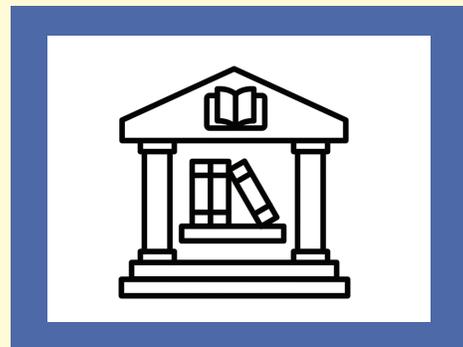
Library Event Attendees
1M+



Library Visits
12.3M



Questioned Answered
3.5M



Library Funding
\$300M+

Note: Latest available data is from FY2022.

New LSTA Strategic Plan

MSLA worked with vested partners and community members to develop a vision for how the Agency will support public libraries for the next five years with funds from the Library Services and Technology Act (LSTA) from the Institute of Museum and Library Services (IMLS). MSLA will provide leadership, grants, resources, and training opportunities to support the three themes that emerged:

1

GOAL 1: Inclusive, Responsive, and Connected Institutions.

Enhance the structural capacity of libraries to foster new connections and to open up new opportunities to sustain and strengthen their communities.

2

GOAL 2: Resilient and Engaged Library Staff.

Strengthen libraries' institutional capacity to foster a strong and innovative workforce.

3

GOAL 3: Informed and Thriving Marylanders.

Help libraries improve equitable access to information and provide direct service for all Marylanders.

Help libraries develop lifelong learning opportunities in order to enhance Marylanders' formal education and general knowledge and skills.



Spotlight On: The Hatchlings Program



The Hatchlings program 'In the Nest' at Carroll County Public Library.

The Hatchlings Early Literacy program teaches both expectant and newborn families about the importance of daily reading, talking, and singing with their babies to lay a solid foundation for early literacy and strong family bonding. Four Maryland public library systems piloted the Hatchlings program in 2021 and 2022. In 2023, in partnership with a Judy Center in their county, seven additional Maryland libraries are piloting Hatchlings.

The Hatchlings “Ready to Hatch” program teaches expectant families about early brain development and helps establish the daily habit of reading and singing to their babies before they are born. Hatchlings “In the Nest” welcomes newborn families with messages about their baby’s development and the value of daily reading, singing, and talking to build language and literacy skills and strong family bonds. Uniquely, the Hatchlings programs are offered in both library branches and outreach sites in the community, to better reach families who are underserved, under-resourced, or unaware of the value of daily engagement with babies and may not be current library customers. Programs are conducted in Spanish and English, meals are shared, giveaways are distributed, and connections are forged amongst families, library staff, and community partners.

The Hatchlings program is made possible through a grant from the Maryland State Department of Education, Division of Early Childhood, as part of the Preschool Development Grant, Birth-Five, from the U.S. Department of Health and Human Services, the Maryland State Library Agency, and the Institute of Museum and Library Services.

Highlighting Maryland Libraries

Competitive LSTA Grant Awards 2022-23



Filming for Creating Equitable Heritage by Frederick County Public Libraries

Resources handbook. The revised handbook removed outdated procedures and was shortened from 90 pages to 28 pages.

Cecil County Public Library, Strategic Plan

Cecil County Public Library created a new strategic plan in collaboration with staff, administration, the library board, and community. The new plan has a three-year span from FY24-FY26.

Frederick County Public Libraries, Creating Equitable Culture

Frederick County Public Libraries connected public library resources to the work of local African American historians in an effort to uncover the often overlooked, diversified past. They created four videos that highlight sites of historical importance to Frederick's African American heritage.

Kent County Public Library, Individualized Meeting Rooms

Kent County Public Library purchased 2 meeting pods to provide library customers with private and quiet meeting space.

Prince George's County Memorial Library System, Facilities Plan

Prince George's County Memorial Library System hired a consultant to create a Master Facilities Plan that includes all 19 branches in the library system. This document will help to guide facility planning now and for the next ten years.

Baltimore County Public Library, New Americans Initiative

Baltimore County Public Library hired a project coordinator to facilitate financial literacy and conversational English programming for recent immigrants.

Carroll County Public Library, Human Resources Handbook Update

In response to changing needs, Carroll County Public Library updated its five year old Human

**Queen Anne’s County Library,
Library on Your Schedule, 24/7 Library**

To provide better service to library customers, Queen Anne’s County Library purchased a secure locker system. This allows library patrons to pick up and drop off books and other items at a popular shopping center.

**Somerset County Library, Let’s Create!
STEM Programming**

Somerset County Library provided programming classes to over 1,000 children at branch libraries and through county outreach programs with trusted community partners.

Talbot County Free Library, Community Connections

Talbot County Free Library hired tech experts to teach one-on-one technology classes to library customers at both branches.

Wicomico Public Libraries, Coming to the Table: Board Gaming

Wicomico Public Libraries purchased board games and created programming as a way of enticing library customers back after COVID. The board games also proved to be popular check-out items with library users.

Worcester County Library, Expanding Learning Spaces

Worcester County Library purchased an ADA-compliant study pod for the Ocean City branch library. This small, enclosed space provides a quiet and more private area for studying and collaborating.



Worcester County Library’s ADA compliant privacy pod at the Ocean City Library.



Worcester County Library, Mobile Multi-Sensory Story Walk

Worcester County Library also created a mobile multisensory storywalk that was developed in partnership with the Library for the Blind and Print Disabled. The storywalk includes six books translated into braille and was rolled out at several library locations and county events.

Worcester County Library’s Mobile Multi-Sensory Story Walk

Library Associate Training Institute (LATI)



2023 LATI graduating class from Anne Arundel County Public Library.

Although each library system may conduct its own in-service training, there has been a history of cooperative training for Library Associates (LAs) in Maryland since the 1960s. In 1980, the Division of Library Development and Services began to offer an approved, statewide program to ensure consistent, quality customer service for all twenty-four public and three regional library systems. In 1996, the Library Associate Training Institute (LATI) was launched, offering a blended approach of online training and face-to-face meetings. The current program was revised in 2008. Yearly updates provide relevant content and feedback from each session's participants and supervisors.

The Maryland State Library Agency has oversight of the LATI program, and members of the Public Library and State Networking Branch help to guide the program, which is led by professional librarians and library science consultants.

LATI has unique features that make it the best solution for Maryland's public libraries:

- The program provides consistent learning opportunities for every LA in the state. Whether the library is small and rural or large and urban, its LAs receive the same training from the state's experienced trainers.

- The blend of online and face-to-face classes make it convenient for distance learners while supporting the development of collegial relationships throughout the state.
- Interested and experienced librarians from each library system volunteer to provide feedback on the LAs' assignments, further strengthening their professional network and providing input about new training needs.
- Cohort groups are small enough to allow individual attention and feedback for each learner and large enough to accommodate the needs of every public library system in the state.

The Maryland State Library Agency has been recognized nationally for the extraordinary investment made in educating library staff. LATI ensures that public libraries across the state deliver the same high-quality customer experience to all.



For statistical data on Maryland Public Libraries see the Maryland Public Library Statistics page at www.sailor.lib.md.us/links/mpl-stats.

Maryland State Library Board

Sharan Marshall, Chair
Wilson Parran, Vice-Chair
Al Martin, Library Trustee
Kristen Pironis, Member at Large
Lynn Wheeler, Professional Librarian
Sharon Maneki, Member at Large

Ex Officio Members

Nay Keppler, President, Maryland Library Association
Nana Owusu-Nkwantabisa, President, Congress of Academic Library Directors
Heidi Daniel, President and CEO, Enoch Pratt Free Library
Keith Marzullo, Dean, University of Maryland College of Information Studies
Brittany Tignor, Maryland Association of School Librarians

MSDE Representative

Vacant

MSLA Representatives

Irene Padilla	State Librarian
John Owen	Director, Library for the Blind and Print Disabled
Tamar Sarnoff	Director, Public Libraries and State Networking Branch



Maryland
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Agency

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