Maryland State Library

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Maryland State Librarian

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January 10, 2023

The Honorable Wes Moore
State House
100 State Circle
Annapolis, Maryland 21401

Re: Report required by Education Article § 23-105(e) (MSAR # 11946)

Dear Governor Moore:

The Maryland State Library Board is pleased to report on the support, condition, progress and needs of Maryland's libraries. The Maryland State Library Agency (MSLA) Fiscal Year 2022 Annual Report and the Maryland Public Library Fiscal Year 2021 Statistics are attached.

The Maryland State Library Agency continues to administer state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs and provide excellent customer service. MSLA provides strategic leadership to promote planning and innovation in the development of library programs, encourage the ongoing development of staff expertise through education and training and promote resource sharing among all types of libraries. Responsibilities include oversight of: the Maryland State Library for the Blind and Print Disabled, Maryland's Public Libraries, the State Library Resource Center, the three Regional Resource Centers, the Library Capital Grants Program, and the Maryland Deaf Culture Digital Library. You can learn more about the history and mission of the Maryland State Library Agency and its governance by visiting our website at https://www.marylandlibraries.org/.

The Maryland State Library Agency celebrated its fifth year as an independent agency. This level of autonomy has allowed the organization to be agile in supporting the Maryland library community to create shared strategies to navigate challenges while continuing to provide exceptional service. We are proud to report that in Fiscal Year 2022:

- The annual mandate for the **County Public Library Capital Grants Program** was increased from $5 million to $7.5 million during the 2021 session of the Maryland General Assembly.
- The formula for the **County Public Library Capital Grants Program** state share was adjusted so that counties such as Garrett can more fully participate in the program to support facility renovation and construction.
- Maryland continues to be a national leader on issues such as **legislation requiring publishers to make e-books and other digital literary content** available to consumers at a reasonable cost. While this landmark bill was ultimately struck down on appeal, Maryland libraries are at the head of

a growing chorus of voices around the country working to provide access to in-demand e-material while being good stewards of public funds.

- The Office of Statewide Broadband convened the **Maryland Broadband State Agency Collaboration Workgroup**, including representatives from Maryland's library community.
- Public library directors and their boards worked with consultants to produce a **Board Effectiveness Report**, which provides guidance on serving the needs and interests of the community to ensure that Maryland's libraries maintain their status as 21st-century libraries.
- Public libraries in Maryland can now make all computers, public and staff, accessible to those who are blind or have low vision through the purchase of **Fusion licenses**.
- The Library for the Blind and Print Disabled (LBPD) hosted the Office of the Inspector General for the United States Postal Service (USPS) to discuss service delays with the delivery of **Free Matter materials**. Inspectors visited LBPD and the central post office that serves the library to review their procedures for processing Free Matter and address concerns.
- MSLA, in partnership with the Maryland Department of Veterans Affairs, was awarded the **Abraham Lincoln Pillars of Excellence award for Serving Those Who Served** – a public library program to expand veteran outreach and library personnel education in Maryland.
- MSLA funded approximately $2 million in **statewide Library Services and Technology Act (LSTA) grants** focusing on staff training and development, as well as key initiatives to support essential library services to communities.
- MSLA received approximately **$3.2 million in American Rescue Plan Act (ARPA) funds** to support Maryland's libraries in providing services beyond the branches, reimagining library spaces, addressing digital equity, and more.
- MSLA continued its focus on **Equity, Diversity and Inclusion (EDI)** through programs that highlighted racial equity and the development of an organizational culture in which everyone thrives.
- MSLA produced the second **Maryland Libraries Cultures Conference**, which focused on preparing staff for intellectual freedom challenges.
- The statewide programming initiative, **Maryland Libraries Together**, continues to leverage the collaborative nature of libraries in order to engage the communities that libraries serve in enriching educational experiences that advance an understanding of the issues of our time.
- Using funds from the Preschool Development Grant Birth through Five from the Maryland State Department of Education, MSLA is working with Mother Goose on the Loose to develop the **Hatchlings Program**, which provides resources to expectant and new parents to encourage a love of reading.
- MSLA continues to support **Summer Reading Programs** across the state. This year's theme is "Oceans of Possibilities," a perfect opportunity to welcome our new programming partners, the National Aquarium and the Maryland State Fair.

More information about many of these programs is included in the following pages of this report.

During fiscal year 2022, MSLA staff adopted a hybrid work schedule, working on site while continuing to telework as scheduled to provide reference and information services, patron services, assistive technology training, textbook conversion and IT and administrative support.

MSLA is funded through a combination of resources from the Institute of Museums and Library Services (IMLS) through the Library Services and Technology Act (LSTA) and state appropriations. Agency Headquarters and the Public Libraries and State Networking Branch funding includes a combination of state and federal funds. State funds support the Maryland State Library for the Blind

and Print Disabled, the Maryland Deaf Culture Digital Library, Maryland's Public Libraries and the State Library Network (comprised of the State Library Resource Center (SLRC), three regional resource centers (the Eastern Shore Regional Library, the Southern Maryland Regional Library Association, and the Western Maryland Regional Library), two smaller programs to facilitate interlibrary loan and the Library Associate Training Institute (LATI).

The Federal Fiscal Year (FFY) 2021 funding allowance for the "Grants to States" program from the Institute of Museum and Library Services (IMLS) grant was $3,147,403 (an increase of $27,384 from FFY 2020). The IMLS Grants to States program is the largest source of federal funding for library services in the U.S. and issues grants to support the purposes and priorities of the Library Services and Technology Act (LSTA). This funding is allocated between MSLA Headquarters and Aid to Education. MSLA issues approximately $2 million in LSTA subgrants to Maryland libraries under the Public Libraries–Aid to Education program each year, ranging from statewide services for library patrons of all ages, to professional development support for library staff.

MSLA Headquarters and the Public Libraries and State Networking Branch are funded by State and/or federal funds. Beginning in fiscal year 2016 and in each fiscal year thereafter, the Library for the Blind and Print Disabled is to receive an amount equivalent to at least 25% of the amount received by the State Library Resource Center for the same fiscal year (Education Article, §23-205(e) of the Code of Maryland Regulations). In FY 2022, this amount totaled $2,796,127. The FY 2022 allowance for the Deaf Culture Digital Library (DCDL) was $235,000. MSLA issues a grant to Montgomery County Public Libraries to administer the DCDL. The allowance for the Enoch Pratt Free Library was $3 million to maintain increased operating hours. (During the 2021 session of the General Assembly this amount was made permanent).

State funds also support the Public Libraries–Aid to Education program and the State Library Network–Aid to Education program through subgrants. The Public Libraries–Aid to Education program includes the 24 public library systems (Education Article, §23-505 of the Code of Maryland Regulations). The State Library Network (Education Article, §23-205 of the Code of Maryland Regulations) is comprised of the State Library Resource Center (SLRC) and the three Regional Libraries.

The Public Libraries Aid to Education program issued $41,674,374 in State Aid grants to Maryland's 24 public library systems (an increase of $0.6 million). Under the legislatively mandated formula, FY 2022 spending for the Public Library Aid Program increased from $16.43 in fiscal 2021 to $16.70 per capita in fiscal 2022.

The State Library Network received $19.7 million (an increase of $0.2 million). While the State Library Resource Center was flat funded at $1.85 per state resident, funding for the three Regional Resource Centers increased from $8.55 in fiscal 2021 to $8.75 per capita in fiscal 2022.

Finally, the FY 2022 appropriation for the State Library Retirement Aid Program was $20,157,312, including Montgomery County, an increase of $278,604 based on demographic and salary changes for employees.

While Maryland's Public Library Capital Grants Program mandated that $5 million be included in the state budget every year, in FY 2022 the state granted public libraries a total of $7,500,000 (an

increase of $2.5 million or 50%) for library building renovations and construction. In light of the increasing demand, libraries were very grateful for this increase. Effective in FY 2023, due to legislation passed during the 2021 session of the Maryland General Assembly, this funding will increase to $7.5 million per year.

The capital grants program continues to meet the goal of geographic diversity in the distribution of awards through a wealth-based match formula to encourage local jurisdictions to fund urgent and necessary public library development across the state. Twenty-three of the state's 24 library systems received funds to renovate, expand or construct library facilities. FY 2022 marked the fifteenth year that state assistance was made available to public libraries in Maryland. Since the inception of the program in FY2008, $82,325,000 has been authorized, leveraging more than $374,500,000 in local matching funds, or nearly four and a half times the amount of the State's investment.

This program has funded not only important renovations but also opened an astounding 19 new libraries. During Fiscal Year 2022, three new state-of-the-art library facilities were underway in Anne Arundel (Riviera Beach), Calvert (Twin Beaches), and Frederick (Middletown) Counties with support from the state.

The need for the State's investment in capital funding continues. According to the most recent statewide facilities assessment conducted in December 2022, more than half of the 191 public library buildings in Maryland are over twenty five (25) years old. Consequences of this aging infrastructure are: 5 buildings need a new roof, 3 facilities require alterations for ADA compliance, 4 libraries have HVAC systems that are at the end of their useful life, 26 buildings require technological upgrades in order to provide 21st century library services, 23 existing facilities require general renovation at an estimated cost of $19,353,926, and 6 buildings have been identified for replacement with a new structure at an estimated cost of $31,208,156.

The Library for the Blind and Print Disabled (LBPD) continued to provide comprehensive library services to 7,112 eligible blind and print disabled residents of the state of Maryland. LBPD provided free access to books and magazines in audio, printed braille, electronic braille and large print formats. Monthly circulation consistently topped 22,000 as new formats such as multi-book cartridges and electronic braille expanded access. LBPD resumed in-person studio recording of Marylandia materials. 250 LBPD-produced books are available on the Braille and Audio Reading Download (BARD) service.

LBPD assisted college students in obtaining accessible college textbooks. In FY 2022, the Maryland Accessible Textbook program served 72 college and university students through the conversion of 3,570 textbook and Open Educational Resources chapters. Library staff also taught patrons how to use assistive technology, and hosted a variety of programs and events geared toward people with print disabilities. Since the implementation of Books on Demand (BoD), enabling patrons to get customized cartridges containing multiple books based on their preferences and requests, this service accounted for over half of LBPD's monthly circulation.

Events and programs continued to be held virtually rather than in-person. LBPD provided 144 virtual programs and events attended by 813 patrons, caregivers, stakeholders and potential patrons. This included innovative and collaborative programs such as the introduction of podcasts, including

blog posts and full-length topical programming and featured accessible astronomy activities for youth around the NASA Webb Space Telescope launch.

The Public Libraries and State Networking Branch (PLSNB) provided technical assistance and direction to improve public library services across the state. PLSNB supported staff development activities and administered federal Library Services and Technology Act (LSTA) funds from the Institute of Museum and Library Services (IMLS) to support programs and initiatives in public libraries statewide. In FY 2022, MSLA funded over $2 million in statewide Library Services and Technology Act (LSTA) grants focused on staff training and development, Equity, Diversity and Inclusion (EDI) initiatives, technology and WiFi hotspot lending. Competitive grants supported projects ranging from a regional libraries conference, WiFi expansion, a statewide delivery study, library board effectiveness research, digital content modernization, enhanced web accessibility, an indigenous peoples app, the One Maryland One Book program, and strategic and facilities master planning.

MSLA used $3.2 million in American Rescue Plan Act (ARPA) funds to support initiatives that address the overarching goals of the program including addressing digital equity (increasing libraries' abilities to supply community WiFi, providing enhanced WiFi capacity for mobile units, providing additional mobile units (WiFi enabled bookmobiles) to systems in need, providing equipment to libraries for public programming, expanding media mentorship programs to build children's digital literacy skills and refreshing ADA workstations), facilitating workforce development efforts (funding workforce training spaces, such as Carroll County Public Library's Exploration Common and expanding workforce development mobile unit (bookmobiles) programs, microcertification and support to libraries to provide this service, statewide public programming for workforce development skills and marketing/promoting workforce development resources through media partners), assisting with social distancing/building configuration issues, providing equity, diversity, inclusion and anti-racism (EDIA) awareness training, and the support of public library collection budgets (physical and e-material).

The ARPA funding also helped address one of the biggest issues Maryland libraries face, digital equity. Prior to the pandemic, many residents relied on their library for access to computers and the Internet. According to a 2021 Abell Foundation report, 23% of Maryland households do not subscribe to broadband service 18% of Maryland households do not have a computer and more than 100,000 households with children do not have access to broadband. The ability of residents to access reliable and no-cost broadband internet was significantly impacted by library closures. Many of Maryland's already vulnerable residents lost a vital connection to work and school right when it was most needed. ARPA funding created a once-in-a-lifetime opportunity for libraries to meet residents where they are, and to provide key services beyond the library's branches. Additionally, as libraries began to reimagine what it means to truly serve their communities, ARPA funding provided an opportunity to envision service models that were inclusive and centered communities beyond library buildings.

In order to meet customers' needs where they live, work, and play, more than $1.7 million in ARPA funding (approximately 49% of the funding) was awarded to support the purchase or retrofit of 14 mobile library vehicles, including bookmobiles, specialized service vehicles for job seekers, and vans to provide neighborhood services. Additional support for these initiatives was provided through

local governments, and community and library foundations. These vehicles will provide, in addition to the distribution of books and other materials, enhanced WiFi capacity, public programming, and expanded workforce development opportunities throughout communities. Fourteen mobile units' means over 50% of Maryland's library systems received funding for a new or retrofit mobile services vehicle. Seven counties are getting mobile services for the first time, or, for the first time in many years. As a result, the state population served by mobile vehicles will increase dramatically.

According to the Fiscal Year 2021 Maryland public library statistics, Maryland Public Libraries had over 3.2 million registered borrowers and 54% of Marylanders hold library cards. Over 46 million items were borrowed and over 3 million questions were answered. In-person visits to library buildings topped 4 million and over 606,000 customers attended library programs.

Public Libraries provided 4,433 internet terminals for use by the public as well as free WiFi at all branches and in communities via bookmobiles and mobile hotspots. Wireless internet uses increased to a record 7.8 million. The use of e-resources increased dramatically. Circulation of e-books increased by 22% as customers continued to seek contactless ways to stay engaged and informed. Libraries increased e-material expenditures by 4% with libraries expanding e-book collections to meet customer demand for the provision of remote access to information for all Marylanders. Even when libraries reopened to the public, they continued to provide contactless services, including book pickup, remote printing and 3D printing services, and phone and virtual reference help. Although in-person visits to library buildings continued to be down from the years prior to the coronavirus pandemic, libraries provided close to 284,000 hours of contactless service for materials pickup, outdoor programming and WiFi use outside the branches. Curbside visits increased by 96%, with libraries seeing over 1.7 million customers take advantage of this essential service.

Library staff assisted Marylanders by answering almost 3 million questions, helping them gain important skills for lifelong learning and career readiness, both virtually and in the branches. Librarians provided virtual one-on-one instruction, resume and job search assistance, and homework help.

During the 2021 session of Maryland's General Assembly, ebook legislation was passed and enacted into law in May 2021, making Maryland the first state in the nation to ensure equal access to e-books for public libraries. The bill required "a publisher who offers to license an electronic literary product to the public to also offer to license the product to public libraries in the State on reasonable terms that would enable improved access to these products. The law was scheduled to take effect on January 1st, 2022. However, in December 2021 the American Association of Publishers (AAP) filed suit against the Maryland Attorney General seeking to enjoin and overturn this law. A dedicated team of experts, including representatives of the Attorney General's (AG) Office, ALA staff and Maryland experts worked together to respond to the AAP lawsuit.

Unfortunately, Maryland did not prevail in the suit. On February 16, 2022, the U.S. District Court for the District of Maryland granted a preliminary injunction of Maryland's library digital book law in the case of AAP v. Brian Frosh. The Court ruling states that the Maryland law is preempted by federal copyright law. However, the judge agreed that the grant of a permanent injunction was not necessary. On August 10, 2022 we learned that the AAP filed a notice with the court indicating that, despite their initial and subsequent filings asking that Maryland pay their court costs, they decided not to proceed with their request for attorney's fees and costs in this case.

The decision, moving forward, is to work with information we've learned from this ruling and, working with other states, pursue this issue by revising the current legislation or introducing new legislation using a different focus to achieve our goal. I have discussed this with the other library stakeholders involved in this issue and they are supportive of this plan of action.

Libraries continue to be a cornerstone of our democracy. Thank you for your support of Maryland Libraries' efforts to serve the needs and interests of the community.

Sincerely,

Irene M. Padilla

Irene M. Padilla
State Librarian

Attachments: Maryland Public Library Fiscal Year 2021 Statistics
                        Maryland State Library Agency Fiscal Year 2022 Annual Report

c: Maryland State Library Board
    Sarah Albert, Department of Legislative Services (5 copies)

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2021

MARYLAND STATE LIBRARY

25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800

September 2, 2022

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC), and the Maryland State Library for the Blind and Print Disabled

MARYLAND STATE LIBRARY STATISTICS
FY 2021

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Maryland Public Library Statistics
FY 2021
Executive Summary
The attached tables report the Maryland public library statistics for the state fiscal year of 2021 (July 1, 2020 – June 30, 2021)
Significant statistics are highlighted below, as well as FY 2020 comparisons.

Note: FY 2021 represents a full fiscal year of pandemic-related building closures. Library services were severely impacted, as reflected in key metrics throughout this report.

<u>**FY 2021 Highlights**</u>   <u>**FY 2020 - 2021 Comparison Highlights: Libraries Respond to Covid-19**</u>

Public library per capita funding statewide: $51.87
Capital revenue: $23,537,135
Capital expenditures: $23,360,789

Staff: 3,306
  • **Professional librarians: 712**

Total holdings: 19,112,780
  • **Books: 9,788,344**
  • **E-books: 4,288,762**
  • **E-resources: 1,137**

Registered users: 3,238,375
Population that hold library cards: 54%

Total circulation: 34,528,167 items
Circulation per capita: 5.71 items

Library visits: 2,369,454
Reference transactions: 3,002,589
Bookmobiles: 21

Internet terminals available to the public: 4,433
Internet uses per year: 264,368
Wireless internet uses per year: 7,786,977

• **4% increase in materials expenditures, with libraries expanding e-book collections to meet customer demand**

• **Circulation of e-books increased by 22% as customers sought out contactless ways to stay engaged and informed**

• **3% increase in the number of library cardholders**

• **Libraries provided close to 283,000 hours of contactless service for materials pickup, outdoor programming, and WiFi use outside the branches.**

• **Curbside visits increased by 96%, with libraries seeing over 1.7 million customers take advantage of this essential service**

Maryland State Library for the Blind and Print Disabled Statistics
FY 2021

Patrons

        Registered borrowers: 6,193

        Number of patrons 15 years and younger: 168

        Number of patrons between 16 and 80: 3,889

        Number of patrons over 80:   1,840

        Number of patrons blind/low vision/deaf blind: 5,166

        Number of patrons with reading disabilities: 710

        Number of patrons with a physical disability: 378

Circulation

        Total circulation (items): 273,844

        Braille: 1,731

        Large Print: 1,062

        Digital: 129,227

        Electronic books, magazines, and newspapers: 141,824

Staff

        Total paid staff: 20

        State employees: 20

        Contract employees: 0

        SCSEP participants: 2

        ***Volunteers: N/A**

Readership

        Digital readers: 4,349

        Braille readers: 368

        Large Print readers: 6,192

Patron Service

        Telephone inquiries: 4,974

        ***Walk-in patrons: N/A**

        E-Mail requests: 2,743

        New applications processed: 458

Collection

        Total collection (titles): 66,588

        Braille titles: 16,060

        Digital titles: 36,523

        Large print titles: 12,904

        Tactile items: 6

        Marylandia items: 207

        Descriptive video titles: 298

Outreach, Services and Events

        ***Total outreach programs: N/A**

        Adult/educational/cultural programs: 19

        Youth Services programs: 17

        Technology classes attendance: 245

        ***Library tours: N/A**

        Total program attendance: 761

        MAT chapters converted: 3,538

        MAT students: 52

*Note: FY2021 represents a full fiscal year with Covid-19 restrictions. Patron and volunteer access to the building was limited, as was staff's

Table 1												
OPERATING INCOME & EXPENDITURES												
		OPERATING INCOME							**OPERATING EXPENDITURES**			
LIBRARY SYSTEM	**EST. POP**	**TOTAL**	**FEDERAL**	**STATE**	**LOCAL**	**OTHER***	**PER CAPITA****	**PER CAPITA RANKING**	**TOTAL**	**SALARIES**	**BENEFITS**	**MATERIALS**	**OTHER**
TOTAL (all libraries)	6,042,718	$351,202,887	$3,040,845	$80,041,602	$233,411,870	$34,708,570	$51.87		$320,123,267	$173,360,942	$67,240,349	$40,297,630	$39,224,346
Public													
Allegany	70,975	$2,237,065	$13,985	$1,018,158	$966,545	$238,377	$27.96	23	$2,286,827	$1,176,768	$466,810	$211,765	$431,483
Anne Arundel	576,031	$29,806,174	$15,000	$4,218,104	$24,847,157	$725,913	$50.46	10	$26,895,591	$15,628,507	$7,255,801	$4,011,283	$0
Baltimore City	602,495	$61,482,808	$391,489	$8,964,696	$22,415,000	$29,711,623	$52.08	7	$44,189,400	$23,335,600	$8,374,900	$3,137,534	$9,341,366
Baltimore	828,431	$45,504,391	$395,499	$9,094,971	$35,252,268	$761,654	$53.53	6	$43,161,818	$21,932,617	$9,269,070	$7,086,466	$4,873,665
Calvert	92,003	$4,742,648	$27,702	$996,161	$3,710,559	$8,226	$51.16	9	$4,672,815	$2,608,996	$1,271,015	$413,731	$379,073
Caroline	33,304	$1,869,573	$15,010	$473,478	$1,252,728	$128,357	$51.83	8	$1,803,307	$936,643	$438,788	$71,218	$356,657
Carroll	168,429	$11,965,692	$396,607	$1,995,373	$9,409,640	$164,072	$67.71	5	$11,127,269	$6,997,061	$1,492,499	$1,372,448	$1,265,261
Cecil	102,826	$7,848,536	$29,084	$1,319,429	$6,406,619	$93,404	$75.14	3	$6,611,174	$3,492,990	$1,537,850	$557,595	$1,022,739
Charles	161,503	$5,694,503	$17,750	$1,714,962	$3,879,900	$81,891	$34.64	20	$5,978,330	$3,601,091	$1,126,727	$351,889	$898,623
Dorchester	31,998	$1,075,017	$9,550	$392,220	$553,520	$119,727	$29.56	22	$1,043,353	$571,483	$175,137	$88,191	$208,542
Frederick	255,648	$13,046,024	$65,957	$2,473,982	$10,377,062	$129,023	$50.27	11	$12,881,864	$7,284,733	$3,053,978	$1,883,089	$660,064
Garrett	29,163	$1,510,842	$38,532	$290,212	$1,076,000	$106,099	$46.85	13	$1,489,982	$804,532	$395,768	$86,864	$202,817
Harford	253,956	$21,737,601	$67,831	$2,942,755	$18,339,690	$387,325	$83.80	1	$18,774,956	$9,511,543	$4,133,939	$2,764,176	$2,365,298
Howard	323,196	$25,943,655	$408,789	$3,192,071	$21,880,020	$462,776	$77.58	2	$25,839,425	$14,436,797	$5,559,335	$2,510,924	$3,332,370
Kent	19,383	$977,098	$20,406	$193,962	$616,973	$145,757	$41.84	15	$930,942	$467,252	$156,279	$53,554	$253,857
Montgomery	1,052,567	$38,298,241	$70,575	$5,289,398	$32,758,306	$179,962	$36.15	19	$38,297,521	$21,667,386	$8,294,595	$7,101,089	$1,234,451
Prince George's	909,308	$35,217,622	$382,589	$9,828,170	$24,884,000	$122,863	$38.17	16	$34,732,780	$19,557,276	$7,224,152	$2,888,245	$5,063,107
Queen Anne's	50,251	$2,523,270	$18,773	$388,492	$1,957,600	$158,405	$46.69	14	$2,433,853	$1,300,250	$580,260	$203,516	$349,827
St. Mary's	112,664	$4,300,306	$84,879	$1,182,819	$2,966,364	$66,244	$36.83	17	$3,871,722	$2,496,601	$496,629	$357,607	$520,885
Somerset	25,675	$1,119,608	$66,804	$392,389	$542,084	$118,331	$36.40	18	$993,838	$544,058	$231,019	$74,569	$144,192
Talbot	36,968	$2,056,090	$58,200	$284,820	$1,450,751	$262,319	$46.95	12	$2,040,501	$1,128,153	$462,043	$184,252	$266,053
Washington	150,926	$5,357,238	$39,942	$1,946,607	$3,180,510	$190,179	$33.97	21	$4,554,081	$2,583,285	$1,052,359	$509,265	$409,172
Wicomico	103,195	$3,087,100	$98,600	$1,369,108	$1,469,295	$150,097	$27.51	24	$2,497,850	$1,346,372	$544,262	$223,019	$384,198
Worcester	51,823	$3,794,977	$60,210	$426,835	$3,191,661	$116,271	$69.82	4	$3,949,002	$1,842,954	$1,514,572	$240,020	$351,456
TOTAL (all public)	6,042,718	$331,196,080	$2,793,762	$60,389,172	$233,384,252	$34,628,894	$48.62		$301,058,202	$165,252,948	$65,107,787	$36,382,310	$34,315,156
Regional													
ESRL	352,597	$3,288,739	$142,119	$3,079,358	$0	$67,262	$8.73		$2,908,208	$909,448	$256,496	$562,675	$1,179,589
SMRLA	366,170	$3,345,901	$69,336	$3,247,447	$27,618	$1,500	$8.94		$3,074,874	$940,298	$328,888	$617,170	$1,188,518
WMRL	251,064	$2,193,139	$35,628	$2,146,597	$0	$10,914	$8.55		$1,902,955	$581,154	$162,091	$719,305	$440,405
TOTAL (all regional)	969,831	$8,827,779	$247,083	$8,473,402	$27,618	$79,676	$8.77		$7,886,037	$2,430,900	$747,475	$1,899,150	$2,808,512
STATE LIBRARY RESOURCE CENTER (SLRC)	6,042,718	$11,179,028	$0	$11,179,028	$0	$0	$1.85		$11,179,028	$5,677,094	$1,385,086	$2,016,170	$2,100,678

NOTE: State Operating Income includes both state aid and state contribution to retirement

*Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere

**Per Capita/ Per Capita Rank includes state and local operating income only

	Table 2					
	CAPITAL REVENUE & EXPENDITURES					
	CAPITAL REVENUE					**CAPITAL EXPENDITURES**
LIBRARY SYSTEM	**TOTAL**	**LOCAL**	**STATE**	**FEDERAL**	**OTHER**	**TOTAL**
TOTAL (all libraries)	**$23,537,135**	**$14,689,024**	**$7,894,448**	**$0**	**$953,663**	**$23,360,789**
Public						
Allegany	**$1,099,355**	$109,935	$989,420	$0	$0	$1,142,494
Anne Arundel	**$2,600,000**	$0	$2,600,000	$0	$0	$1,497,311
Baltimore City	**$1,297,600**	$1,201,900	$0	$0	$95,700	$1,297,600
Baltimore	**$2,625,000**	$1,575,000	$1,050,000	$0	$0	$2,625,000
Calvert	**$1,184,240**	$751,669	$182,571	$0	$250,000	$1,184,240
Caroline	**$0**	$0	$0	$0	$0	$0
Carroll	**$2,726,901**	$742,951	$1,810,835	$0	$173,115	$4,713,197
Cecil	**$2,720,266**	$2,486,218	$0	$0	$234,048	$2,705,759
Charles	**$0**	$0	$0	$0	$0	$0
Dorchester	**$0**	$0	$0	$0	$0	$0
Frederick	**$797,633**	$671,157	$126,476	$0	$0	$313,166
Garrett	**$0**	$0	$0	$0	$0	$0
Harford	**$520,000**	$400,000	$120,000	$0	$0	$159,314
Howard	**$0**	$0	$0	$0	$0	$0
Kent	**$0**	$0	$0	$0	$0	$0
Montgomery	**$1,721,742**	$1,721,742	$0	$0	$0	$1,721,742
Prince George's	**$4,937,899**	$4,937,899	$0	$0	$0	$4,937,899
Queen Anne's	**$1,215,946**	$0	$1,015,146	$0	$200,800	$1,015,146
St. Mary's	**$0**	$0	$0	$0	$0	$0
Somerset	**$0**	$0	$0	$0	$0	$0
Talbot	**$0**	$0	$0	$0	$0	$0
Washington	**$0**	$0	$0	$0	$0	$0
Wicomico	**$90,553**	$90,553	$0	$0	$0	$0
Worcester	**$0**	$0	$0	$0	$0	$0
TOTAL (all public)	**$23,537,135**	**$14,689,024**	**$7,894,448**	**$0**	**$953,663**	**$23,312,868**
Regional						
ESRL	$0	$0	$0	$0	$0	$47,921
SMRLA	$0	$0	$0	$0	$0	$0
WMRL	$0	$0	$0	$0	$0	$0
TOTAL (all regional)	**$0**	**$0**	**$0**	**$0**	**$0**	**$47,921**
SLRC	$0	$0	$0	$0	$0	$0

	Table 3			
	PERSONNEL			
LIBRARY SYSTEM	**TOTAL PAID STAFF**	**STAFF WITH MLS DEGREES**	**TOTAL LIBRARIANS**	**OTHER PAID STAFF***
TOTAL (all libraries)	**3,306**	**712**	**1,425**	**1,883**
Public				
Allegany	**29**	3	25	4
Anne Arundel	**290**	57	135	156
Baltimore City/SLRC	**492**	147	190	302
Baltimore	**433**	86	158	275
Calvert	**52**	8	43	9
Caroline	**20**	4	14	6
Carroll	**141**	22	68	72
Cecil	**72**	24	43	29
Charles	**81**	13	54	28
Dorchester	**12**	4	4	8
Frederick	**145**	47	87	58
Garrett	**22**	1	6	16
Harford	**196**	36	80	116
Howard	**269**	29	116	153
Kent	**15**	6	7	8
Montgomery	**405**	105	141	264
Prince George's	**312**	63	116	196
Queen Anne's	**25**	8	24	1
St. Mary's	**48**	9	22	26
Somerset	**16**	3	3	13
Talbot	**21**	7	10	11
Washington	**92**	11	31	61
Wicomico	**37**	4	12	26
Worcester	**42**	8	16	26
TOTAL (all public)	**3,266**	**701**	**1,405**	**1,862**
Regional				
ESRL	**16**	4	11	6
SMRLA	**14**	3	3	11
WMRL	**10**	4	6	4
TOTAL (all regional)	**40**	**11**	**20**	**21**

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

				Table 4				
				LIBRARY COLLECTIONS				
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	**19,112,780**	**9,788,344**	**1,653,574**	**3,093,778**	**7,451**	**279,734**	**4,288,762**	**1,137**
Public								
Allegany	214,962	116,459	15,483	31,901	5	195	50,892	27
Anne Arundel	947,111	544,499	85,484	142,008	818	2,136	172,052	114
Baltimore City/SLRC	2,532,549	2,081,561	182,155	125,409	725	910	141,720	69
Baltimore	1,518,134	954,117	233,601	181,425	3,304	8,245	137,411	31
Calvert	350,566	167,171	30,973	73,742	358	210	78,082	30
Caroline	183,204	58,310	9,130	43,752	34	421	71,531	26
Carroll	1,409,649	355,070	135,159	238,111	519	9,853	670,909	28
Cecil	403,734	207,381	35,943	76,191	0	1,918	82,269	32
Charles	353,193	173,704	25,579	65,885	36	532	87,427	30
Dorchester	171,686	58,162	7,572	38,337	58	120	67,408	29
Frederick	720,490	340,585	106,333	128,259	150	409	144,722	32
Garrett	188,429	80,251	11,569	40,694	124	210	55,550	31
Harford	1,044,684	568,268	131,400	173,000	534	6,105	165,340	37
Howard	1,241,764	729,434	156,797	209,490	0	10,300	135,676	67
Kent	152,563	37,432	5,507	40,849	58	85	68,608	24
Montgomery	2,358,031	1,758,447	119,295	73,218	7	228,124	178,744	196
Prince George's	735,847	522,293	71,525	59,998	278	8,026	73,684	43
Queen Anne's	252,038	101,107	22,287	53,471	3	57	75,084	29
St. Mary's	301,907	133,467	34,564	56,085	1	108	77,654	28
Somerset	191,789	51,458	13,586	43,715	75	38	82,891	26
Talbot	237,046	111,789	12,608	43,526	40	129	68,928	26
Washington	1,493,530	328,898	77,684	486,952	91	1287	598,569	49
Wicomico	237,689	111,481	14,044	43,196	22	0	68,920	26
Worcester	277,910	135,535	22,018	51,172	194	44	68,920	27
TOTAL (all public)	**17,518,505**	**9,726,879**	**1,560,296**	**2,520,386**	**7,434**	**279,462**	**3,422,991**	**1,057**
Regional								
ESRL	119,392	657	4	39,182	0	222	79,301	26
SMRLA	154,255	907	8,919	48,366	17	23	96,000	23
WMRL	1,320,628	59,901	84,355	485,844	0	27	690,470	31
TOTAL (all regional)	**1,594,275**	**61,465**	**93,278**	**573,392**	**17**	**272**	**865,771**	**80**

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

	Table 5		
	ELECTRONIC CIRCULATION		
LIBRARY SYSTEM	**ELECTRONIC MATERIAL CIRCULATION**	**ELECTRONIC RETRIEVAL**	**TOTAL ELECTRONIC CONTENT USE**
TOTAL (all libraries)	**10,994,809**	**12,158,106**	**23,152,915**
Public			
Allegany	53,359	92,533	**145,892**
Anne Arundel	1,250,471	1,827,920	**3,078,391**
Baltimore City/SLRC	596,308	736,840	**1,333,148**
Baltimore	1,688,732	1,022,959	**2,711,691**
Calvert	186,370	76,571	**262,941**
Caroline	22,694	11,875	**34,569**
Carroll	358,997	73,145	**432,142**
Cecil	135,029	18,843	**153,872**
Charles	107,230	117,696	**224,926**
Dorchester	13,215	4,726	**17,941**
Frederick	585,000	593,174	**1,178,174**
Garrett	34,611	85,927	**120,538**
Harford	702,279	353,747	**1,056,026**
Howard	936,132	4,177,382	**5,113,514**
Kent	31,234	33,660	**64,894**
Montgomery	1,892,257	1,382,395	**3,274,652**
Prince George's	1,272,232	494,399	**1,766,631**
Queen Anne's	61,271	14,463	**75,734**
St. Mary's	147,141	88,097	**235,238**
Somerset	11,319	10,785	**22,104**
Talbot	64,148	21,857	**86,005**
Washington	132,211	148,106	**280,317**
Wicomico	94,082	20,642	**114,724**
Worcester	89,962	89,496	**179,458**
TOTAL (all public)	**10,466,284**	**11,497,238**	**21,963,522**
Regional			
ESRL	58	0	**58**
SMRLA	299,828	271,802	**571,630**
WMRL	228,639	389,066	**617,705**
TOTAL (all regional)	**528,525**	**660,868**	**1,189,393**

NOTE: SLRC circulation included as part of Baltimore City statistics

				Table 6		
COLLECTION USE						
LIBRARY SYSTEM	**PHYSICAL ITEM CIRCULATION**	**IN-HOUSE USE**	**PHYSICAL ITEM USE***	**TOTAL CIRCULATION****	**TOTAL MD COLLECTION USE*****	**TOTAL FEDERAL COLLECTION USE^**
TOTAL (all libraries)	**23,533,358**	**138,370**	**23,671,728**	**34,528,167**	**46,824,643**	**46,686,273**
Public						
Allegany	137,794	3,723	141,517	191,153	287,409	283,686
Anne Arundel	2,539,205	0	2,539,205	3,789,676	5,617,596	5,617,596
Baltimore City/SLRC	611,044	0	611,044	1,207,352	1,944,192	1,944,192
Baltimore	2,988,536	0	2,988,536	4,677,268	5,700,227	5,700,227
Calvert	547,856	0	547,856	734,226	810,797	810,797
Caroline	73,696	0	73,696	96,390	108,265	108,265
Carroll	1,790,867	62,616	1,853,483	2,149,864	2,285,625	2,223,009
Cecil	382,340	480	382,820	517,369	536,692	536,212
Charles	319,893	0	319,893	427,123	544,819	544,819
Dorchester	40,648	0	40,648	53,863	58,589	58,589
Frederick	1,045,873	13,055	1,058,928	1,630,873	2,237,102	2,224,047
Garrett	190,469	2,870	193,339	225,080	313,877	311,007
Harford	1,227,108	0	1,227,108	1,929,387	2,283,134	2,283,134
Howard	2,654,776	0	2,654,776	3,590,908	7,768,290	7,768,290
Kent	50,392	0	50,392	81,626	115,286	115,286
Montgomery	6,350,467	35,247	6,385,714	8,242,724	9,660,366	9,625,119
Prince George's	739,312	6,088	745,400	2,011,544	2,512,031	2,505,943
Queen Anne's	184,033	0	184,033	245,304	259,767	259,767
St. Mary's	645,644	2,623	648,267	792,785	883,505	880,882
Somerset	58,799	0	58,799	70,118	80,903	80,903
Talbot	184,954	2,054	187,008	249,102	273,013	270,959
Washington	344,527	2,036	346,563	476,738	626,880	624,844
Wicomico	141,771	0	141,771	235,853	256,495	256,495
Worcester	165,563	6,986	172,549	255,525	352,007	345,021
TOTAL (all public)	**23,415,567**	**137,778**	**23,553,345**	**33,881,851**	**45,516,867**	**45,379,089**
Regional						
ESRL	61	3	64	119	122	119
SMRLA	287	0	287	300,115	571,917	571,917
WMRL	117,443	589	118,032	346,082	735,737	735,148
TOTAL (all regional)	**117,791**	**592**	**118,383**	**646,316**	**1,307,776**	**1,307,184**

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

	Table 7			
	CIRCULATION BY POPULATION AND USERS			
LIBRARY SYSTEM	**REGISTERED USERS**	**CIRC/PER CAPITA**	**CIRC/PER REGISTERED USER**	**% OF POPULATION REGISTERED**
TOTAL (all libraries)	**3,238,375**	**5.71**	**10.66**	**54%**
Public				
Allegany	17,352	2.69	11.02	24%
Anne Arundel	313,537	6.58	12.09	54%
Baltimore City/SLRC	277,631	2.00	4.35	46%
Baltimore	403,087	5.65	11.60	49%
Calvert	54,596	7.98	13.45	59%
Caroline	14,178	2.89	6.80	43%
Carroll	91,264	12.76	23.56	54%
Cecil	50,417	5.03	10.26	49%
Charles	68,997	2.64	6.19	43%
Dorchester	13,007	1.68	4.14	41%
Frederick	132,346	6.38	12.32	52%
Garrett	18,204	7.72	12.36	62%
Harford	252,725	7.60	7.63	100%
Howard	228,383	11.11	15.72	71%
Kent	9,090	4.21	8.98	47%
Montgomery	406,998	7.83	20.25	39%
Prince George's	588,537	2.21	3.42	65%
Queen Anne's	50,651	4.88	4.84	101%
St. Mary's	31,355	7.04	25.28	28%
Somerset	9,237	2.73	7.59	36%
Talbot	27,926	6.74	8.92	76%
Washington	68,198	3.16	6.99	45%
Wicomico	68,301	2.29	3.45	66%
Worcester	42,358	4.93	6.03	82%
TOTAL (all public)	**3,238,375**	N/A	N/A	N/A
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	**N/A**	**N/A**	**N/A**	**N/A**

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

				Table 8						
				PROGRAMS AND ATTENDANCE						
LIBRARY SYSTEM	**TOTAL PROGRAMS***	**TOTAL PROGRAM ATTENDANCE***	**TOTAL VIRTUAL PROGRAMS**	**TOTAL VIRTUAL PROGRAM ATTENDANCE**	**TOTAL TEEN PROGRAMS**	**TOTAL TEEN ATTENDANCE**	**TOTAL ADULT PROGRAMS**	**TOTAL ADULT ATTENDANCE**	**TOTAL OTHER PROGRAMS****	**TOTAL OTHER ATTENDANCE****
TOTAL (all libraries)	**22,897**	**606,569**	**14,965**	**376,205**	**2,940**	**36,600**	**9,526**	**217,840**	**1,039**	**72,195**
Public										
Allegany	151	3,791	108	1,943	0	0	45	970	1	85
Anne Arundel	1,943	126,314	466	25,673	125	2,921	524	18,078	285	42,362
Baltimore City/SLRC	4,367	69,956	3,078	61,933	990	6,900	1,932	38,581	171	3,396
Baltimore	1,316	24,214	1,300	23,262	147	1,169	646	15,056	N/A	N/A
Calvert	445	8,273	332	5,258	60	499	256	3,530	4	652
Caroline	205	1,165	74	545	14	116	15	81	93	421
Carroll	1,654	28,606	0	0	151	1,827	195	3,274	0	0
Cecil	467	10,511	187	3,691	58	1,696	65	1,090	0	0
Charles	824	10,264	792	9,492	129	1,005	176	1,663	113	3,516
Dorchester	28	425	0	0	1	7	0	0	0	0
Frederick	247	6,883	231	6,260	43	442	50	2,540	2	49
Garrett	81	2,224	15	147	2	2	52	674	0	0
Harford	1,341	48,850	444	10,478	157	4,488	260	8,806	1	3,500
Howard	2,983	80,714	2,766	74,051	510	9,701	1,808	46,970	222	9,591
Kent	106	4,196	66	2,899	3	35	42	2,577	0	0
Montgomery	3,178	113,047	3,176	112,961	245	2,773	1,894	41,843	0	0
Prince George's	946	25,558	875	22,775	70	1,226	571	15,141	9	724
Queen Anne's	284	4,714	0	0	40	41	78	413	0	3,857
St. Mary's	280	4,888	242	3,429	22	94	189	2,905	7	538
Somerset	18	153	14	119	2	9	16	144	0	0
Talbot	401	16,048	0	6,272	11	92	169	9,075	85	2,374
Washington	1,020	10,783	548	3,502	63	965	250	1,752	21	367
Wicomico	243	2,086	233	1,453	90	487	85	577	13	583
Worcester	369	2,906	18	62	7	105	208	2,100	12	180
TOTAL (all public)	**22,897**	**606,569**	**14,965**	**376,205**	**2,940**	**36,600**	**9,526**	**217,840**	**1,039**	**72,195**
Regional										
ESRL	0	0	0	0	0	0	0	0	0	0
SMRLA	0	0	0	0	0	0	0	0	0	0
WMRL	0	0	0	0	0	0	0	0	0	0
TOTAL (all regional)	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

	Table 9							
	SERVICES							
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	MEETING ROOM USE*	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	**3,002,589**	**308,572**	**337,457**	**21**	**1,542**	**7,786,977**	**4,433**	**264,368**
Public								
Allegany	31,581	3,542	8,134	0	N/A	6,807	35	1,352
Anne Arundel	215,255	55,656	13,585	0	112	315,016	244	35,240
Baltimore City/SLRC	498,959	8,155	34,675	3	N/A	1,093,171	699	30,116
Baltimore	280,414	21,075	19,466	4	N/A	291,959	460	38,003
Calvert	111,826	2,766	4,218	2	234	10,866	68	9,030
Caroline	9,355	445	6,090	0	309	76,105	64	1,297
Carroll	75,349	21,983	10,403	3	5	30,839	115	11,764
Cecil	55,762	9,894	4,483	1	20	33,587	84	2,049
Charles	9,572	2,766	4,218	1	N/A	16,970	35	4,392
Dorchester	2,815	12,605	19,976	0	2	12,912	30	841
Frederick	48,899	13,593	11,024	2	N/A	140,610	65	2,723
Garrett	14,188	30,566	15,684	0	11	69,560	29	4,874
Harford	233,986	16,510	14,417	2	N/A	2,474,122	496	9,657
Howard	977,111	17,153	11,936	0	N/A	16,048	349	58,978
Kent	832	23,290	15,016	0	N/A	13,586	28	4,453
Montgomery	243,984	26,495	11,152	0	N/A	2,920,009	845	4,442
Prince George's	102,256	17,269	14,473	0	N/A	174,711	327	7,658
Queen Anne's	1,068	1,139	6,550	0	N/A	6,750	21	1,539
St. Mary's	8,300	2,766	4,218	0	343	4,227	100	12,509
Somerset	4,903	403	3,053	0	3	16,024	26	4,465
Talbot	3,895	893	7,013	0	36	9,093	42	2,643
Washington	51,262	5,729	6,556	1	361	5,915	97	10,664
Wicomico	1,919	4,769	4,146	2	13	15,144	53	537
Worcester	18,978	809	4,488	0	93	32,946	121	5,142
TOTAL (all public)	**3,002,469**	**300,271**	**254,974**	**21**	**1,542**	**7,786,977**	**4,433**	**264,368**
Regional								
ESRL	0	3	73	0	N/A	0	0	0
SMRLA	0	8,298	12,654	0	N/A	0	0	0
WMRL	120	0	69,756	0	N/A	0	0	0
TOTAL (all regional)	**120**	**8,301**	**82,483**	**0**	**0**	**0**	**0**	**0**

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

*Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals | N/A= Information no

LIBRARY SYSTEM	LIBRARY VISITS	LIBRARY VISITS PER HOURS OPEN	CURBSIDE VISITS	WEBSITE SESSIONS*	APP SESSIONS**	CATALOG SESSIONS***	VIRTUAL VISITS^	TOTAL VISITS^^	ANNUAL HOURS OPEN TO THE PUBLIC	CURBSIDE SERVICE HOURS
Table 10										
LIBRARY VISITS										
TOTAL (all libraries)	**2,369,454**	**12**	**1,785,144**	**16,600,974**	**336,573**	**10,143,544**	**27,081,090**	**31,235,688**	**193,376**	**282,902**
Public										
Allegany	13,474	7	10,792	90,784	0	51,512	142,296	166,562	1,980	2,040
Anne Arundel	301,786	7	172,370	1,975,009	0	2,241,112	4,216,121	4,690,277	42,655	23,969
Baltimore City/SLRC	179,919	11	46,125	1,029,462	0	415,833	1,445,295	1,671,339	16,300	28,278
Baltimore	166,605	8	384,822	3,407,331	0	0	3,407,331	3,958,758	20,045	35,010
Calvert	99,255	22	20,180	240,611	22,506	99,439	362,556	481,991	4,432	7,480
Caroline	25,634	18	6,114	69,324	0	0	69,324	101,072	1,404	2,032
Carroll	277,703	23	80,223	832,228	0	661,204	1,493,432	1,851,358	12,109	593
Cecil	54,933	9	30,129	133,196	-1	135,899	269,094	354,156	6,223	11,758
Charles	11,809	11	17,683	423,393	2,469	99,439	525,301	554,793	1,102	4,548
Dorchester	1,532	2	3,557	23,221	0	0	23,221	28,310	662	2,288
Frederick	41,233	26	89,550	836,943	0	226,507	1,063,450	1,194,233	1,572	12,959
Garrett	68,758	12	6,141	99,004	0	318,694	417,698	492,597	5,960	2,498
Harford	171,606	23	129,343	836,702	136,433	611,379	1,584,514	1,885,463	7,566	23,484
Howard	353,953	23	255,771	1,407,890	0	1,158,394	2,566,284	3,176,008	15,180	15,180
Kent	4,129	11	6,458	47,049	0	0	47,049	57,636	385	2,930
Montgomery	198,100	106	375,970	2,632,103	0	2,129,562	4,761,664	5,335,734	1,872	45,094
Prince George's	32,345	10	63,788	961,777	167,263	469,185	1,598,225	1,694,358	3,172	17,885
Queen Anne's	34,949	2	17,707	88,890	2,100	0	90,990	143,646	15,334	9,504
St. Mary's	80,864	15	20,395	207,204	5,803	99,439	312,446	413,705	5,283	4,795
Somerset	27,075	6	3,258	32,984	0	0	32,984	63,317	4,649	4,729
Talbot	32,223	8	5,478	476,705	0	0	476,705	514,406	4,282	728
Washington	133,721	18	8,201	447,577	0	1,425,946	1,873,523	2,015,445	7,360	8,440
Wicomico	9,462	4	13,310	36,641	0	0	36,641	59,413	2,109	4,940
Worcester	48,386	4	17,779	162,822	0	0	162,822	228,987	11,740	11,740
TOTAL (all public)	**2,369,454**	**NA**	**1,785,144**	**16,498,850**	**336,573**	**10,143,544**	**26,978,966**	**31,133,564**	**193,376**	**282,902**
Regional										
ESRL	0		0	92,314	0	0	92,314	92,314	0	0
SMRLA	0		0	8,317	0	0	8,317	8,317	0	0
WMRL	0		0	1,493	0	0	1,493	1,493	0	0
TOTAL (all regional)	**0**		**0**	**102,124**	**0**	**0**	**102,124**	**102,124**	**0**	**0**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted separately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits, Curbside Visits, and Virtual Visits

				Table 11							
				CHILDREN'S STATISTICS							
LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	PERCENT OF TOTAL PROGRAMS	PERCENT OF TOTAL ATTENDANCE	PRE-K PROGRAMS	PRE-K ATTENDANCE	OTHER CHILDREN'S PROGRAMS*	OTHER CHILDREN'S ATTENDANCE*	TOTAL CHILDREN'S CIRCULATION	PERCENT OF TOTAL CIRCULATION**	TOTAL CHILDREN'S REFERENCE TRANSACTIONS
TOTAL (all libraries)	9,392	279,934	41%	46%	4,829	178,928	4,571	101,006	12,034,865	35%	306,736
Public											
Allegany	105	2,736	70%	72%	104	2,710	1	26	33,745	18%	2,056
Anne Arundel	1,009	62,953	52%	50%	705	47,046	304	15,907	1,246,808	33%	11,651
Baltimore City/SLRC	1,274	21,079	29%	30%	487	12,082	787	8,997	266,369	22%	103,285
Baltimore	523	7,989	40%	33%	117	2,299	406	5,690	1,387,506	30%	N/A
Calvert	125	3,592	28%	43%	61	1,037	64	2,555	291,645	40%	6,710
Caroline	83	547	40%	47%	64	415	19	132	22,562	23%	1,534
Carroll	1,308	23,505	79%	82%	598	10,813	710	12,692	838,397	39%	26,749
Cecil	344	7,725	74%	73%	107	2,325	237	5,400	158,983	31%	7,934
Charles	406	4,080	49%	40%	265	2,532	141	1,548	100,965	24%	268
Dorchester	27	418	96%	98%	26	383	1	35	38,356	71%	113
Frederick	152	3,852	62%	56%	94	2,425	58	1,427	649,026	40%	9,985
Garrett	27	1,548	33%	70%	17	167	10	1,381	69,157	31%	833
Harford	923	32,056	69%	66%	482	15,453	441	16,603	524,399	27%	21,895
Howard	443	14,452	15%	18%	323	11,161	120	3,291	1,496,928	42%	45,401
Kent	61	1,584	58%	38%	38	347	23	1,237	14,829	18%	33
Montgomery	1,039	68,431	33%	61%	658	59,792	381	8,639	3,844,359	47%	27,067
Prince George's	296	8,467	31%	33%	49	1,269	247	7,198	354,699	18%	4,252
Queen Anne's	166	403	58%	9%	82	223	84	180	64,792	26%	70
St. Mary's	62	1,351	22%	28%	31	624	31	727	334,419	42%	1,758
Somerset	0	0	0%	0%	0	0	0	0	17,396	25%	664
Talbot	136	4,507	34%	28%	74	1,964	62	2,543	28,620	11%	974
Washington	686	7,699	67%	71%	340	3,563	346	4,136	114,057	24%	28,707
Wicomico	55	439	23%	21%	2	11	53	428	58,666	25%	51
Worcester	142	521	38%	18%	105	287	37	234	47,035	18%	4,746
TOTAL (all public)	9,392	279,934	41%	46%	4,829	178,928	4,563	101,006	12,003,718	35%	306,736
Regional											
ESRL	0	0	0%	0%	0	0	8	0	0	0%	0
SMRLA	0	0	0%	0%	0	0	0	0	0	0%	0
WMRL	0	0	0%	0%	0	0	0	0	31,147	9%	0
TOTAL (all regional)	0	0	0%	0%	0	0	8	0	31,147	5%	0

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Chidren's Circulation as a percentage of Total Circulation (Physical Item + Electronic Material Circulation)

2022 Annual Report

Maryland State Library Agency

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Message from the State Librarian

IRENE PADILLA

STATE LIBRARIAN

Irene Padilla, State Librarian

The Maryland State Library Agency (MSLA) celebrated its fifth year as an independent agency! This milestone year has been a significant one for the agency and for Maryland libraries. Historic funding through the American Rescue Plan Act created opportunities for libraries to reimagine their services beyond the branches; the ability to come together in-person fostered connections and partnerships that benefit all Marylanders; and, as always, communities were at the center of our work.

We are proud to report that in Fiscal Year 2022:

- The annual mandate for the **County Public Library Capital Grants Program** was increased from $5 million to $7.5 million during the 2021 session of the Maryland General Assembly.
- The formula for the **County Public Library Capital Grants Program** state share was adjusted so that counties such as Garrett can more fully participate in the program to support facility renovation and construction.
- Maryland continues to be a national leader on issues such as **legislation requiring publishers to make e-books and other digital literary content available to consumers at a reasonable cost**. While this landmark bill was ultimately struck down on appeal, Maryland libraries are at the head of a growing chorus of voices around the country working to provide access to in-demand e-material while being good stewards of public funds.
- The Office of Statewide Broadband has convened the **Maryland Broadband State Agency Collaboration Workgroup**, including representatives from Maryland's library community.
- Public library directors and their boards worked with consultants to produce a **Board Effectiveness Report**, which provides guidance on serving the needs and interests of the community to ensure that Maryland's libraries maintain their status as 21st-century libraries.
- Public libraries in Maryland can now make all computers, public and staff, accessible to those who are blind or have low vision through the purchase of **Fusion licenses**.
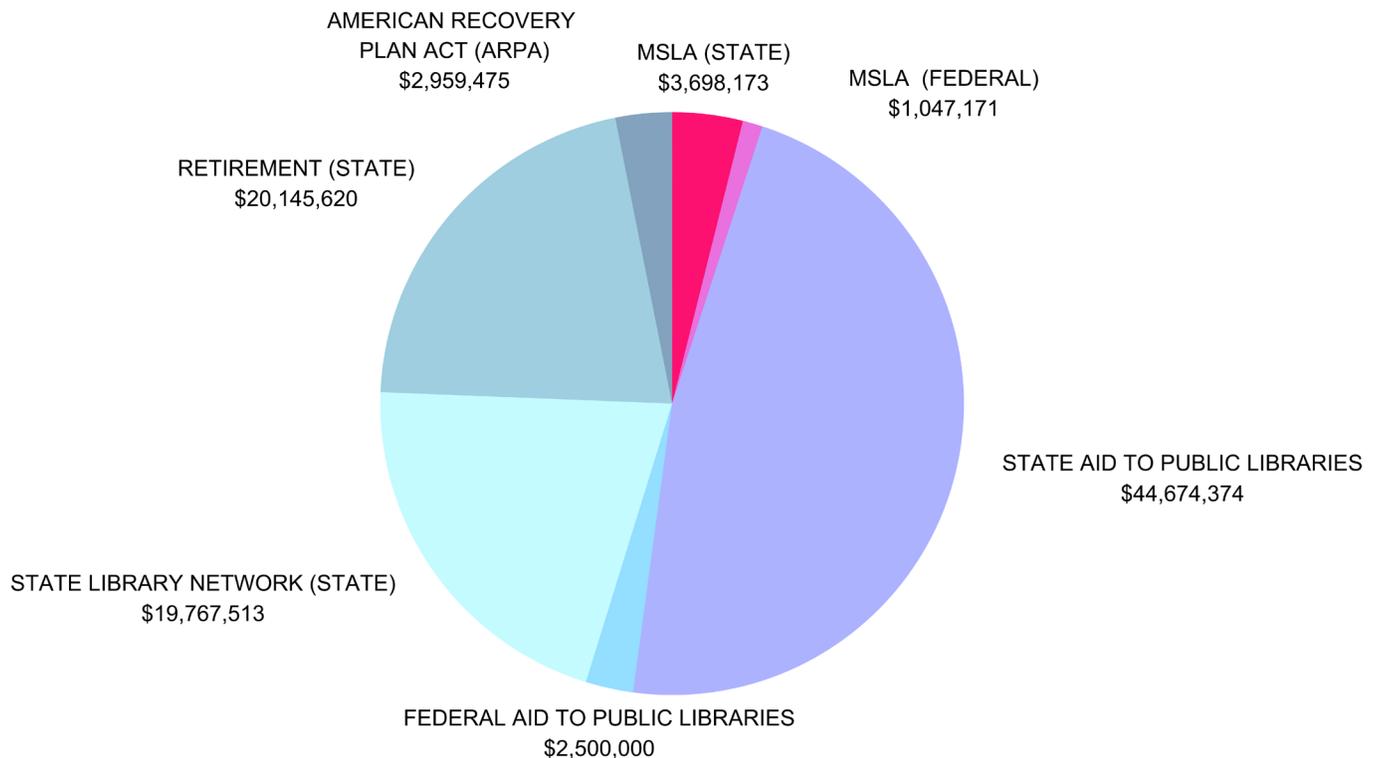
- The Library for the Blind and Print Disabled (LBPD) hosted the Office of the Inspector General for the United States Postal Service (USPS) to discuss service delays with the delivery of **Free Matter materials**. Inspectors visited LBPD and the central post office that serves the library to review their procedures for processing Free Matter and address concerns.
- MSLA, in partnership with MD Department of Veterans Affairs, was awarded the **Abraham Lincoln Pillars of Excellence award** for Serving Those Who Served – a public library program to expand veteran outreach and library personnel education in Maryland.
- MSLA funded approximately $2 million in **statewide Library Services and Technology Act (LSTA)** grants focusing on staff training and development, as well as key initiatives to support essential library services to communities.
- MSLA received approximately $3.2 million in **American Rescue Plan Act (ARPA)** funds to support Maryland's libraries in providing services beyond the branches, reimagining library spaces, addressing digital equity, and more.
- MSLA continued its focus on **Equity, Diversity and Inclusion (EDI)** through programs that highlighted racial equity and the development of an organizational culture in which everyone thrives.
- MSLA produced the second **Maryland Libraries Cultures Conference**, which focused on preparing staff for intellectual freedom challenges.
- The statewide programming initiative, **Maryland Libraries Together**, continues to leverage the collaborative nature of libraries in order to engage the communities that libraries serve in enriching educational experiences that advance an understanding of the issues of our time.
- Using funds from the Preschool Development Grant Birth through Five from the Maryland State Department of Education, MSLA is working with Mother Goose on the Loose to develop the **Hatchlings** program, which provides resources to expectant and new parents to encourage a love of reading.
- MSLA continues to support **Summer Reading Programs** across the state. This year's theme is "Oceans of Possibilities," a perfect opportunity to welcome our new programming partners, the National Aquarium and the Maryland State Fair.

MISSION

The mission of the Maryland State Library Agency (MSLA) is to provide leadership and consultation in technology, training, marketing, funding, resource sharing, research, and planning so that Maryland libraries can fulfill their missions now and in the future for the people of Maryland.

MSL Budget 2022

AMERICAN RECOVERY
PLAN ACT (ARPA)
$2,959,475

MSLA (STATE)
$3,698,173

MSLA (FEDERAL)
$1,047,171

RETIREMENT (STATE)
$20,145,620

STATE AID TO PUBLIC LIBRARIES
$44,674,374

STATE LIBRARY NETWORK (STATE)
$19,767,513

FEDERAL AID TO PUBLIC LIBRARIES
$2,500,000

The Maryland State Library Agency administers state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs and to provide excellent customer service. MSLA Headquarters and the Public Libraries and State Networking Branch funding includes a combination of state and federal funds. State funds support the Maryland State Library for the Blind and Print Disabled, the Maryland Deaf Culture Digital Library, Maryland's Public Libraries, and the State Library Network, composed of the State Library Resource Center (SLRC) and three regional libraries (the Eastern Shore Regional Library, the Southern Maryland Regional Library Association, and the Western Maryland Regional Library), as well as programs to facilitate interlibrary loan and the Library Associates Training Institute (LATI). In addition, the Enoch Pratt Free Library receives supplemental state funding for increased operating hours.

Capital Grants

Maryland's County Public Library Capital Grants Program mandates that $7.5 million be included in the state budget every year for the renovation, expansion and construction of public library facilities. Goals of the program include geographic diversity in the distribution of awards and a wealth-based match formula to encourage local jurisdictions to fund urgent and necessary public library development across the state. Since FY 2008, $74,825,000 have been authorized, which has generated an estimated $365,000,000 in local matching funds. This program has funded not only important renovations but also opened an astounding 19 new libraries. Three new state-of-the-art library facilities are currently underway in Anne Arundel (Riviera Beach), Calvert (Twin Beaches), and Frederick (Middletown) Counties with support from the state.

Public Libraries and State Networking Branch

The Public Libraries and State Networking Branch (PLSNB) provides technical assistance and direction to improve public library services across the state. PLSNB supports staff development activities and administers federal Library Services and Technology Act (LSTA) funds to support programs and initiatives in libraries statewide.

Staff Development Programs

70+

Staff Attendance

2,400+
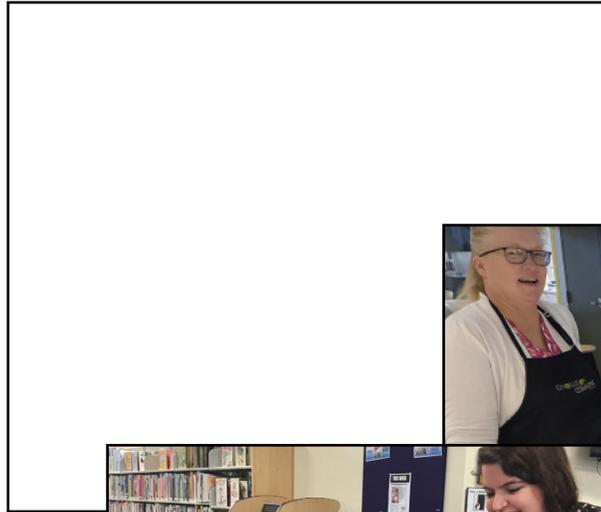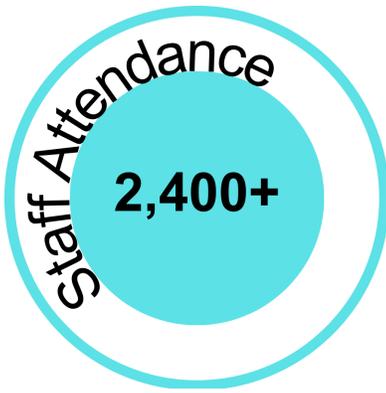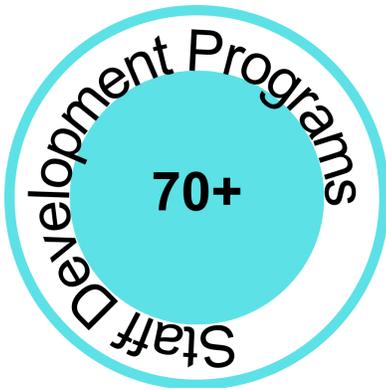
$2M+

in federal LSTA funds distributed to libraries to support staff development, EDI initiatives, technology and WiFi hotspot lending, and more.

Library for the Blind and Print Disabled

The Library for the Blind and Print Disabled (LBPD) serves eligible Marylanders with free access to books and magazines in audio, printed braille, electronic braille and large print formats. LBPD also assists college students in obtaining accessible textbooks, teaches patrons to use assistive technology, and hosts programs and events.

Collection Size
563,305

Circulation
302,945

Registered Borrowers
7,112

Collection & Circulation
- **Consistently topped 22,000 in monthly circulation** as new formats like multi-book cartridges and electronic braille expanded access.
- Resumed in-person studio recording of Marylandia materials. **250 LBPD-produced books** are available on the Braille and Audio Reading Download (BARD) service.

Library Events & Programs
- Met **813 patrons at 144 programs, classes, and events**
- Introduced **podcasts**, including blog posts and full-length topical programming
- Featured **accessible astronomy** activities for youth around the NASA Webb Space Telescope launch

Maryland Accessible Textbook Program
- Served **72 college and university students**
- Converted **3,570 textbook and Open Educational Resources chapters**

Monthly circulation topped

22,000

throughout the year due to increased access to customized Books on Demand cartridges, each downloaded with multiple audiobooks or electronic braille books.

Public Library Statistics

LIBRARY CARDS

3M+

ITEMS BORROWED

46M+

LIBRARY EVENT ATTENDEES

606K+

LIBRARY BRANCHES

190+

QUESTIONS ASKED

3M+

LIBRARY VISITS

4M+

Latest available data is from FY2021

Highlighting Maryland Libraries

ARPA Funding

Beyond the Library: **$1.7M**

Library Spaces: **$620K**

Digital Equity: **$400K**

Equity, Diversity, Inclusion: **$260K**

Infrastructure: **$220K**

$3.2 million in ARPA funds were used to support the following initiatives:
- *Services Beyond the Library:* $1.7 million to support the purchase or refurbishment of 14 mobile units across the state
- *Reimagining Library Spaces and Services:* $620,000 to update library spaces in 7 library systems
- *Addressing Digital Equity:* $400,000 to 5 library systems to address digital inequity
- *Equity, Diversity and Inclusion*: $260,000 to 4 library systems to look at ways to improve and promote EDI
- *Infrastructure:* $220,000 to support projects around the state to enhance infrastructure

Spotlight on Vehicles

Much of the historic ARPA funding is being used to bring essential services to Marylanders through mobile library units. Ranging from classic outreach vans to book bikes to fully equipped STEAM labs that can serve many customers at once, these vehicles will not only deliver traditional library services beyond the branches but will also serve as key community connectors. Vehicles are meant to reach those who cannot access library branches, whether due to transportation or other barriers, historically marginalized communities, rural communities of migrant workers, and children from vulnerable communities. Target audiences also include new and potential library customers – some of these vehicles are intended to operate via a "pop-up" model that engages residents where they are, whether at grocery stores, farmer's markets, fairs, etc.

Almost all vehicles will serve as mobile WiFi access points in the community, with the goal of making this vital service available in places where it is lacking. Additionally, staffed vehicles will engage in programming in partnership with outside entities, such as health or social services departments, providing wrap-around services to residents who need them most. Many vehicles will also provide delivery of materials, technology for loan or use on-board, and a "library of things." Uniquely, some vehicles will be used for technology and digital literacy education, citizenship classes, workforce development assistance, STEAM/Maker labs, and homework help for young customers.

Photos from Across Maryland

Allegany County Library System

Queen Anne's County Library

Carroll County Public Library

Talbot County Free Library

Howard County Library System

Baltimore County Public Library

Enoch Pratt Free Library

Cecil County Public Library

Anne Arundel County Public Library

Kent County Public Library

St. Mary's County Library

Ruth Enlow Library of Garrett County

Worcester County Library

Somerset County Library

Washington County Free Library

Charles County Public Library

Caroline County Public Library

Frederick County Public Libraries

Calvert Library

Wicomico Public Libraries

Dorchester County Public Library

Montgomery County Public Libraries

Harford County Public Library

Prince George's County Memorial Library System

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