Maryland State Library

Irene M. Padilla
Maryland State Librarian

25 S. Charles Street, Suite 1310 • Baltimore, Maryland 21201 • 667-219-4800

December 21, 2020

The Honorable Larry Hogan
State House
100 State Circle
Annapolis, Maryland 21401

Re: Report required by State Government Article § 23-105(e) (MSAR # 11140)

Dear Governor Hogan:

The Maryland State Library Board is pleased to report on the support, condition, progress and needs of Maryland's libraries. The Maryland State Library Fiscal Year 2020 Annual Report and the Maryland Public Library Fiscal Year 2019 Statistics are attached.

The Maryland State Library (MSL) Agency continues to administer State and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs, and to provide excellent customer service. MSL provides leadership to promote planning and innovation in the development of library programs, encourage the ongoing development of staff expertise through education and training and promote resource sharing among all types of libraries. Responsibilities include oversight of: the Maryland State Library for the Blind and Print Disabled, Maryland's Public Libraries, the State Library Resource Center, the three Regional Libraries, the Library Capital Grants Program, and the Maryland Deaf Culture Digital Library. You can learn more about the history and mission of the Maryland State Library and its governance by visiting our website at https://www.marylandlibraries.org/.

We are proud to announce that in fiscal year 2020, the Maryland State Library distributed nearly $2.2 million in federal grant awards to support Maryland public libraries, an increase of over 300% since the agency was established in 2017. The name of the Maryland State Library for the Blind and Physically Handicapped was changed to the Maryland State Library for the Blind and Print Disabled (LBPD) by unanimous approval of the Maryland General Assembly during the 2020 session (SB 326 and HB 604) and passed into law effective October 1, 2020. This bill also added the requirement that one member of the Maryland State Library Board shall be a blind patron of the LBPD. MSL was able to provide continuous mail and phone service to blind and low vision customers during the pandemic thanks to the commitment of the LBPD staff.

MSL opened the Maryland Deaf Culture Digital Library website, issued the *Maryland Day By Day: Family Literacy Activity Calendar*, including an interactive online version and sponsored the One Maryland One Book selection *What the Eyes Don't See* by Mona Hanna-Attisha. In addition MSL hosted the fifth annual MD Tech Connect conference at UMD Shady Grove campus, featuring Maryland libraries' exciting technology projects and partnered with Maryland Census and the

Maryland Department of Planning to provide timely and accurate information to library systems about the 2020 Census. *Best Practices for Reopening Maryland Libraries* was developed to provide statewide guidance and recommendations on the phased reopening of Maryland public libraries during COVID-19 in addition to a web guide entitled COVID-19 Resources for Maryland Libraries, a compendium of information and resources to assist decision-making about reopening. Finally, the *Laws of Maryland Relating to Public Libraries, 2019 Edition*, was issued and the MSL headquarters were relocated to 25 South Charles, Suite 1310, Baltimore, MD 21201.

As the State Library Agency for Maryland, MSL administers state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs, and to provide excellent customer service. MSL Headquarters and the Public Libraries and State Networking Branch funding includes a combination of State and federal funds. State funds support the Maryland State Library for the Blind and Print Disabled, the Maryland Deaf Culture Digital Library, Maryland's Public Libraries and the State Library Network (comprised of the State Library Resource Center (SLRC), the three Regional Libraries and two smaller programs to facilitate Interlibrary Loan and the Library Associate Training Institute). Also, the Enoch Pratt Free Library receives additional State funding for increased operating hours.

The State's County Library Capital Grant Program mandates that $5 million dollars will be included in the State budget beginning in FY 2008 and every year thereafter. The grant program continues to meet the goal of geographic diversity in the distribution of awards. Fiscal Year 2020 was the thirteenth year that State assistance in the form of capital grants has been available to public libraries in Maryland. Since FY 2008, $60,025,000 has been authorized which has generated an estimated $350,000,000 dollars in local matching funds.

The grant program continues to meet the goal of geographic diversity in the distribution of awards; and 23 of the State's 24 library systems have received funds to renovate, expand or construct library facilities. This program has funded not only important renovations, but also contributed to the opening of an astounding 17 new libraries including two in FY2020, the new Leonardtown Library in St. Mary's County and the Michael E. Busch Library in Anne Arundel County. Four (4) new state of the art library facilities are currently underway in Anne Arundel, Calvert, Cecil, and Frederick Counties with support from the State.

The need for the State's investment continues. According to our most recent statewide facilities assessment conducted in November 2020, more than half of the 190 public library buildings in Maryland are over twenty five (25) years old. Consequences of this aging infrastructure are: 17 buildings need a new roof, 10 facilities require alterations for ADA compliance, 17 libraries have HVAC systems that are at the end of their useful life, 43 buildings require technological upgrades in order to provide 21st century library services, 55 existing facilities require general renovation at an estimated cost of $77,000,000, and 8 buildings have been identified for replacement with a new structure at an estimated cost of $65,000,000.

Funding has remained flat since the inception of this grant program while construction costs continue to escalate. It is not unusual for total requests to exceed the $5 million dollars mandated for the program. In light of the increasing demand, we are very grateful that the State provided an increase of more than 40% for the FY 2021 County Public Library Capital Grant program, which will provide $7,300,000 (an increase of $2,300,000) for library building renovations and construction.

In FY 2020, the Public Libraries program issued $38,932,865 in State Aid subgrants to the 24 public library systems. The State Library Network, along with two smaller grants to facilitate Interlibrary Loan and the Library Associate Training Institute, received $18.4 million.

The allowance for the Deaf Culture Digital Library was $235,000. The allowance for the Enoch Pratt Free Library was $3 million to increase operating hours.

Throughout the COVID-19 pandemic, in compliance with State guidelines, most of the MSL staff continued to telework, providing reference and information services, patron services, assistive technology training, textbook conversion and IT and administrative support. More than 80 virtual programs and training were offered to library customers and library staff across the State.

The Public Libraries and State Networking Branch (PLSNB) provides technical assistance and direction to improve public library services across the state. PLSNB supports staff development activities and administers federal Library Services & Technology Act (LSTA) funds from the Institute of Museum and Library Services (IMLS) to support programs and initiatives in public libraries statewide. In FY 2020, over $2 million in federal LSTA funds were distributed to libraries to support staff development, early literacy initiatives, career readiness programming for teens, augmented reality Storywalks in public parks, loanable WiFi hotspots and WiFi-enabled laptops, strategic and facilities plans, and more. In addition, more than 80 staff development programs were held with over 2,700 attendees.

The Maryland State Library for the Blind and Print Disabled continued its core services even throughout the COVID-19 pandemic. A limited number of staff were on site daily to process delivery and circulation of books, periodicals and other information in formats such as Braille, large print, and recorded books to 8,745 new and existing library patrons, as well as manage the maintenance and safety of the facility and staff. All staff and any contractors coming to the building were verbally screened for COVID-19 according to DBM guidelines. All returned materials continued to be quarantined for between 4 and 7 days and masks, gloves and physical distancing continued to be part of daily requirements. Additionally, many of the events and programs scheduled for 2020 were moved from in-person to a teleconference format. Nearly 3,500 patrons, caregivers, stakeholders and potential patrons attended library hosted events/programs. This included innovative collaborative programs like Build a Better Book with the Baltimore-based makerspace Full Blast STEAM, tactile tours of the Goddard Space Flight Center and M&T Bank Stadium, and teleconferences focused on family, education, and healthy living in partnership with the Maryland Cooperative Extension. The Maryland Accessible Textbook program converted over 6,000 print chapters from textbooks to digital format for 47 print disabled Maryland college students.

In addition to budgeted State and federal funding, libraries and communities benefited from $546,279 in CARES Act funding distributed by MSL for the purchase of PPE and supplies to encourage social distancing, WiFi hotspots and circulating devices, and staff training around pandemic response. Maryland libraries met the challenges of the COVID-19 pandemic by quickly pivoting services and programs to new formats, and continuing to provide essential services to communities across the State. While branches were closed, libraries extended WiFi beyond their buildings, allowing residents to access vital internet connections from parking lots and community spaces. Library staff continued to engage customers by providing robust virtual programming, from story times to conversations on equity and justice. Libraries also continued to provide contactless services, including book pickup, remote printing and 3D printing services, and phone and virtual reference help. Maryland libraries

remain resilient and responsive to their communities' needs, and will continue to provide crucial library services to ensure that our communities are strong and well-positioned for a rapid recovery from the coronavirus pandemic.

According to the fiscal 2019 Maryland public library statistics, Maryland Public Libraries had over 3.3 million registered borrowers. 56% of Marylanders hold library cards and there were 25 million visits to the library with over 57 million items borrowed (both physical & electronic). Maryland libraries held more than 100,000 events, including over 57,000 programs for the youngest Marylanders, with over 1.7 million benefitting from early literacy and STEM activities, summer learning, Food in the Summer, and family programs for a total of 2.6 million program attendees.

Maryland libraries provided more than 5,400 computers and free WiFi at all 190 branches, and in the community via bookmobiles and mobile hotspots. Library staff answered 7.8 million questions. And, there were 91,000 meeting room uses for small business needs, homeschooling groups, and community conversations.

While total circulation is down slightly overall, there are several changes since last year that start to tell the story of how residents are using libraries differently than they have in the past. More people see the value of libraries and are registering for library cards. Maryland Libraries created more programming and purchased more eBooks, and the attendance at our programs and the use of eBooks has gone up accordingly. More people are using computers at the library, and WiFi use continues to increase. Investment in libraries is also growing. There was an overall increase in funding to libraries last year, and a large investment in new building projects and retrofitting library facilities. Staffing levels increased, and reflect the ongoing pursuit of bringing in highly trained new talent who reflect the communities they serve.

Maryland's libraries also played an essential role in helping their communities be counted in the 2020 Census which, for the first time in US history, was conducted primarily online. As trusted organizations and community hubs, Maryland public libraries were in a key position to distribute information about the Census, reach hard-to-count populations, and serve as points of access for the new digital format. Maryland's libraries supported a complete count with comprehensive programming and outreach, connecting with families through targeted outreach for undercounted birth - 5 populations, hosted or participated in job fairs for employment with the Census Bureau, and kept customers informed online and in their branches. Representatives from Maryland's public library systems provided leadership on Complete Count Committees across the state, connecting Census partners to local communities. Additionally, the Maryland State Library served as a member of the State Agency Complete Count Committee, working with Maryland Census to raise awareness and disseminate timely and accurate information to libraries statewide.

In response to a need to bring together library staff from all types of libraries throughout the state to discuss and share best practices and strategies for promoting and supporting diversity and inclusive practices throughout the state, MSL established the Maryland Task Force for Diversity and Inclusion in Libraries**.** The mission of the task force is to promote and support diversity and inclusion in all Maryland libraries by:

- Encouraging affirmation, respect, inclusion, and understanding of all library patrons and staff
- Providing education to increase awareness of the different dimensions of diversity
- Sharing resources concerning best practices for creating inclusive environments

After two years of collecting and discussing information about the needs of various information professionals, it was decided that a repository of resources would be the best approach for gathering and sharing resources. This repository is maintained by the members of the taskforce as well as members of the Maryland Library Association's Diversity Interest Group. In addition, MSL introduced the statewide virtual study of the Project Ready curriculum: a multi-module, asynchronous study of a series of free, online professional development modules for school and public youth services librarians, library administrators, and others interested in improving their knowledge about race and racism, racial equity, and culturally sustaining pedagogy.

The majority of the funding for the Maryland State Library is received from the Institute of Museums and Libraries (IMLS) through the Library Services and Technology Act (LSTA). After three years of vigorously defending the Institute of Museum and Library Services (IMLS) and federal policies that impact public access to information, America's libraries have emerged with renewed energy, fortitude, and a measure of success**.** Funding for the Institute of Museum and Library Services (IMLS) was not only renewed but increased by $21 million over the past three years, despite being targeted for elimination by the President in his proposed FFY 2018, FFY 2019 and FFY 2020 budgets.

This federal funding is integral to programming in Maryland libraries. In addition to ongoing statewide programs such as Statistics and Data Innovation, One Maryland One Book, the Library Associate Training Institute, and the Summer Reading Program, in the last year LSTA funding has allowed the State Library to distribute nearly $2.2 million in federal grant awards to support Maryland public libraries, an increase of over 300% since the agency was established in 2017, to support Maryland Library systems for projects including:

- Collection development for Maryland's Prison Libraries
- State-Wide Public Opinion Poll on the use and value of Maryland's Public Libraries
- Tableau and PolicyMap training
- The make-IT Place STEM Repository was relaunched in its new home on the OERCommons platform
- Statewide Youth Service Committee (YSC) book study, *Becoming a Media Mentor: A Guide for Working with Children and Families*
- The 2020 summer reading program, "Imagine Your Story"
- Interactive trainings for library staff on the topics of: teen growth and development; connected learning; computational thinking; and critical facilitation, as part of the American Library Association's (ALA) Young Adult Library Services Association (YALSA) *Transforming Teen Services: A Train the Trainer Approach*
- MD Tech Connect 2019
- Apple Digital Literacy workshop
- The KnowBe4 Security Awareness platform for Maryland public libraries
- The SkillSoft training platform, including thousands of courses on soft skills like customer service, supervision, management, as well as technology
- Homelessness Training with Ryan Dowd via the Niche Academy platform (online) for Maryland public, academic, and school libraries, now including monthly live webinars in addition to the online course
- Access to WebJunction, offering library-specific self-paced courses, webinar recordings and other great learning materials covering high-interest library topics presented by real-world practitioners and experts, and designing projects to connect public library service to community needs such as lifelong learning, health and wellness, and economic success.

Recently, MSL awarded approximately $240,000 in LSTA funds through Competitive Grants that support infrastructure and innovation projects around the state. This funding supported projects ranging from technology plans, using online gaming to build communities, technology lending including laptop computers and WiFi hotspots, WiFi extenders to provide Internet access in rural "digital deserts", feasibility studies, strategic and facilities master planning, Charles County's Mobile Access van, Howard County Library's Mathsplosion and programs on equality, diversity and inclusion.

The Maryland State Library continues to partner with the Maryland Library Association (MLA) to offer leadership development training including Executive University focusing on Strategic and Managerial leadership funded through an LSTA grant. Other leadership programs included an Outward Mindset workshop presented by the Arbinger Institute and Everyone Leads workshops. In 2020, MSL awarded more than $250,000 in LSTA funds to staff to attend the MLA Conference. While this conference was postponed due to the pandemic, funds were carried over for the virtual conference in fall 2020. In addition, a partnership between the Citizens for Maryland Libraries, MLA and Maryland Humanities dedicated the Poe House as the first American Library Association Literary Landmark in Maryland.

Public libraries are a cornerstone of our democracy. Thank you for your support of Maryland Libraries efforts to serve the needs and interests of the community.

Sincerely,

Irene M. Padilla

Irene M. Padilla
State Librarian

Attachments: Maryland Public Library Fiscal Year 2019 Statistics
Maryland State Library Fiscal Year 2020 Annual Report

c: Maryland State Library Board
Sarah Albert, Department of Legislative Services (5 copies)

Maryland
State Library

— 2020 —
Maryland State Library Annual Report

25 S. Charles St., Suite 1310
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www.marylandlibraries.org

MESSAGE FROM THE STATE LIBRARIAN

IRENE PADILLA
STATE LIBRARIAN

The Maryland State Library (MSL) celebrated our third year as an independent agency. We've learned so much and continue to expand the types of services we provide to our customers.

We are proud to announce that in fiscal year 2020, MSL:

- Distributed over $2.2 million in federal grant awards to support Maryland public libraries, an increase of over 300% since the agency was established in 2017.
- Changed the name of the Maryland State Library for the Blind and Physically Handicapped to the Maryland State Library for the Blind and Print Disabled (LBPD) and added the requirement that one member of the Maryland State Library Board shall be a blind patron of the LBPD by unanimous approval of the Maryland General Assembly during the 2020 session (SB 326 and HB 604) and passed into law effective October 1, 2020.
- Relocated MSL headquarters to 25 South Charles St., Suite 1310, Baltimore, MD 21201.
- Provided continuous mail and phone service to blind and low vision customers throughout the pandemic thanks to the commitment of the LBPD staff.
- Opened the Maryland Deaf Culture Digital Library website: www.marylanddcdl.org.
- Issued the Maryland Day By Day Family Literacy Activity Forever Calendar, including an interactive online version: www.daybydaymd.org.
- Sponsored the One Maryland One Book selection *What the Eyes Don't See* by Mona Hanna-Attisha.
- Hosted the fifth annual MD Tech Connect conference at USM Shady Grove campus, featuring Maryland libraries' exciting technology projects.
- Partnered with Maryland Census and the Maryland Department of Planning to provide timely and accurate information to library systems about the 2020 Census.
- Received an increase of more than 40% for the FY 2021 County Public Library Capital Grants program, which will provide $7,300,000 (an increase of $2.3 million) for library building renovations and construction. In 2020, two new libraries opened in Anne Arundel County (Michael E. Busch Annapolis Library) and St. Mary's County (Leonardtown Library).
- Developed *Best Practices for Reopening Maryland Libraries* to provide statewide guidance and recommendations on the phased reopening of Maryland public libraries during COVID-19 and developed a web guide entitled *COVID-19 Resources for Maryland Libraries*, a compendium of information and resources to assist decision-making about reopening.
- Reissued the *Laws of Maryland Relating to Public Libraries*, 2019 Edition.

Maryland libraries remain resilient and responsive to their communities' needs and will continue to provide crucial library services to ensure that our communities are strong and well-positioned for a rapid recovery from the coronavirus pandemic.

MISSION

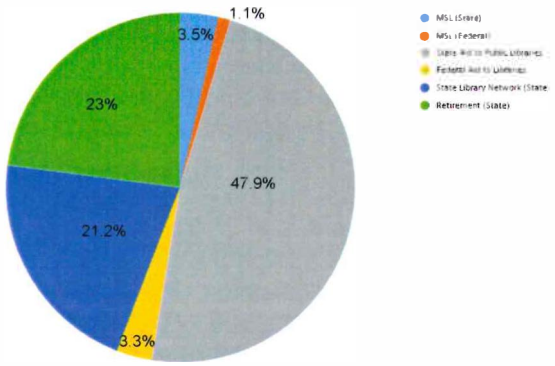
MSL provides leadership to promote planning and innovation in the development of library programs, to encourage the ongoing development of staff expertise through education and training, and to promote resource sharing among all types of libraries. Responsibilities include oversight of the Maryland State Library for the Blind and Print Disabled (www.lbph.maryland.gov), Maryland's Public Libraries, the State Library Network, the Public Library Capital Grants Program, and the Maryland Deaf Culture Digital Library (www.marylanddcdl.org). Learn more about the history and mission of the Maryland State Library and its governance by visiting: www.marylandlibraries.org.

MSL BUDGET FY2020

As the State Library Agency for Maryland, the Maryland State Library administers state and federal funds to support Maryland libraries in their mission to offer outstanding resources and programs and to provide excellent customer service. MSL Headquarters and the Public Libraries and State Networking Branch funding includes a combination of state and federal funds. State funds support the Maryland State Library for the Blind and Print Disabled, the Maryland Deaf Culture Digital Library, Maryland's Public Libraries, and the State Library Network (comprised of the State Library Resource Center (SLRC), three regional libraries, two smaller programs to facilitate interlibrary loan, and the Library Associate Training Institute). In addition, the Enoch Pratt Free Library receives additional state funding for increased operating hours.

FY 2020 Expenditures

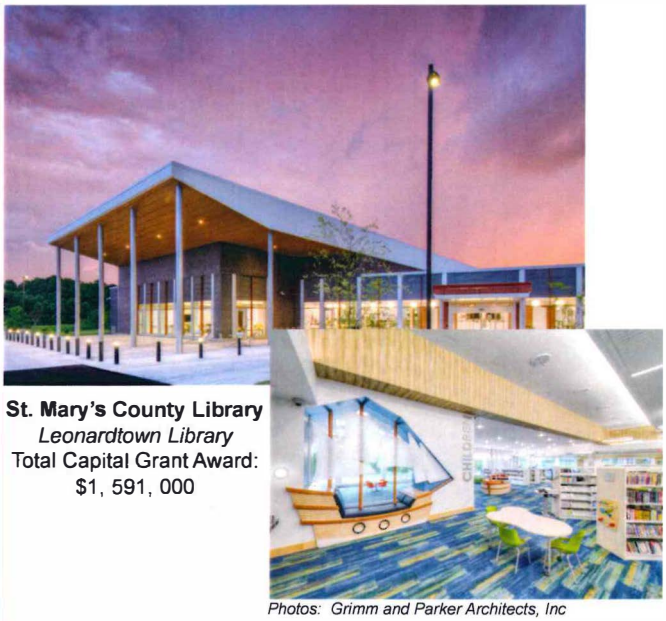
MSL (State)	**$3,168,936**
MSL (Federal)	**$1,005,638**
State Aid to Public Libraries	**$43,211,040**
Federal Aid to Libraries	**$2,966,279**
State Library Network (State)	**$19,096,631**
Retirement (State)	**$20,726,752**



CAPITAL GRANTS

Maryland's Public Library Capital Grants Program mandates that five million dollars be included in the state budget every year. Goals of the program include geographic diversity in the distribution of awards, as well as a wealth-based match formula to encourage local jurisdictions to fund urgent and necessary public library development across the state. The grant program continues to meet the goal of geographic diversity in the distribution of awards; 23 of the state's 24 library systems received funds to renovate, expand or construct library facilities. FY2020 marks the thirteenth year that state assistance has been made available to public libraries in Maryland. Since FY2008, $60,025,000 has been authorized, which has generated an estimated $350,000,000 dollars in local matching funds. This program has funded not only important renovations but also opened an astounding 17 new libraries, two of which opened in FY2020.

FY 2020 New Libraries:



St. Mary's County Library
Leonardtown Library
Total Capital Grant Award: $1, 591, 000

Photos: Grimm and Parker Architects, Inc

Anne Arundel County Public Library
Michael E. Busch Annapolis Library
Total Capital Grant Award: $1, 033, 024

Photos: https://www.aacpl.net/new-annapolis

PUBLIC LIBRARIES AND STATE NETWORKING BRANCH

The Public Libraries and State Networking Branch (PLSNB) provides technical assistance and direction to improve public library services across the state. PLSNB supports staff development activities and administers federal Library Services and Technology Act (LSTA) funds from the Institute of Museum and Library Services (IMLS) to support programs and initiatives in libraries statewide.

Library Services and Technology Act Funding Distributed:

$2M+

In federal Library Services and Technology Act funds distributed to libraries to support staff development, early literacy initiatives, career readiness programming for teens, augmented reality StoryWalks in public parks, loanable WiFi hotspots, strategic and facilities plans, and more.

Staff Development Programs
80+

Staff Attendees Across MD
2,700+

LIBRARY FOR THE BLIND & PRINT DISABLED

The mission of the Maryland State Library for the Blind and Print Disabled (LBPD) is to provide comprehensive library services to eligible blind and print-disabled residents of the state of Maryland. LBPD provides free access to accessible reading materials (books and magazines) and accessible college textbooks, as well as to programs and events geared towards those with print disabilities.

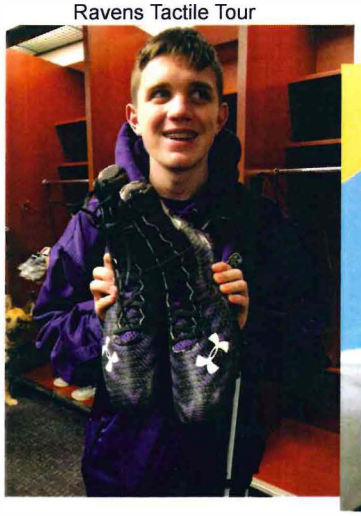
Registered Users
8,745

Items in Collection
395K

Items Borrowed
225K

The Maryland State Library for the Blind and Print Disabled continued its core services even throughout the COVID-19 pandemic, including mailing digital talking book machines, accessories, digital talking books and braille books to 8,745 new and existing library patrons. Additionally, many of the events and programs scheduled for 2020 were moved from an in-person format to a teleconference platform.

Ravens Tactile Tour



Build a Better Book Program

Library Events & Programs

Nearly 3,500 patrons, caregivers, stakeholders and potential patrons participated in library hosted events and programs. This included innovative, collaborative programs such as Build a Better Book with the Baltimore-based makerspace, Full Blast Steam, tactile tours of the Goddard Space Flight Center and M&T Bank Stadium, and teleconferences focused on family, education, and healthy living in partnership with the University of Maryland Extension program.

Making College Accessible

The Maryland Accessible Textbook program converted over 6,000 chapters to digital format from textbooks for 47 Maryland college students.

PUBLIC LIBRARIES

2.6M
Event Attendees

Maryland libraries held more than 100,000 events, including over 57,000 programs for the youngest Marylanders, with 1.7 million+ benefitting from early literacy and STEM activities, summer learning, Food in the Summer, and family programs.

190
Branches

Maryland libraries provide more than 5,400 computers and free WiFi at all branches and in the community via bookmobiles and mobile hotspots.

7.8M+
Questions Asked

Library staff assisted Marylanders in gaining important skills for lifelong learning and career readiness. Librarians provided one-on-one instruction, resume and job search assistance, and homework help.

91K
Meeting Room Uses

Marylanders used library meeting rooms for small business needs, homeschooling groups, and community conversations.

Registered Users
3.3M+

Marylanders with Library Cards
56%

Items Borrowed
57M+

25M

visits to the local library!

"Our family believes that the library is doing a fantastic job in supporting the literacy needs of our family." *Summer Reading Parent*

LIBRARIES RESPOND TO COVID-19

Maryland libraries met the challenges of the COVID-19 pandemic by quickly pivoting services and programs to new formats and by continuing to provide essential services to communities across the state. While branches were closed, libraries extended WiFi beyond their buildings, allowing residents to access vital Internet connections from parking lots and community spaces. Library staff continued to engage customers by providing robust virtual programming, from storytimes to conversations on equity and justice. Libraries also continued to provide contactless services, including book pickup, remote printing and 3D printing services, and phone and virtual reference help. Additionally, libraries and communities benefited from $546,279 in CARES Act funding, distributed by MSL for the purchase of PPE, WiFi hotspots and circulating devices, and staff training around pandemic response.

Maryland State Library Board:

Alfred Martin, Chair
Lynn Wheeler, Vice Chair
James Fish
Sharon Maneki
Sharan Marshall
Wilson Parran
Robert Windley

Ex Officio
Andrea Berstler, President, Maryland Library Association
Heidi Daniel, President and CEO, Enoch Pratt Free Library
Keith Marzullo, Dean, University of Maryland *i*School
Brittany Tignor, Past President, Maryland Association of School Librarians

Ex Officio (Non Voting)
Laura Hicks, Director, School Library Media, MSDE

Staff
John W. Owen III, Director, Maryland State Library for the Blind and Print Disabled
Tamar J. Sarnoff, Ph.D., Director, Public Libraries and State Networking Branch

Administration
Irene M. Padilla, Maryland State Librarian
Lawrence J. Hogan, Jr., Governor

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State Library

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INSTITUTE of Museum and Library SERVICES

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2019

MARYLAND STATE LIBRARY

25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800

September 2, 2020

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC) and the Maryland State Library for the Blind and Physically Handicapped

MARYLAND STATE LIBRARY BOARD

Alfred Martin, Chair
Lynn Wheeler, Vice Chair
Heidi Daniel
James Fish
Sharon Maneki
Sharan Marshall
Keith Marzullo
Wilson Parran
Joseph Thompson
Brittany Tignor
Robert Windley

Irene M. Padilla, Maryland State Librarian
Lawrence Hogan, Governor

The Maryland State Library does not discriminate on the basis of race, color, sex, age, national origin, religion, disability, or sexual orientation in matters affecting employment or in providing access to programs. For inquiries related to department policy, please contact:

Maryland State Library

25 S. Charles Street, Suite 1310
Baltimore, MD 21201
Phone 667-219-4800; TTY/TDD 410-333-8679; Fax 667-219-4798

MARYLAND STATE LIBRARY STATISTICS

FY 2019

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Maryland Public Library Statistics
FY 2019
Executive Summary

The attached tables report the Maryland public library statistics for the state fiscal year of 2019 (July 1, 2018 – June 30, 2019) Significant statistics are highlighted below, as well as FY 2018 comparisons.

FY 2019 Highlights

Public library per capita funding statewide: $51.12
Capital revenue: $23,670,816
Capital expenditure: $24,762,262

Staff: 3,381
- **Professional librarians: 692**

Total holdings: 18,388,964
- **Books: 10,138,165**
- **E-books: 3,572,014**
- **E-resources: 1,261**

Registered users: 3,383,523
Population that hold library cards: 56%

Total circulation: 57,112,069 items
Circulation per capita: 9.49 items

Library visits: 24,904,544
Reference transactions: 7,831,152
Bookmobiles: 20

Internet terminals available to the public: 5,410
Internet uses per year: 4,978,818
Wireless internet uses per year: 29,875,116

FY 2018 - 2019 Comparison Highlights

- **6% increase in state and local funding for public libraries**
- **Library e-book holdings increased by 47%**
- **18% increase in circulation of e-books and other downloadable materials**
- **7% increase in customer access to digital materials**
- **2,596,482 customers attended 100,403 programs across the state**
- **Attendance at early childhood programs increased close to 5%**

Maryland State Library for the Blind and Physically Handicapped Statistics
FY 2019

Patrons

- Registered Borrowers: 8,582
- Number of patrons 15 years and younger: 197
- Number of patrons between 16 and 80: 4,966
- Number of patrons over 80: 2,968
- Number of patrons blind/low vision/deaf blind: 5,308
- Number of patrons with reading disabilities: 737
- Number of patrons with a physical disability: 412

Circulation

- Total Circulation (items): 156,722
- Braille titles: 2,434
- Large Print titles: 1,638
- Digital Titles: 152,612
- Electronic Books, Magazines, and Newspapers: 70,346

Staff

- Total paid staff: 20
- State employees: 20
- Contract employees: 0
- SCSEP Participants: 3
- Volunteers: 39

Readership

- Digital readers: 4,863
- Braille readers: 421
- Large Print readers: 6,798

Patron Service

- Telephone inquiries: 12,452
- Walk-in patrons: 4,495
- E-Mail requests: 1,147
- Virtual requests: 61
- New applications processed: 834

Collection

- Total collection (titles): 62,267
- Braille titles: 15,690
- Digital titles: 32,572
- Large print titles: 12,904
- Tactile items: 6
- Marylandia items: 177
- Descriptive video titles: 298

Outreach Programs:

- Total Outreach programs: 94
- Adult/Educational/Cultural programs: 45
- MAT programs: 5
- Youth Services programs: 35
- Technology classes attendance: 327
- Library tours: 6
- Total Program attendance: 5,927

Table 1 OPERATING INCOME & EXPENDITURES													
	OPERATING INCOME								OPERATING EXPENDITURES				
LIBRARY SYSTEM	EST. POP	TOTAL	FEDERAL	STATE	LOCAL	OTHER*	PER CAPITA**	PER CAPITA RANKING	TOTAL	SALARIES	BENEFITS	MATERIALS	OTHER
TOTAL (all libraries)	**6,016,447**	**$345,004,942**	**$3,325,775**	**$77,281,945**	**$230,287,757**	**$34,109,465**	$51.12		**$327,316,367**	**$171,158,629**	**$69,397,861**	**$41,705,816**	**$45,054,061**
Public													
Allegany	72,130	**$2,227,101**	$13,424	$961,553	$956,975	$295,149	$26.60	24	**$2,246,709**	$1,178,386	$445,189	$186,779	$436,356
Anne Arundel	568,346	**$27,488,012**	$89,208	$3,915,503	$22,816,400	$666,901	$47.03	10	**$27,037,200**	$13,961,473	$6,905,699	$4,296,457	$1,873,571
Baltimore City	614,664	**$50,386,414**	$599,184	$8,513,419	$19,267,400	$22,006,411	$45.20	12	**$45,343,600**	$21,777,100	$9,640,500	$4,437,357	$9,488,643
Baltimore	831,026	**$45,667,746**	$333,688	$8,674,303	$33,819,744	$2,840,011	$51.13	7	**$43,232,819**	$22,591,867	$8,939,369	$7,343,760	$4,357,823
Calvert	91,251	**$5,071,352**	$39,565	$855,233	$4,081,991	$94,563	$54.11	6	**$5,972,776**	$2,958,592	$1,387,936	$386,005	$1,240,243
Caroline	32,850	**$1,894,968**	$53,220	$464,011	$1,207,728	$170,009	$50.89	8	**$1,871,419**	$860,901	$405,251	$80,114	$525,153
Carroll	167,656	**$11,836,532**	$244,038	$1,866,528	$9,009,360	$716,606	$64.87	4	**$12,159,041**	$7,275,787	$1,468,502	$1,564,100	$1,850,652
Cecil	102,603	**$7,206,737**	$35,994	$1,227,183	$5,685,417	$258,143	$67.37	3	**$6,592,107**	$3,403,322	$1,361,695	$630,198	$1,196,892
Charles	157,705	**$5,402,031**	$18,276	$1,646,855	$3,711,900	$25,000	$33.98	19	**$5,904,564**	$3,664,800	$1,135,998	$391,990	$711,776
Dorchester	32,258	**$1,041,948**	$13,666	$365,494	$533,520	$129,268	$27.87	22	**$937,187**	$523,427	$199,414	$87,953	$126,393
Frederick	247,591	**$13,165,805**	$61,216	$2,333,922	$10,208,748	$561,919	$50.66	9	**$12,906,932**	$6,675,778	$3,123,762	$1,836,902	$1,270,490
Garrett	29,425	**$1,509,486**	$11,610	$262,933	$1,065,000	$169,943	$45.13	13	**$1,422,429**	$768,053	$352,562	$97,008	$204,806
Harford	251,032	**$21,644,053**	$100,179	$2,899,075	$17,472,912	$1,171,887	$81.15	1	**$20,646,161**	$9,742,084	$5,271,256	$2,678,748	$2,954,073
Howard	317,233	**$25,440,714**	$404,810	$3,037,085	$20,937,872	$1,060,947	$75.58	2	**$25,292,518**	$14,652,590	$5,346,386	$2,707,231	$2,586,311
Kent	19,730	**$956,772**	$32,365	$183,151	$664,696	$76,560	$42.97	16	**$938,724**	$522,974	$173,909	$53,780	$188,061
Montgomery	1,043,863	**$50,379,480**	$327,849	$6,430,794	$42,554,538	$1,066,299	$46.93	11	**$42,554,538**	$23,793,826	$10,118,938	$6,684,530	$1,957,244
Prince George's	908,049	**$33,221,557**	$244,652	$9,463,232	$22,482,400	$1,031,273	$35.18	18	**$33,012,644**	$17,893,031	$6,456,348	$3,003,445	$5,659,820
Queen Anne's	48,929	**$2,382,395**	$24,664	$351,687	$1,818,513	$187,531	$44.35	14	**$2,379,408**	$1,309,756	$594,153	$161,814	$313,685
St. Mary's	112,587	**$4,303,029**	$88,517	$1,127,543	$2,878,050	$208,919	$35.58	17	**$3,947,895**	$2,353,129	$552,122	$414,491	$628,153
Somerset	25,928	**$970,655**	$37,944	$369,178	$420,396	$143,137	$30.45	21	**$1,076,981**	$520,643	$245,015	$106,554	$204,769
Talbot	37,278	**$1,909,524**	$36,188	$276,782	$1,333,875	$262,679	$43.21	15	**$1,885,372**	$1,079,025	$434,447	$108,389	$263,511
Washington	150,292	**$5,594,789**	$27,798	$1,844,763	$3,212,010	$510,218	$33.65	20	**$5,129,854**	$2,681,516	$1,063,375	$551,320	$833,643
Wicomico	102,577	**$2,987,018**	$97,986	$1,311,093	$1,469,295	$108,644	$27.11	23	**$2,628,472**	$1,467,394	$576,984	$220,371	$363,723
Worcester	51,444	**$3,175,643**	$61,045	$389,652	$2,642,946	$82,000	$58.95	5	**$3,586,345**	$1,772,600	$1,086,674	$264,269	$462,802
TOTAL (all public)	**6,016,447**	**$325,863,761**	**$2,997,085**	**$58,770,972**	**$230,251,686**	**$33,844,018**	$48.04		**$308,705,695**	**$163,428,054**	**$67,285,484**	**$38,293,566**	**$39,698,592**
Regional													
ESRL	350,994	**$3,051,234**	$11,275	$2,857,212	$0	$182,747	$8.14		**$2,742,293**	$846,007	$286,440	$495,152	$1,114,694
SMRLA	361,543	**$3,211,306**	$94,698	$3,002,466	$36,071	$78,071	$8.40		**$3,211,306**	$971,123	$396,387	$519,024	$1,324,772
WMRL	251,847	**$2,229,530**	$222,717	$2,002,184	$0	$4,629	$7.95		**$2,007,962**	$558,966	$170,330	$605,970	$672,696
TOTAL (all regional)	**964,384**	**$8,492,070**	**$328,690**	**$7,861,862**	**$36,071**	**$265,447**	$8.19		**$7,961,560**	**$2,376,096**	**$853,157**	**$1,620,146**	**$3,112,161**
STATE LIBRARY RESOURCE CENTER (SLRC)	**6,016,447**	**$10,649,111**	**$0**	**$10,649,111**	**$0**	**$0**	**$1.77**		**$10,649,111**	**$5,354,479**	**$1,259,221**	**$1,792,104**	**$2,243,307**

NOTE: State Operating Income includes both state aid and state contribution to retirement

*Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere

**Per Capita/ Per Capita Rank includes state and local operating income only

Table 2						
CAPITAL REVENUE & EXPENDITURES						
	CAPITAL REVENUE					CAPITAL EXPENDITURES
LIBRARY SYSTEM	TOTAL	LOCAL	STATE	FEDERAL	OTHER	TOTAL
TOTAL (all libraries)	**$23,670,816**	**$17,748,804**	**$3,500,258**	**$0**	**$2,421,754**	**$24,762,262**
Public						
Allegany	**$0**	$0	$0	$0	$0	$0
Anne Arundel	**$957,000**	$497,000	$0	$0	$460,000	$957,000
Baltimore City	**$1,375,300**	$46,972	$0	$0	$1,328,328	$1,375,300
Baltimore	**$1,575,000**	$1,575,000	$0	$0	$0	$1,575,000
Calvert	**$45,498**	$45,498	$0	$0	$0	$45,498
Caroline	**$0**	$0	$0	$0	$0	$0
Carroll	**$718,106**	$379,777	$156,511	$0	$181,818	$541,998
Cecil	**$826,071**	$297,384	$528,687	$0	$0	$876,334
Charles	**$0**	$0	$0	$0	$0	$0
Dorchester	**$0**	$0	$0	$0	$0	$25,169
Frederick	**$1,113,123**	$330,000	$783,123	$0	$0	$2,283,987
Garrett	**$21,545**	$21,545	$0	$0	$0	$33,792
Harford	**$749,516**	$200,000	$549,516	$0	$0	$950,920
Howard	**$637,105**	$637,105	$0	$0	$0	$637,105
Kent	**$48,977**	$48,977	$0	$0	$0	$0
Montgomery	**$8,027,000**	$7,827,000	$200,000	$0	$0	$8,027,000
Prince George's	**$3,888,499**	$3,888,499	$0	$0	$0	$3,888,499
Queen Anne's	**$41,882**	$0	$41,882	$0	$0	$41,882
St. Mary's	**$500,000**	$0	$500,000	$0	$0	$1,079,486
Somerset	**$0**	$0	$0	$0	$0	$0
Talbot	**$24,250**	$24,250	$0	$0	$0	$24,250
Washington	**$740,539**	$0	$740,539	$0	$0	$0
Wicomico	**$27,780**	$27,780	$0	$0	$0	$0
Worcester	**$2,353,625**	$1,902,017	$0	$0	$451,608	$2,353,625
TOTAL (all public)	**$23,670,816**	**$17,748,804**	**$3,500,258**	**$0**	**$2,421,754**	**$24,716,845**
Regional						
ESRL	$0	$0	$0	$0	$0	$45,417
SMRLA	$0	$0	$0	$0	$0	$0
WMRL	$0	$0	$0	$0	$0	$0
TOTAL (all regional)	**$0**	**$0**	**$0**	**$0**	**$0**	**$45,417**
SLRC	$0	$0	$0	$0	$0	$0

Table 3				
PERSONNEL				
LIBRARY SYSTEM	**TOTAL PAID STAFF**	**STAFF WITH MLS DEGREES**	**TOTAL LIBRARIANS**	**OTHER PAID STAFF***
TOTAL (all libraries)	**3,381**	**692**	**1,405**	**1,976**
Public				
Allegany	**30**	4	27	3
Anne Arundel	**292**	61	126	166
Baltimore City/SLRC	**458**	120	166	292
Baltimore	**493**	86	160	333
Calvert	**49**	7	41	8
Caroline	**21**	5	16	5
Carroll	**154**	21	62	93
Cecil	**80**	11	49	30
Charles	**65**	12	44	21
Dorchester	**15**	4	8	7
Frederick	**144**	46	86	59
Garrett	**22**	2	7	15
Harford	**227**	39	85	142
Howard	**271**	29	115	156
Kent	**13**	5	7	5
Montgomery	**395**	123	160	236
Prince George's	**330**	58	137	193
Queen Anne's	**23**	9	9	14
St. Mary's	**46**	7	17	29
Somerset	**18**	2	2	16
Talbot	**26**	7	10	16
Washington	**72**	14	22	50
Wicomico	**53**	5	13	40
Worcester	**42**	5	15	27
TOTAL (all public)	**3,340**	**680**	**1,384**	**1,956**
Regional				
ESRL	**18**	5	12	6
SMRLA	**13**	3	3	10
WMRL	**10**	4	6	4
TOTAL (all regional)	**41**	**12**	**21**	**20**

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4								
LIBRARY COLLECTIONS								
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	**18,388,964**	**10,138,165**	**1,362,538**	**3,202,429**	**15,921**	**96,636**	**3,572,014**	**1,261**
Public								
Allegany	356,784	98,334	14,261	56,883	93	27	187,154	32
Anne Arundel	1,090,544	735,757	115,490	122,019	1,360	11,614	104,241	63
Baltimore City/SLRC	2,317,795	2,019,469	72,244	142,917	1,738	6,330	75,044	53
Baltimore	1,734,151	1,161,558	159,924	248,425	3,962	6,317	153,921	44
Calvert	311,528	172,167	23,769	54,970	359	195	60,032	36
Caroline	188,951	72,879	7,991	38,115	158	211	69,560	37
Carroll	1,041,400	403,708	72,418	146,770	979	8,992	408,505	28
Cecil	383,245	207,640	33,676	69,388	424	2,690	69,388	39
Charles	321,746	172,100	25,022	57,520	163	343	66,563	35
Dorchester	191,560	81,203	8,666	36,177	57	203	65,218	36
Frederick	651,511	356,844	69,319	126,217	555	1,821	96,714	41
Garrett	215,818	99,875	14,364	43,435	163	156	57,785	40
Harford	1,069,443	557,992	116,914	197,062	732	9,189	187,507	47
Howard	1,466,496	742,011	133,569	193,949	1,312	11,091	384,494	70
Kent	137,995	32,648	5,577	35,739	70	80	63,853	28
Montgomery	2,212,858	1,677,923	157,251	213,359	1,723	5,046	157,360	196
Prince George's	994,875	515,466	105,215	321,402	1,002	1,705	50,015	70
Queen Anne's	202,979	77,423	27,829	38,282	73	2,511	56,827	34
St. Mary's	312,265	143,166	38,950	63,243	116	65	66,690	35
Somerset	161,226	44,602	11,487	38,260	113	829	65,903	32
Talbot	222,145	109,960	8,558	38,582	100	1059	63,853	33
Washington	1,172,832	339,207	43,625	379,795	402	889	408,857	57
Wicomico	219,770	120,746	13,721	38,335	25	78	46,834	31
Worcester	287,396	133,940	20,687	51,330	223	25,000	56,181	35
TOTAL (all public)	**17,265,313**	**10,076,618**	**1,300,527**	**2,752,174**	**15,902**	**96,441**	**3,022,499**	**1,152**
Regional								
ESRL	98,889	609	9	33,997	2	195	64,044	33
SMRLA	148,345	2,712	10,389	42,068	17	0	93,124	35
WMRL	876,417	58,226	51,613	374,190	0	0	392,347	41
TOTAL (all regional)	**1,123,651**	**61,547**	**62,011**	**450,255**	**19**	**195**	**549,515**	**109**

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

Table 5			
ELECTRONIC CIRCULATION			
LIBRARY SYSTEM	**ELECTRONIC MATERIAL CIRCULATION**	**ELECTRONIC RETRIEVAL**	**TOTAL ELECTRONIC CONTENT USE**
TOTAL (all libraries)	**7,941,647**	**9,698,787**	**17,640,434**
Public			
Allegany	34,984	390,989	**425,973**
Anne Arundel	708,936	1,618,706	**2,327,642**
Baltimore City/SLRC	253,670	904,983	**1,158,653**
Baltimore	1,187,356	896,049	**2,083,405**
Calvert	95,615	98,397	**194,012**
Caroline	16,705	76,631	**93,336**
Carroll	204,792	105,867	**310,659**
Cecil	92,775	43,923	**136,698**
Charles	72,204	92,042	**164,246**
Dorchester	19,165	9,890	**29,055**
Frederick	336,528	529,801	**866,329**
Garrett	14,858	25,981	**40,839**
Harford	576,923	454,080	**1,031,003**
Howard	1,282,832	991,685	**2,274,517**
Kent	20,993	23,856	**44,849**
Montgomery	1,150,700	1,383,619	**2,534,319**
Prince George's	915,882	465,845	**1,381,727**
Queen Anne's	46,090	15,738	**61,828**
St. Mary's	93,665	93,678	**187,343**
Somerset	8,191	14,187	**22,378**
Talbot	32,034	45,085	**77,119**
Washington	92,245	594,063	**686,308**
Wicomico	37,428	11,324	**48,752**
Worcester	48,118	37,293	**85,411**
TOTAL (all public)	**7,342,689**	**8,923,712**	**16,266,401**
Regional			
ESRL	275,576	181,012	**456,588**
SMRLA	175,000	0	**175,000**
WMRL	148,382	594,063	**742,445**
TOTAL (all regional)	**598,958**	**775,075**	**1,374,033**

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6						
COLLECTION USE						
LIBRARY SYSTEM	**PHYSICAL ITEM CIRCULATION**	**IN-HOUSE USE**	**PHYSICAL ITEM USE***	**TOTAL CIRCULATION****	**TOTAL MD COLLECTION USE*****	**TOTAL FEDERAL COLLECTION USE^**
TOTAL (all libraries)	**49,170,422**	**2,813,454**	**51,983,876**	**57,112,069**	**69,624,310**	**66,810,856**
Public						
Allegany	361,109	15,088	376,197	396,093	802,170	787,082
Anne Arundel	4,318,385	222,037	4,540,422	5,027,321	6,868,064	6,646,027
Baltimore City/SLRC	1,473,886	264,520	1,738,406	1,727,556	2,897,059	2,632,539
Baltimore	8,385,631	596,986	8,982,617	9,572,987	11,066,022	10,469,036
Calvert	999,479	0	999,479	1,095,094	1,193,491	1,193,491
Caroline	168,019	0	168,019	184,724	261,355	261,355
Carroll	3,338,023	252,722	3,590,745	3,542,815	3,901,404	3,648,682
Cecil	880,108	0	880,108	972,883	1,016,806	1,016,806
Charles	834,740	0	834,740	906,944	998,986	998,986
Dorchester	116,364	0	116,364	135,529	145,419	145,419
Frederick	2,070,018	117,386	2,187,404	2,406,546	3,053,733	2,936,347
Garrett	224,163	5,302	229,465	239,021	270,304	265,002
Harford	2,805,466	0	2,805,466	3,382,389	3,836,469	3,836,469
Howard	6,256,708	0	6,256,708	7,539,540	8,531,225	8,531,225
Kent	138,306	0	138,306	159,299	183,155	183,155
Montgomery	9,294,425	937,923	10,232,348	10,445,125	12,766,667	11,828,744
Prince George's	3,426,722	345,362	3,772,084	4,342,604	5,153,811	4,808,449
Queen Anne's	463,081	0	463,081	509,171	524,909	524,909
St. Mary's	1,277,995	21,358	1,299,353	1,371,660	1,486,696	1,465,338
Somerset	134,121	0	134,121	142,312	156,499	156,499
Talbot	282,112	0	282,112	314,146	359,231	359,231
Washington	726,234	19,571	745,805	818,479	1,432,113	1,412,542
Wicomico	424,430	915	425,345	461,858	474,097	473,182
Worcester	437,619	9,490	447,109	485,737	532,520	523,030
TOTAL (all public)	**48,837,144**	**2,808,660**	**51,645,804**	**56,179,833**	**67,912,205**	**65,103,545**
Regional						
ESRL	514	3	517	276,090	457,105	457,102
SMRLA	0	0	0	175,000	175,000	175,000
WMRL	332,764	4,791	337,555	481,146	1,080,000	1,075,209
TOTAL (all regional)	**333,278**	**4,794**	**338,072**	**932,236**	**1,712,105**	**1,707,311**

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	**REGISTERED USERS**	**CIRC/PER CAPITA**	**CIRC/PER REGISTERED USER**	**% OF POPULATION REGISTERED**
TOTAL (all libraries)	**3,383,525**	**9.49**	**16.60**	**56%**
Public				
Allegany	21,765	5.49	18.20	30%
Anne Arundel	346,075	8.85	14.53	61%
Baltimore City/SLRC	270,880	2.81	6.38	44%
Baltimore	491,721	11.52	19.47	59%
Calvert	58,366	12.00	18.76	64%
Caroline	13,785	5.62	13.40	42%
Carroll	95,892	21.13	36.95	57%
Cecil	61,714	9.48	15.76	60%
Charles	75,455	5.75	12.02	48%
Dorchester	12,251	4.20	11.06	38%
Frederick	124,220	9.72	19.37	50%
Garrett	18,351	8.12	13.02	62%
Harford	196,853	13.47	17.18	78%
Howard	249,083	23.77	30.27	79%
Kent	12,207	8.07	13.05	62%
Montgomery	359,696	10.01	29.04	34%
Prince George's	671,632	4.78	6.47	74%
Queen Anne's	48,408	10.41	10.52	99%
St. Mary's	35,322	12.18	38.83	31%
Somerset	9,314	5.49	15.28	36%
Talbot	28,471	8.43	11.03	76%
Washington	81,021	5.45	10.10	54%
Wicomico	62,559	4.50	7.38	61%
Worcester	38,484	9.44	12.62	75%
TOTAL (all public)	**3,383,525**	**9.49**	**16.60**	**56%**
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	**N/A**	**N/A**	**N/A**	**N/A**

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

Table 8								
PROGRAMS AND ATTENDANCE								
LIBRARY SYSTEM	**TOTAL PROGRAMS***	**TOTAL PROGRAM ATTENDANCE***	**TOTAL TEEN PROGRAMS**	**TOTAL TEEN ATTENDANCE**	**TOTAL ADULT PROGRAMS**	**TOTAL ADULT ATTENDANCE**	**TOTAL OTHER PROGRAMS****	**TOTAL OTHER ATTENDANCE****
TOTAL (all libraries)	**100,403**	**2,596,482**	**11,195**	**218,429**	**27,634**	**374,258**	**4,091**	**269,469**
Public								
Allegany	1,305	26,312	34	486	189	2,773	236	5,343
Anne Arundel	6,454	235,707	268	7,424	1,126	22,646	651	15,502
Baltimore City/SLRC	9,872	154,544	1,429	16,066	3,289	34,029	0	0
Baltimore	12,186	253,214	1,280	29,348	3,792	39,568	0	0
Calvert	2,397	54,837	102	1,754	696	9,998	181	7,866
Caroline	1,139	12,968	120	1,293	451	2,475	62	1,319
Carroll	6,037	168,632	403	7,686	666	12,689	2,234	96,120
Cecil	1,966	53,376	288	5,978	249	3,830	0	0
Charles	1,669	44,913	71	2,815	370	3,250	0	0
Dorchester	261	5,136	15	636	28	134	0	0
Frederick	6,776	210,800	582	14,423	771	18,110	147	12,420
Garrett	714	18,800	24	612	232	7,408	0	0
Harford	7,494	353,550	1,049	28,345	1,583	43,125	148	85,059
Howard	10,224	314,071	3,083	60,136	2,317	27,746	0	0
Kent	500	9,143	5	19	243	2,859	17	623
Montgomery	12,579	324,126	652	8,840	6,316	83,575	158	29,776
Prince George's	8,860	181,519	656	22,964	2,246	24,560	0	0
Queen Anne's	1,207	17,258	72	615	165	2,821	0	0
St. Mary's	1,244	31,672	89	799	279	2,710	14	2,407
Somerset	1,139	10,947	270	2,173	362	1,838	0	0
Talbot	781	27,051	27	550	348	9,813	59	7,201
Washington	2,375	37,676	401	3,966	533	5,865	168	3,814
Wicomico	1,464	14,856	243	1,184	439	2,315	16	2,019
Worcester	1,376	30,137	32	317	568	6,817	0	0
TOTAL (all public)	**100,019**	**2,591,245**	**11,195**	**218,429**	**27,258**	**370,954**	**4,091**	**269,469**
Regional								
ESRL	9	2,016	0	0	1	83	0	0
SMRLA	375	3,221	0	0	375	3,221	0	0
WMRL	0	0	0	0	0	0	0	0
TOTAL (all regional)	**384**	**5,237**	**0**	**0**	**376**	**3,304**	**0**	**0**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

Table 9								
SERVICES								
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	MEETING ROOM USE*	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	**7,831,152**	**510,386**	**522,179**	**20**	**90,909**	**29,875,116**	**5,410**	**4,978,818**
Public								
Allegany	70,790	25,702	18,070	0	1,194	35,759	70	29,862
Anne Arundel	372,501	69,343	24,739	0	5,001	482,903	285	391,308
Baltimore City/SLRC	1,731,588	19,701	47,706	3	24,712	2,193,109	838	1,031,216
Baltimore	475,358	40,915	41,449	4	2,927	918,204	460	528,128
Calvert	214,045	4,974	8,969	1	5,329	55,200	121	65,988
Caroline	17,184	1,329	13,632	0	1,139	92,001	78	46,102
Carroll	139,215	26,743	17,724	3	5,940	93,933	112	150,717
Cecil	115,767	19,545	7,309	1	574	116,838	110	119,683
Charles	42,261	4,974	8,970	1	4,360	66,983	140	118,324
Dorchester	6,456	14,969	28,460	0	198	45,719	31	17,945
Frederick	149,735	23,222	19,451	2	1,864	146,650	294	196,044
Garrett	19,819	26,692	16,749	0	0	31,774	45	16,722
Harford	464,008	32,216	29,056	2	513	278,240	492	233,095
Howard	1,665,336	30,001	24,886	0	15,393	288,411	389	602,775
Kent	2,527	23,041	1,377	0	315	46,530	33	12,551
Montgomery	1,290,317	62,643	20,165	0	0	23,487,887	650	387,352
Prince George's	684,106	38,165	23,775	0	6,137	1,040,638	707	678,181
Queen Anne's	13,740	3,135	16,850	0	4,531	32,451	21	22,985
St. Mary's	16,568	4,974	8,970	0	2,244	41,801	127	83,754
Somerset	12,521	736	6,417	0	145	35,233	26	16,556
Talbot	18,925	2,946	13,866	0	1,662	37,303	64	24,044
Washington	176,524	12,954	23,415	1	1,273	144,612	103	119,743
Wicomico	5,143	2,605	10,988	2	3,355	92,135	93	42,584
Worcester	126,571	2,353	8,658	0	2,102	70,802	121	43,159
TOTAL (all public)	**7,831,005**	**493,878**	**441,651**	**20**	**90,908**	**29,875,116**	**5,410**	**4,978,818**
Regional								
ESRL	0	0	180	0	0	0	0	0
SMRLA	0	16,508	27,828	0	0	0	0	0
WMRL	147	0	52,520	0	1	0	0	0
TOTAL (all regional)	**147**	**16,508**	**80,528**	**0**	**1**	**0**	**0**	**0**

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

*Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals | 0= Information not collecte

Table 10							
LIBRARY VISITS							
LIBRARY SYSTEM	**LIBRARY VISITS**	**WEBSITE SESSIONS***	**APP SESSIONS****	**CATALOG SESSIONS*****	**VIRTUAL VISITS^**	**TOTAL VISITS^^**	**ANNUAL HOURS OPEN TO THE PUBLIC**
TOTAL (all libraries)	**24,904,544**	**23,144,122**	**505,746**	**10,574,041**	**34,223,906**	**59,128,450**	**521,502**
Public							
Allegany	168,778	141,318	0	79,124	220,439	389,217	12,376
Anne Arundel	2,129,589	2,374,305	0	1,043,525	3,417,830	5,547,419	45,068
Baltimore City/SLRC	1,652,702	1,836,292	0	423,272	2,259,564	3,912,266	58,101
Baltimore	4,112,343	5,053,063	0	0	5,053,063	9,165,406	67,337
Calvert	445,380	347,045	0	124,277	471,322	916,702	12,812
Caroline	219,496	51,483	0	0	51,483	270,979	5,484
Carroll	923,681	832,124	0	766,220	1,598,344	2,522,025	23,121
Cecil	413,170	271,766	0	174,044	445,810	858,980	19,249
Charles	582,156	280,401	0	124,277	404,678	986,834	11,472
Dorchester	93,696	113,651	0	0	113,651	207,347	5,072
Frederick	1,135,004	1,161,048	0	270,191	1,431,239	2,566,243	22,036
Garrett	137,926	119,820	0	361,245	481,065	618,991	8,879
Harford	1,544,394	1,122,676	108,774	794,918	2,026,368	3,570,762	31,554
Howard	1,963,559	2,159,286	0	1,664,687	3,823,973	5,787,532	18,792
Kent	113,860	44,617	0	0	44,617	158,477	4,869
Montgomery	4,704,468	3,186,699	-1	2,406,722	5,593,420	10,297,888	59,867
Prince George's	2,371,557	2,002,682	171,399	517,776	2,691,857	5,063,414	43,867
Queen Anne's	193,056	93,256	3,962	0	97,218	290,274	5,624
St. Mary's	588,512	197,698	0	124,277	321,975	910,487	9,159
Somerset	100,615	46,000	0	0	46,000	146,615	5,612
Talbot	179,361	453,724	0	39,149	492,873	672,234	5,624
Washington	518,118	926,424	221,612	1,660,337	2,808,373	3,326,491	17,680
Wicomico	230,627	149,688	0	0	149,688	380,315	13,921
Worcester	382,496	155,361	0	0	155,361	537,857	11,846
TOTAL (all public)	**24,904,544**	**23,120,427**	**505,746**	**10,574,041**	**34,200,211**	**59,104,755**	**519,422**
Regional							
ESRL	0	13,034	0	0	13,034	13,034	0
SMRLA	0	7,747	0	0	7,747	7,747	0
WMRL	0	2,914	0	0	2,914	2,914	2,080
TOTAL (all regional)	**0**	**23,695**	**0**	**0**	**23,695**	**23,695**	**2,080**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted seperately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits and Virtual Visits

Table 11											
CHILDREN'S STATISTICS											
LIBRARY SYSTEM	**TOTAL CHILDREN'S PROGRAMS**	**TOTAL CHILDREN'S ATTENDANCE**	**PERCENT OF TOTAL PROGRAMS**	**PERCENT OF TOTAL ATTENDANCE**	**PRE-K PROGRAMS**	**PRE-K ATTENDANCE**	**OTHER CHILDREN'S PROGRAMS***	**OTHER CHILDREN'S ATTENDANCE***	**TOTAL CHILDREN'S CIRCULATION**	**PERCENT OF TOTAL CIRCULATION****	**TOTAL CHILDREN'S REFERENCE TRANSACTIONS**
TOTAL (all libraries)	**57,483**	**1,734,326**	**57%**	**67%**	**37,192**	**994,634**	**20,291**	**739,692**	**22,270,400**	**39%**	**1,770,773**
Public											
Allegany	846	17,710	65%	67%	651	11,582	195	6,128	99,021	25%	15,690
Anne Arundel	4,409	190,135	68%	81%	2,890	95,473	1,519	94,662	1,722,241	34%	42,570
Baltimore City/SLRC	5,154	104,449	52%	68%	2,538	49,197	2,616	55,252	538,733	31%	363,627
Baltimore	7,114	184,298	58%	73%	4,855	116,800	2,259	67,498	3,354,297	35%	0
Calvert	1,418	35,219	59%	64%	1,065	22,603	353	12,616	338,814	31%	32,803
Caroline	506	7,881	44%	61%	357	5,050	149	2,831	30,339	16%	2,375
Carroll	2,734	52,137	45%	31%	2,692	51,340	42	797	1,210,321	34%	41,236
Cecil	1,429	43,568	73%	82%	650	14,175	779	29,393	299,209	31%	18,458
Charles	1,228	38,848	74%	86%	831	17,656	397	21,192	429,952	47%	4,687
Dorchester	218	4,366	84%	85%	111	1,189	107	3,177	37,652	28%	271
Frederick	5,276	165,847	78%	79%	3,997	119,854	1,279	45,993	1,137,080	47%	43,872
Garrett	458	10,780	64%	57%	191	3,312	267	7,468	68,255	29%	1,457
Harford	4,714	197,021	63%	56%	3,059	85,359	1,655	111,662	967,608	29%	91,778
Howard	4,824	226,189	47%	72%	2,816	106,741	2,008	119,448	3,313,066	44%	727,666
Kent	235	5,642	47%	62%	163	3,204	72	2,438	33,298	21%	468
Montgomery	5,453	201,935	43%	62%	3,596	142,124	1,857	59,811	5,325,179	51%	222,153
Prince George's	5,958	133,995	67%	74%	3,489	81,357	2,469	52,638	1,888,695	43%	92,674
Queen Anne's	970	13,822	80%	80%	449	4,982	521	8,840	116,909	23%	3,055
St. Mary's	862	25,756	69%	81%	717	21,695	145	4,061	577,160	42%	2,048
Somerset	507	6,936	45%	63%	250	3,059	257	3,877	43,204	30%	2,949
Talbot	347	9,487	44%	35%	205	6,195	142	3,292	67,601	22%	703
Washington	1,273	24,031	54%	64%	946	15,912	327	8,119	240,812	29%	15,243
Wicomico	766	9,338	52%	63%	180	3,551	586	5,787	279,440	61%	2,800
Worcester	776	23,003	56%	76%	494	12,224	282	10,779	114,563	24%	42,190
TOTAL (all public)	**57,475**	**1,732,393**	**57%**	**67%**	**37,192**	**994,634**	**20,283**	**737,759**	**22,233,449**	**40%**	**1,770,773**
Regional											
ESRL	8	1,933	**89%**	96%	0	0	8	1,933	0	0%	0
SMRLA	0	0	**0%**	0%	0	0	0	0	0	0%	0
WMRL	0	0	**0%**	0%	0	0	0	0	36,951	8%	0
TOTAL (all regional)	**8**	**1,933**	**2%**	**37%**	**0**	**0**	**8**	**1,933**	**36,951**	**4%**	**0**

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Chidren's Circulation as a percentage of Total Circulation (Physical Item + Electronic Material Circulation)