December 21, 2018

The Honorable Lawrence J. Hogan, Jr., Governor
State House
100 State Circle
Annapolis, Maryland 21401

Re: Maryland State Library Annual Report, FY2018 (MSAR # 11140)

Dear Governor Hogan:

The Maryland State Library Board is pleased to report on the support, condition, progress and needs of Maryland's libraries. The Fiscal Year 2017 Maryland Public Library Statistics are attached.

The Maryland State Library (MSL) Agency was established as an independent State agency on July 1, 2017. The head of the State Library Agency is the State Librarian. The Maryland State Library Board is the successor to the Maryland Advisory Council on Libraries, effectively carrying over the terms of the current 7 members and transferring the duties and responsibilities of the Council to the State Library Board.

The State Library Agency continues to administer State and Federal funds to support Maryland libraries in their mission to offer outstanding resources, programs, and excellent customer service. MSL provides leadership to promote planning and innovation in the development of library programs, encourage the ongoing development of staff expertise through education and training and promote resource sharing among all types of libraries. Responsibilities include oversight of: the Maryland State Library for the Blind and Physically Handicapped, Maryland's Public Libraries, the State Library Resource Center, the three Regional Libraries, the Library Capital Grants Programs, and the Deaf Culture Digital Library.

Section §23-510 of the Education Article, Annotated Code of Maryland, provides for a grant program in the Maryland State Library (MSL), to assist in the funding of public library capital projects. Statute mandates that $5,000,000 be included in the Governor's Capital Budget for this program each year, with an Annual Report to the Governor provided by the State Library Board on or before October 1. The grant program continues to meet the goal of geographic diversity in the distribution of awards. During the first 10 years of the program, twenty one (21) public library systems including Allegany, Anne Arundel, Baltimore, Carroll, Caroline, Cecil, Charles, Dorchester, Frederick, Harford, Howard, Kent, Montgomery, Prince George's, St. Mary's,

Somerset, Talbot, Washington, Wicomico and Worcester Counties along with Baltimore City have received grant awards for capital improvements. The current request includes recommended funding for the Calvert County Library System. If approved, this will bring the total number of library systems to 23.

Upon completion of current projects through FY2018, **the State's investment of $50,025,000 will have generated more than $300,000,000 in local matching funds since the inception of the program.** Five (5) new state of the art library facilities are currently underway in Anne Arundel, Cecil, Frederick, Montgomery and St. Mary's Counties with support from the State.

The other Capital Grants Program is the Regional and State Library Resource Center Capital Grants Program. State law assigns responsibility for paying all capital expenses for these entities to the State. The State Library Resource Center (SLRC) Phase II Renovations are included in the State's Five-Year Capital Improvement Program (FY 2017– FY 2021) recommendation. The estimated cost of the project is approximately $102 million in State funds plus a substantial amount provided by Baltimore City and the EPFL Foundation. This project is expected to be complete by spring 2019.

Maryland's Public Libraries ongoing efforts to continually transform to meet society's changing needs have proven to be very successful. Our libraries are a community place, a place for collegial learning and community engagement. It is imperative to ensure that Maryland's libraries have the capacity to evolve to maintain their status as 21st Century Libraries capable of ensuring access to the expanding world of resources through collections of traditional and digital content, employing highly-trained, customer-oriented staff, providing cutting-edge technology infrastructure and, maintaining a physical presence in the community and a virtual presence on the World Wide Web.

In FY 2018, MSL received State funds to issue a total of $41.7 million in subgrants to the 24 public library systems. The FY2018 State budget included an increase for this program from $14.54 to $15 per capita. The State Library Network along with two smaller grants to facilitate Interlibrary Loan and the Library Associate Training Institute received $17.7 million. The FY 2018 State budget included an increase for the State Library Resource Center from $1.69 to $1.73 per capita and the Regional Libraries from $7.15 to $7.55 per capita.

Satisfaction remains high at Maryland's public libraries as they transform to meet society's changing needs by deepening their engagement within their communities in many ways, addressing current social, economic, and environmental issues, often through partnerships with governments and other organizations. With more than 190 physical locations in communities of all sizes across the State, public libraries make powerful partners in bridging the digital divide. They are essential providers of public internet access, computers, and training that community members need to compete in today's digital world. The function of libraries as community centers is readily recognized. Librarians have been referred to as "ad hoc social workers and navigators" who "help local people figure out the complexities of life." This role is especially evident, and never more essential, than in times of crisis. Librarians respond in such times by delivering direct services and creating resources to help children and families cope.

Nurturing from a loving parent or caregiver in the early years of a child's life supports healthy brain development that forms the foundation for success later. Public and school libraries are taking a proactive approach toward engaging caregivers in supporting children's early literacy development. Maryland libraries participate in the Every Child Ready to Read program, an excellent tool to ensure libraries' success. A recent study, released by Susan B. Neuman, a professor of childhood education and literacy development at New York University, showed significantly greater engagement of parents and caregivers in the libraries that used this program.

Low health literacy is a major source of economic inefficiency in the U.S. healthcare system. Nine in ten adults have difficulty understanding and making use of the health information they encounter every day. Library staff help people understand these issues. Maryland's Public libraries work closely with community partners to help find ways to address the national opioid crisis.

Playing these important roles that help communities address critical needs in technology access, education, and health is changing the public's perception of libraries and shaping how libraries do business. According to a recent national survey, a majority of U.S.voters believe public libraries are essential to communities and a source of civic pride. Voters still highly value such traditional library services as free access to books and quiet areas, but they also increasingly value the library as a community hub.

Maryland's Public Libraries continue to be among the best in the nation, ranking near the top in most measures of library effectiveness. While total circulation is down slightly overall, there are several changes since last year that start to tell the story of how residents are using libraries differently than they have in the past. More people see the value of libraries and are registering for library cards. Maryland Libraries created more programming and purchased more eBooks, and the attendance at our programs and the use of eBooks has gone up accordingly. More people are using computers at the library, and Wi-Fi use continues to increase. Investment in libraries is also growing. There was an overall increase in funding to libraries last year, and a large investment in new building projects and retrofitting library facilities. Staffing levels increased, and reflect the ongoing pursuit of bringing in highly trained new talent who reflect the communities they serve.

The 2017 library statistics show that:
- **Total operating income** for Maryland libraries increased by 2.9%. However, **operating expenditures** increased by 3.17%.
- 3.6 million, or <u>59% of Maryland residents, have library cards</u> (up from 56% in the previous year, a 5.4% increase) and are eligible to borrow from any public library in the State to meet their information and reading needs.
- **Total registered users** increased by 5.13%.
- Maryland **residents borrowed a total of just under 57 million items** (down from 60.4 million items in the previous year) — 15.7 items per registered borrower (down from 16.9 items in the previous year). However, **total eMaterial circulation** increased by18.57%.

- **Total programs** offered by libraries increased by 3.25% while **total program attendance** increased by 4.62%
- **Total library collections** increased by 5.67%, with **total E-material holdings** increasing by 43.66%.
- **Over 26 million Marylanders visited** the library in 2017 (down from 27.5 million in the previous year).
- Librarians across the state **answered 8.2 million questions** (down from 8.5 million questions in the previous year).
- 100% of Maryland **public library systems are connected to the Internet**. Approximately **5,200 computers are available to the public** through the 190 branch libraries and more than **5.6 million computer sessions** were conducted in 2017. All Maryland library systems provide Wi-Fi access, and across the state, there were **more than 15 million Wi-Fi logins in 2017.**

The Maryland State Library provides statewide leadership in the transformation of libraries and library services in an increasingly digital information environment. In order to create real change, Maryland's libraries are going *beyond* historical relationships, rethinking how they leverage technology to best serve readers, and even shift paradigms—for instance, from repository to creator.

The majority of the funding for the Maryland State Library is received from the Institute of Museums and Libraries (IMLS) through the Library Services and Technology Act (LSTA). This funding is integral to programming in Maryland libraries. In addition to ongoing statewide programs such as Ask Us Now, One Maryland One Book, the Library Associate Training Institute, and the Summer Reading Program, LSTA funding allows the State Library to provide funding for staff development grants (often the only source of funds most libraries have to ensure ongoing training and development of their staff); STEM programs; eBooks; statewide data analytics support, and tuition reimbursement to provide staff with a bachelor's degree the opportunity to get a Master's of Library Science degree (the national accreditation standard of the Maryland State Library and the American Library Association (ALA). This funding also supports Competitive Grants to provide the opportunity to promote collaboration and partnerships among public libraries and other library types like school or community colleges; youth services programs and services targeted to birth – grade 12; services to target populations (programs and services that target specific groups (e.g. seniors or English language learners) and; research and community assessment that enables libraries to understand users and their needs.

This year, specific programs of note included the **MD Deaf Culture Digital Library;** the **One Maryland One Book 2018 program** featuring the title *Bloodsworth: The True Story of the First Death Row Inmate Exonerated by DNA Evidence* by Tim Junkin (this study included an 8-stop Author Tour, with locations including several public libraries, college sites, and the Baltimore Book Festival); the second annual **Information Literacy Summit;** the statewide **Choose Civility Program** (18 public libraries signed up to join this national initiative led by Howard County Library System. Choose Civility was a finalist for The American Civic Collaboration Awards. The Maryland State Library has again offered public library systems grants of up to $5,000 to participate in the Choose Civility initiative); the 2018 **"Libraries Rock!" Summer Reading** (which included partnerships with the Maryland Science Center and the Baltimore

Awards. The Maryland State Library has again offered public library systems grants of up to $5,000 to participate in the Choose Civility initiative); the 2018 **"Libraries Rock!" Summer Reading** (which included partnerships with the Maryland Science Center and the Baltimore Orioles to offer enjoyable and educational experiences to Maryland youth. Summer readers from across the state were recognized at the Summer Reading Ceremony at the August 14, 2018 Orioles game). Finally, MSL continues to partner with the Maryland Library Association (MLA) to provide leadership training focused on developing executive leadership in Maryland Libraries.

Public libraries are a cornerstone of our democracy, serving the needs and interests of the community. They are deeply appreciated, especially for their role and impact in the community. Libraries are seen as having a mandate to take on an expanded role in public life and most parents highly value libraries as a resource for their children.

Again, thank you for your support of public libraries in Maryland. If I can be of any further assistance please contact me irene.padilla@maryland.gov or at 667-219-4801.

Best Regards,

Alfred E. Martin, Chair
Maryland State Library Board

Attachment: Fiscal Year 2017 Maryland Public Library Statistics

c: Irene M. Padilla, State Librarian

MARYLAND LIBRARY STATISTICS*

FISCAL YEAR 2017

MARYLAND STATE LIBRARY

22 S. CALHOUN STREET
BALTIMORE, MD 21223
667-219-4800

December 19, 2018

*Includes statistics from all Maryland Public and Regional libraries, the State Library Resources Center (SLRC) and the Maryland State Library for the Blind and Physically Handicapped

MARYLAND STATE LIBRARY BOARD

The Maryland State Library does not discriminate on the basis of race, color, sex, age, national origin, religion, disability, or sexual orientation in matters affecting employment or in providing access to programs. For inquiries related to department policy, please contact:

Maryland State Library
22 S. Calhoun Street
Baltimore, MD 21223
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MARYLAND STATE LIBRARY STATISTICS
FY2017

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Maryland Public Library Statistics
Executive Summary
FY 2017

The attached tables report the Maryland public library statistics for the state fiscal year of 2017 (July 1, 2016– June 30, 2017)
Significant statistics are highlighted below, as well as FY 2016 comparisons.

FY 2017 Highlights

Public library per capita funding statewide: $50.34
Capital revenue: $80,123,617
Capital expenditure: $47,149,459

Staff: 3,451
- **Professional librarians: 661**

Total holdings: 16,049,911
- **Books: 10,786,715**
- **Databases: 1,053**
- **E-books: 1,741,796**

Registered users: 3,630,368
Population that hold library cards: 59%

Total circulation: 56,980,321 items
Circulation per capita: 9.53 items

Library visits: 26,089,963
Reference transactions: 8,234,905
Bookmobiles: 19

Internet terminals available to the public: 5,191
Internet users per year: 5,604,327
Wireless internet uses per year: 15,122,526

FY 2016 - 2017 Comparison Highlights

- **54% increase in local contributions to capital revenue**

- **Total holdings increased by close to 5%**

- **E-book collections increased nearly 44%**

- **Total registered users increased over 5%**

- **15% increase in e-materials circulation**

- **2,393,632 customers attended 88,663 programs across the state**

- **Total number of children's programs offered increased more than 3%**

- **Attendance at children's programs increased over 7%**

Maryland Library for the Blind and Physically Handicapped
Statistics FY 2017

Patrons

Registered Borrowers: 8,022
Number of patrons 15 years and younger: 106
Number of patrons between 16 and 80:   5,973
Number of patrons over 80:   1,943
Number of patrons blind/low vision/deaf blind: 5,160
Number of patrons with reading disabilities: 834
Number of patrons with a physical disability: 386

Circulation

Total Circulation (items): 199,154
Braille titles: 1,672
Audiocassette titles: 7,549
Large Print titles: 1,446
Digital Titles: 120,566
Electronic Books, Magazines, and Newspapers: 67,921

Staff

Total paid staff: 21
State employees: 21
Contract employees: 0
Family and Children's Services Senior Aides: 3
Volunteers: 55

Readership

Audiocassette readers: 441
Digital readers: 4,373
Braille readers: 433
Large Print readers: 7,079

Patron Service

Telephone inquiries: 12,853
Walk-in patrons: 3,493
E-Mail requests: 987
Virtual requests: 66
New applications processed: 737

Collection

Total collection (items): 356,428
Braille titles: 15,562
Audiocassette titles: 7,667
Digital titles: 26,679
Large print titles: 12,966
Tactile items: 2
Marylandia items: 328
Descriptive video items: 595

Outreach Programs:

Total Outreach programs: 113
Adult/Educational/Cultural programs: 67
MAT programs: 2
Youth Services programs: 44
Technology classes: 231
Library tours: 36
Total Program attendance: 5,703

Table 1
OPERATING INCOME

LIBRARY SYSTEM	EST. POP	GRAND TOTAL	FEDERAL	OTHER*	STATE	LOCAL	TOTAL **	PER CAPITA
TOTAL (all libraries)	**5,979,807**	**$305,981,564**	**$4,929,697**	**$20,096,765**	**$73,370,739**	**$207,584,363**	**$301,051,867**	**$50.34**
Public								
Allegany	72,952	$3,817,866	$1,742,130	$200,338	$918,398	$957,000	$2,075,736	$28.45
Anne Arundel	560,133	$24,923,083	$9,400	$932,608	$3,752,175	$20,228,900	$24,913,683	$44.48
Baltimore City	622,793	$29,432,272	$367,090	$6,230,482	$8,376,800	$14,457,900	$29,065,182	$46.67
Baltimore	826,925	$43,790,658	$178,459	$2,633,987	$8,127,625	$32,850,587	$43,612,199	$52.74
Calvert	90,813	$4,639,948	$99,503	$130,659	$837,066	$3,572,720	$4,540,445	$50.00
Caroline	32,538	$1,835,070	$64,430	$195,759	$430,446	$1,144,435	$1,770,640	$54.42
Carroll	167,830	$11,284,647	$283,292	$714,129	$1,813,396	$8,473,830	$11,001,355	$65.55
Cecil	102,383	$6,773,148	$195,688	$321,049	$1,173,644	$5,082,767	$6,577,460	$64.24
Charles	157,747	$6,659,073	$43,750	$171,836	$1,533,527	$4,909,960	$6,615,323	$41.94
Dorchester	32,578	$953,582	$8,235	$139,662	$272,165	$533,520	$945,347	$29.02
Frederick	243,875	$13,333,477	$41,641	$2,603,967	$2,194,110	$8,493,759	$13,291,836	$54.50
Garrett	29,679	$1,397,348	$7,891	$155,189	$244,268	$990,000	$1,389,457	$46.82
Harford	250,105	$20,475,816	$38,056	$966,019	$2,827,167	$16,644,574	$20,437,760	$81.72
Howard	309,284	$23,794,033	$326,736	$950,175	$2,973,199	$19,543,923	$23,467,297	$75.88
Kent	19,820	$953,044	$13,999	$141,051	$164,396	$633,598	$939,045	$47.38
Montgomery	1,030,447	$44,060,242	$54,905	$1,183,703	$6,178,408	$36,643,226	$44,005,337	$42.71
Prince George's	904,430	$29,814,031	$69,655	$1,052,212	$9,077,164	$19,615,000	$29,744,376	$32.89
Queen Anne's	48,804	$2,257,827	$10,000	$172,986	$323,088	$1,751,753	$2,247,827	$46.06
St. Mary's	110,382	$4,197,148	$132,000	$190,221	$1,074,355	$2,800,572	$4,065,148	$36.83
Somerset	25,859	$882,903	$9,000	$106,927	$346,580	$420,396	$873,903	$33.79
Talbot	37,643	$1,719,703	$30,448	$225,744	$268,726	$1,194,785	$1,689,255	$44.88
Washington	149,573	$5,172,508	$25,355	$362,858	$1,724,965	$3,059,330	$5,147,153	$34.41
Wicomico	101,539	$2,718,559	$18,774	$181,583	$1,213,907	$1,304,295	$2,699,785	$26.59
Worcester	51,675	$2,744,698	$18,797	$83,797	$397,363	$2,244,741	$2,725,901	$52.75
TOTAL (all public)	**5,979,807**	**$287,630,684**	**$3,789,234**	**$20,046,941**	**$56,242,938**	**$207,551,571**	**$283,841,450**	**$47.47**
Regional								
ESRL	350,456	$3,051,819	$456,853	$25,415	$2,569,551	$0	$2,594,966	$7.40
SMRLA	358,942	$2,811,256	$103,884	$19,717	$2,654,863	$32,792	$2,707,372	$7.54
WMRL	252,204	$2,387,677	$579,726	$4,692	$1,803,259	$0	$1,807,951	$7.17
TOTAL (all regional)	**961,602**	**$8,250,752**	**$1,140,463**	**$49,824**	**$7,027,673**	**$32,792**	**$7,110,289**	**$7.39**
STATE LIBRARY RESOURCE CENTER (SLRC)	5,979,807	$10,100,128	$0	$0	$10,100,128	$0	$10,100,128	$1.69

*Other includes grants, fines, fees and other income sources not noted elsewhere.

**Total includes Local, Other, and State

	Table 2										
	EXPENDITURES/CAPITAL REVENUE										
	OPERATING EXPENDITURES					CAPITAL EXPENDITURES	CAPITAL REVENUE				
LIBRARY SYSTEM	TOTAL*	SALARIES	BENEFITS	MATERIALS	OTHER	TOTAL	TOTAL	LOCAL	STATE	FEDERAL	OTHER
TOTAL (all libraries)	$292,274,747	$151,758,088	$60,052,203	$36,496,729	$43,967,727	$47,149,459	$80,123,617	$74,643,657	$5,278,720	$185,273	$15,967
Public											
Allegany	$2,022,386	$1,090,243	$400,284	$182,914	$348,945	$1,467,880	$1,467,881	$142,435	$1,325,446	$0	$0
Anne Arundel	$24,764,434	$12,855,065	$6,481,339	$3,353,174	$2,074,856	$19,692,000	$19,692,000	$19,575,000	$117,000	$0	$0
Baltimore City	$31,448,972	$14,302,183	$5,912,884	$1,925,493	$9,308,412	$985,698	$985,698	$985,698	$0	$0	$0
Baltimore	$42,544,735	$21,685,935	$8,712,855	$7,510,968	$4,634,977	$1,608,000	$1,608,000	$1,438,000	$170,000	$0	$0
Calvert	$4,516,048	$2,658,629	$1,277,307	$368,482	$211,630	$27,379	$27,379	$27,379	$0	$0	$0
Caroline	$1,778,102	$859,690	$422,932	$86,826	$408,654	$58,000	$58,000	$58,000	$0	$0	$0
Carroll	$11,003,625	$6,781,192	$1,410,805	$1,493,654	$1,317,974	$176,297	$8,839	$8,839	$0	$0	$0
Cecil	$6,096,453	$3,037,322	$1,233,813	$637,908	$1,187,410	$355,481	$349,695	$176,582	$0	$173,113	$0
Charles	$5,346,999	$3,239,538	$1,058,313	$376,794	$672,354	$157,350	$157,350	$147,350	$0	$0	$10,000
Dorchester	$992,120	$483,575	$209,274	$108,149	$191,122	$14,251	$0	$0	$0	$0	$0
Frederick	$11,593,157	$6,224,061	$2,911,276	$1,507,697	$950,123	$609,564	$3,274,265	$3,000,000	$274,265	$0	$0
Garrett	$1,479,083	$700,166	$329,806	$114,976	$334,135	$66,475	$80,714	$80,714	$0	$0	$0
Harford	$20,483,055	$9,636,773	$4,895,889	$2,739,681	$3,210,712	$852,944	$2,930,040	$2,789,850	$140,190	$0	$0
Howard	$23,794,324	$12,746,321	$4,960,350	$2,727,880	$3,359,773	$3,961,000	$3,961,000	$3,836,000	$125,000	$0	$0
Kent	$984,454	$492,828	$274,865	$59,872	$156,889	$0	$0	$0	$0	$0	$0
Montgomery	$39,433,631	$22,039,709	$9,457,756	$6,299,857	$1,636,309	$11,861,016	$40,206,000	$38,706,000	$1,500,000	$0	$0
Prince George's	$27,204,918	$15,416,157	$3,881,636	$2,970,744	$4,936,381	$4,068,047	$4,068,047	$2,763,054	$1,304,993	$0	$0
Queen Anne's	$2,053,934	$1,229,632	$431,075	$178,623	$214,604	$185,482	$185,482	$185,482	$0	$0	$0
St. Mary's	$3,852,748	$2,349,822	$502,550	$384,676	$615,700	$0	$0	$0	$0	$0	$0
Somerset	$827,062	$483,057	$180,799	$57,528	$105,678	$237,807	$249,966	$15,966	$221,840	$12,160	$0
Talbot	$1,701,936	$1,016,048	$373,471	$104,741	$207,676	$14,205	$14,205	$14,205	$0	$0	$0
Washington	$4,875,778	$2,606,265	$1,063,096	$565,926	$640,491	$0	$99,986	$0	$99,986	$0	$0
Wicomico	$2,639,794	$1,402,738	$610,581	$211,974	$414,501	$26,687	$30,520	$30,520	$0	$0	$0
Worcester	$3,270,733	$1,510,631	$1,022,243	$229,119	$508,740	$662,583	$662,583	$662,583	$0	$0	$0
TOTAL (all public)	$274,708,481	$144,847,580	$58,015,199	$34,197,656	$37,648,046	$47,088,145	$80,117,650	$74,643,657	$5,278,720	$185,273	$10,000
Regional											
ESRL	$2,966,558	$729,300	$246,133	$348,483	$1,642,642	$55,347	$0	$0	$0	$0	$0
SMRLA	$2,811,256	$964,390	$378,516	$306,293	$1,162,057	$5,967	$5,967	$0	$0	$0	$5,967
WMRL	$1,688,324	$501,562	$155,545	$600,445	$430,772	$0	$0	$0	$0	$0	$0
TOTAL (all regional)	$7,466,138	$2,195,252	$780,194	$1,255,221	$3,235,471	$61,314	$5,967	$0	$0	$0	$5,967
SLRC	$10,100,128	$4,715,256	$1,256,810	$1,043,852	$3,084,210	$0	$0	$0	$0	$0	$0

*Total equals Salaries, Benefits, Materials and Other

		Table 3		
		PERSONNEL		
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,451	661	1,313	2,131
Public				
Allegany	33	3	25	5
Anne Arundel	288	54	112	176
Baltimore City/SLRC	421	105	135	286
Baltimore	509	82	154	355
Calvert	48	9	41	8
Caroline	21	4	15	6
Carroll	154	21	61	92
Cecil	69	10	39	30
Charles	89	11	45	44
Dorchester	20	3	7	10
Frederick	127	38	71	56
Garrett	27	2	6	19
Harford	227	40	83	144
Howard	358	32	115	243
Kent	13	4	7	6
Montgomery	387	118	158	230
Prince George's	342	66	121	221
Queen Anne's	24	9	9	15
St. Mary's	52	8	19	33
Somerset	16	3	3	13
Talbot	23	7	9	14
Washington	74	10	30	45
Wicomico	51	6	16	35
Worcester	42	6	15	27
TOTAL (all public)	3,411	649	1,294	2,110
Regional				
ESRL	17	4	9	8
SMRLA	14	4	4	10
WMRL	9	4	6	3
TOTAL (all regional)	40	12	19	21

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE | Totals rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4								
LIBRARY COLLECTIONS								
LIBRARY SYSTEM	**TOTAL HOLDINGS**	**TOTAL CATALOGUED BOOK VOLUMES**	**TOTAL VIDEOS**	**TOTAL AUDIO RECORDINGS**	**TOTAL PERIODICAL SUBSCRIPTIONS**	**TOTAL OTHER MATERIAL**	**E-BOOKS**	**DATABASES**
TOTAL (all libraries)	**16,049,911**	**10,786,715**	**1,236,027**	**2,149,685**	**19,024**	**115,611**	**1,741,796**	**1,053**
Public								
Allegany	206,331	114,303	14,555	30,569	97	276	46,500	31
Anne Arundel	990,663	734,248	70,897	101,121	2,145	0	82,198	54
Baltimore City/SLRC	2,199,821	1,976,826	62,256	98,044	2,430	3,547	56,642	76
Baltimore	1,817,271	1,305,920	147,777	236,255	4,243	5,108	117,935	33
Calvert	339,288	199,032	31,836	57,812	369	55	50,148	36
Caroline	163,530	80,289	9,248	25,272	176	196	48,316	33
Carroll	634,940	403,920	63,083	92,493	1,060	8,251	66,103	30
Cecil	364,832	220,734	36,284	58,300	470	3,092	45,915	37
Charles	210,063	75,318	15,823	65,416	184	84	53,202	36
Dorchester	159,402	78,753	6,220	26,007	82	0	48,304	36
Frederick	603,434	367,909	58,443	105,224	583	1,375	69,855	45
Garrett	187,086	96,566	11,827	31,971	181	56	46,453	32
Harford	1,087,965	703,187	135,091	154,298	919	13,333	81,083	54
Howard	1,332,392	729,494	139,799	179,685	1,631	6,441	275,275	67
Kent	127,390	47,685	4,537	26,502	58	12	48,564	32
Montgomery	2,397,660	1,964,316	149,688	161,358	2,217	27,243	92,815	23
Prince George's	1,124,736	628,285	92,460	368,895	1,119	1,289	32,628	60
Queen Anne's	202,729	96,675	21,275	31,906	71	4,595	48,173	34
St. Mary's	336,526	178,406	55,388	52,383	140	390	49,782	37
Somerset	139,095	38,070	10,457	27,908	79	14,468	48,080	33
Talbot	193,682	106,925	8,518	29,735	85	310	48,080	29
Washington	429,844	319,908	24,923	37,615	434	427	46,479	58
Wicomico	215,251	120,653	16,318	29,679	25	63	48,480	33
Worcester	273,643	141,665	18,305	39,257	206	25,000	49,184	26
TOTAL (all public)	**15,737,574**	**10,729,087**	**1,205,008**	**2,067,705**	**19,004**	**115,611**	**1,600,194**	**965**
Regional								
ESRL	72,648	676	27	23,897	3	0	48,019	26
SMRLA	74,251	3,930	39	24,371	17	0	45,865	29
WMRL	165,438	53,022	30,953	33,712	0	0	47,718	33
TOTAL (all regional)	**312,337**	**57,628**	**31,019**	**81,980**	**20**	**0**	**141,602**	**88**

NOTE: SLRC collections included as part of Baltimore City statistics | 0=Not available or none

	Table 5		
	ELECTRONIC CIRCULATION		
LIBRARY SYSTEM	**ELECTRONIC MATERIAL CIRCULATION (EMC)**	**ELECTRONIC RETRIEVAL (ER)**	**TOTAL ELECTRONIC CONTENT (TEC) USE (EMC + ER)**
TOTAL (all libraries)	**5,282,938**	**11,331,712**	**16,614,650**
Public			
Allegany	23,063	743,384	**766,447**
Anne Arundel	418,984	2,288,044	**2,707,028**
Baltimore City/SLRC	108,290	891,471	**999,761**
Baltimore	804,476	1,322,797	**2,127,273**
Calvert	73,552	128,392	**201,944**
Caroline	11,234	47,668	**58,902**
Carroll	152,093	137,373	**289,466**
Cecil	64,621	54,881	**119,502**
Charles	102,206	84,054	**186,260**
Dorchester	12,192	0	**12,192**
Frederick	205,272	405,755	**611,027**
Garrett	13,219	55,661	**68,880**
Harford	353,829	967,105	**1,320,934**
Howard	958,849	631,831	**1,590,680**
Kent	12,829	9,514	**22,343**
Montgomery	683,657	1,170,455	**1,854,112**
Prince George's	815,400	485,505	**1,300,905**
Queen Anne's	0	0	**0**
St. Mary's	66,588	112,944	**179,532**
Somerset	21,608	23,656	**45,264**
Talbot	28,139	30,433	**58,572**
Washington	55,022	361,104	**416,126**
Wicomico	0	0	**0**
Worcester	36,771	30,290	**67,061**
TOTAL (all public)	**5,021,894**	**9,982,317**	**15,004,211**
Regional			
ESRL	172,868	189,246	**362,114**
SMRLA	0	0	**0**
WMRL	88,176	1,160,149	**1,248,325**
TOTAL (all regional)	**261,044**	**1,349,395**	**1,610,439**

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6						
PHYSICAL CIRCULATION						
LIBRARY SYSTEM	**PHYSICAL ITEM CIRC (PIC)**	**IN HOUSE USE (IHU)**	**PHYSICAL ITEM USE (PIU)***	**TOTAL CIRCULATION****	**TOTAL MD COLLECTION USE****	**TOTAL FED COLLECTION USE^**
TOTAL (all libraries)	**51,697,383**	**3,220,570**	**54,917,953**	**56,980,321**	**60,200,891**	**67,496,633**
Public						
Allegany	409,943	0	409,943	433,006	**433,006**	1,176,390
Anne Arundel	4,513,165	275,182	4,788,347	4,932,149	**5,207,331**	7,220,193
Baltimore City/SLRC	991,343	317,806	1,309,149	1,099,633	**1,417,439**	1,991,104
Baltimore	9,896,751	683,202	10,579,953	10,701,227	**11,384,429**	12,024,024
Calvert	1,147,942	39,197	1,187,139	1,221,494	**1,260,691**	1,349,886
Caroline	190,564	0	190,564	201,798	**201,798**	249,466
Carroll	3,569,422	146,459	3,715,881	3,721,515	**3,867,974**	3,858,888
Cecil	889,053	0	889,053	953,674	**953,674**	1,008,555
Charles	892,845	0	892,845	995,051	**995,051**	1,079,105
Dorchester	118,504	0	118,504	130,696	**130,696**	130,696
Frederick	2,049,691	112,562	2,162,253	2,254,963	**2,367,525**	2,660,718
Garrett	233,142	0	233,142	246,361	**246,361**	302,022
Harford	3,343,935	0	3,343,935	3,697,764	**3,697,764**	4,664,869
Howard	6,419,241	0	6,419,241	7,378,090	**7,378,090**	8,009,921
Kent	107,983	1,972	109,955	120,812	**122,784**	130,326
Montgomery	8,865,391	1,178,171	10,043,562	9,549,048	**10,727,219**	10,719,503
Prince George's	3,713,864	404,502	4,118,366	4,529,264	**4,933,766**	4,199,369
Queen Anne's	372,846	0	372,846	372,846	**372,846**	372,846
St. Mary's	1,531,561	31,122	1,562,683	1,598,149	**1,629,271**	1,711,093
Somerset	105,146	0	105,146	126,754	**126,754**	150,410
Talbot	244,354	3,577	247,931	272,493	**276,070**	302,926
Washington	810,920	21,893	832,813	865,942	**887,835**	1,227,046
Wicomico	528,601	0	528,601	528,601	**528,601**	528,601
Worcester	388,630	0	388,630	425,401	**425,401**	455,691
TOTAL (all public)	**51,334,837**	**3,215,645**	**54,550,482**	**56,356,731**	**59,572,376**	**65,523,648**
Regional						
ESRL	376	0	376	173,244	**173,244**	362,490
SMRLA	0	0	0	0	**0**	0
WMRL	362,170	4,925	367,095	450,346	**455,271**	1,610,495
TOTAL (all regional)	**362,546**	**4,925**	**367,471**	**623,590**	**628,515**	**1,972,985**

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Total Physical Item Use equals Physical Items in Circulation + In House Use

**Total Circulation equals Electronic Material Circulation + Physical Item Circulation

***Total MD Circulation equals Electronic Material Circulation + Physical Item Use

^Total Federal Circulation equals Total Electronic Content Use + Physical Item Circulation

			Table 7	
		CIRCULATION BY POPULATION AND USERS		
LIBRARY SYSTEM	**REGISTERED USERS**	**CIRC/PER CAPITA**	**CIRC/PER REGISTERED USER**	**% OF POPULATION REGISTERED**
TOTAL (all libraries)	**3,630,368**	**9.53**	**15.70**	**59%**
Public				
Allegany	64,633	5.94	6.70	89%
Anne Arundel	379,990	8.81	12.98	68%
Baltimore City/SLRC	286,948	1.34	3.83	35%
Baltimore	406,782	12.94	26.31	49%
Calvert	71,037	13.45	17.20	78%
Caroline	19,047	6.20	10.58	59%
Carroll	96,386	22.17	38.61	57%
Cecil	64,500	9.31	14.79	63%
Charles	72,109	6.31	13.80	46%
Dorchester	10,465	4.01	12.49	32%
Frederick	81,036	9.25	27.83	33%
Garrett	20,803	8.30	11.84	70%
Harford	193,747	14.78	19.09	77%
Howard	293,820	23.86	25.11	95%
Kent	12,204	6.10	9.90	62%
Montgomery	649,912	9.27	14.69	63%
Prince George's	630,674	5.01	7.18	70%
Queen Anne's	24,442	7.64	15.25	50%
St. Mary's	39,238	14.48	40.73	36%
Somerset	10,080	4.90	12.57	39%
Talbot	30,087	7.24	9.06	80%
Washington	81,342	5.79	10.65	54%
Wicomico	54,269	5.21	9.74	53%
Worcester	36,817	8.23	11.55	71%
TOTAL (all public)	**3,630,368**	**9.19**	**15.70**	**59%**
Regional				
ESRL	0	N/A	N/A	N/A
SMRLA	0	N/A	N/A	N/A
WMRL	0	N/A	N/A	N/A
TOTAL (all regional)	**0**	N/A	N/A	N/A

NOTE: SLRC children's circulation included as part of Baltimore City statistics

Table 8								
PROGRAMS AND ATTENDANCE								
LIBRARY SYSTEM	**TOTAL PROGRAMS***	**TOTAL PROGRAM ATTENDANCE***	**TOTAL TEEN PROGRAMS**	**TOTAL TEEN ATTENDANCE**	**TOTAL ADULT PROGRAMS**	**TOTAL ADULT ATTENDANCE**	**TOTAL OTHER PROGRAMS****	**TOTAL OTHER ATTENDANCE****
TOTAL (all libraries)	**88,663**	**2,393,632**	**8,332**	**211,032**	**23,765**	**350,734**	**853**	**39,315**
Public								
Allegany	926	15,042	37	355	408	6,712	0	0
Anne Arundel	5,611	215,055	191	2,363	1,030	21,950	14	556
Baltimore City/SLRC	8,220	128,828	1,044	12,655	2,786	31,556	0	0
Baltimore	11,793	305,029	1,205	39,935	3,289	30,695	0	0
Calvert	2,104	54,849	69	3,818	699	9,598	38	5,677
Caroline	694	13,474	52	673	255	2,746	0	0
Carroll	6,757	176,178	421	9,818	572	7,291	1	16
Cecil	1,467	40,379	221	4,614	276	3,181	0	0
Charles	2,166	51,430	118	2,122	599	7,630	0	0
Dorchester	203	3,892	14	217	8	37	0	0
Frederick	6,568	204,310	645	18,645	445	10,134	72	16,757
Garrett	474	8,079	27	134	60	787	0	0
Harford	6,022	260,525	731	25,330	1,631	47,113	0	0
Howard	8,431	338,344	1,260	59,221	2,271	29,913	0	0
Kent	491	8,763	9	122	259	2,813	38	1,702
Montgomery	10,975	262,341	973	9,131	5,376	86,676	553	9,131
Prince George's	7,141	156,622	451	13,395	1,444	14,459	0	0
Queen Anne's	779	13,926	66	598	198	2,238	0	0
St. Mary's	1,148	29,427	96	1,310	258	1,804	7	819
Somerset	508	8,917	94	165	132	1,567	0	0
Talbot	671	16,874	18	62	396	8,794	0	0
Washington	2,931	37,201	291	3,468	450	13,848	126	1,260
Wicomico	1,356	17,038	244	1,688	321	2,796	2	395
Worcester	992	22,236	55	1,193	383	3,737	2	3,002
TOTAL (all public)	**88,428**	**2,388,759**	**8,332**	**211,032**	**23,546**	**348,075**	**853**	**39,315**
Regional								
ESRL	16	2,214	0	0	0	0	0	0
SMRLA	219	2,659	0	0	219	2,659	0	0
WMRL	0	0	0	0	0	0	0	0
TOTAL (all regional)	**235**	**4,873**	**0**	**0**	**219**	**2,659**	**0**	**0**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and other programs and attendance

**Other Programs / Attendance includes any program or attendance stat not otherwise captured by Adult, Teen, Children's

	Table 9							
	SERVICES							
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	WIRELESS INTERNET USERS PER YEAR	INTERNET TERMINALS USED BY PUBLIC	REGISTERED BORROWERS PER INTERNET TERMINAL	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	8,234,905	546,626	459,565	19	15,122,526	5,191	699	5,609,327
Public								
Allegany	72,538	24,579	17,608	0	41,608	100	646	27,996
Anne Arundel	247,796	30,703	48,808	0	284,473	315	1,206	579,872
Baltimore City/SLRC	1,636,593	49,099	31,417	3	1,452,773	914	314	1,111,853
Baltimore	504,317	35,982	39,983	4	550,000	460	884	541,169
Calvert	315,137	8,956	5,732	1	33,018	118	602	131,556
Caroline	25,068	13,700	5,869	0	58,912	85	224	63,787
Carroll	153,643	15,000	22,938	3	114,571	110	876	176,105
Cecil	112,010	7,784	16,116	1	140,126	109	592	141,906
Charles	42,192	8,956	5,732	1	47,828	135	534	119,643
Dorchester	9,661	19,359	11,187	0	40,491	31	338	17,900
Frederick	170,385	16,037	18,049	2	135,564	253	320	254,297
Garrett	14,078	17,835	25,894	0	19,936	53	393	20,342
Harford	473,190	27,893	28,633	2	255,346	492	394	397,141
Howard	1,472,969	24,704	31,812	0	470,863	282	1,042	581,167
Kent	4,306	3,765	2,822	0	44,909	38	321	17,728
Montgomery	2,069,558	16,045	55,703	0	10,556,039	538	1,208	390,700
Prince George's	551,273	26,218	29,944	0	551,452	664	950	635,509
Queen Anne's	13,886	14,632	8,411	0	32,468	21	1,164	19,894
St. Mary's	32,531	8,956	5,732	0	50,481	120	327	86,710
Somerset	13,726	6,268	748	0	33,981	26	388	17,591
Talbot	23,459	13,299	7,741	0	40,306	51	590	30,022
Washington	120,668	25,256	13,310	1	19,940	60	1,356	158,617
Wicomico	31,566	51,059	5,210	1	82,686	100	543	42,574
Worcester	124,239	7,395	2,970	0	64,755	116	317	45,248
TOTAL (all public)	8,234,789	473,480	442,369	19	15,122,526	5,191	699	5,609,327
Regional								
ESRL	0	175	0	0	0	0	0	0
SMRLA	0	26,867	17,196	0	0	0	0	0
WMRL	116	46,104	0	0	0	0	0	0
TOTAL (all regional)	116	73,146	17,196	0	0	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not Reported or None

					Table 10		
					LIBRARY VISITS		
LIBRARY SYSTEM	**LIBRARY VISITS (LV)**	**WEBSITE SESSIONS* (WS)**	**APP SESSIONS** (AS)**	**CATALOG SESSIONS*** (CS)**	**VIRTUAL VISITS (VV)^**	**TOTAL VISITS^^**	**ANNUAL PUBLIC SYSTEM HOURS**
TOTAL (all libraries)	**26,089,963**	**23,154,316**	**1,030,960**	**9,244,911**	**33,430,187**	**59,520,150**	**491,397**
Public							
Allegany	195,279	1,694,407	0	0	1,694,407	1,889,686	12,376
Anne Arundel	2,392,105	944,916	107,372	1,204,657	2,256,945	4,649,050	49,380
Baltimore City/SLRC	1,542,278	1,852,317	0	376,239	2,228,556	3,770,834	42,474
Baltimore	4,732,045	5,566,184	37,804	0	5,603,988	10,336,033	66,748
Calvert	483,784	262,073	0	49,319	311,392	795,176	13,724
Caroline	206,016	66,582	0	30,000	96,582	302,598	5,484
Carroll	1,024,355	904,802	244,632	603,909	1,753,343	2,777,698	21,528
Cecil	420,074	364,592	0	161,253	525,845	945,919	18,038
Charles	572,760	292,524	140	49,179	341,843	914,603	11,106
Dorchester	120,681	0	0	15,380	15,380	136,061	5,088
Frederick	1,047,029	681,316	0	114,673	795,989	1,843,018	19,918
Garrett	189,827	154,181	0	380,863	535,044	724,871	9,408
Harford	1,712,259	1,229,356	16,013	1,167,982	2,413,351	4,125,610	30,208
Howard	1,854,771	1,118,200	0	1,095,510	2,213,710	4,068,481	17,813
Kent	109,921	49,487	0	0	49,487	159,408	5,029
Montgomery	4,618,095	3,543,252	0	2,011,691	5,554,943	10,173,038	54,962
Prince George's	2,439,645	2,910,796	0	682,533	3,593,329	6,032,974	40,985
Queen Anne's	193,875	88,646	2,238	0	90,884	284,759	5,624
St. Mary's	597,520	174,844	0	49,319	224,163	821,683	9,168
Somerset	108,737	28,000	0	0	28,000	136,737	5,608
Talbot	189,601	287,183	0	0	287,183	476,784	5,586
Washington	634,928	768,421	622,761	1,252,404	2,643,586	3,278,514	17,680
Wicomico	366,718	0	0	0	0	366,718	9,642
Worcester	337,660	157,346	0	0	157,346	495,006	11,740
TOTAL (all public)	**26,089,963**	**23,139,425**	**1,030,960**	**9,244,911**	**33,415,296**	**59,505,259**	**489,317**
Regional							
ESRL	0	0	0	0	0	0	0
SMRLA	0	8,608	0	0	8,608	8,608	0
WMRL	0	6,283	0	0	6,283	6,283	2,080
TOTAL (all regional)	**0**	**14,891**	**0**	**0**	**14,891**	**14,891**	**2,080**

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a Library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted seperately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits equals Library Visits and Virtual Visits

Table 11								
Children's Statistics								
LIBRARY SYSTEM	**TOTAL CHILDREN'S PROGRAMS**	**TOTAL CHILDREN'S ATTENDANCE**	**PRE-K PROGRAMS**	**PRE-K ATTENDANCE**	**OTHER CHILDREN'S PROGRAMS***	**OTHER CHILDREN'S ATTENDANCE***	**TOTAL CHILDREN'S CIRCULATION**	**TOTAL CHILDREN'S REFERENCE TRANSACTIONS**
TOTAL (all libraries)	**55,713**	**1,792,551**	**36,845**	**1,043,046**	**18,868**	**749,505**	**23,120,023**	**1,563,336**
Public								
Allegany	481	7,975	354	6,302	127	1,673	121,691	12,117
Anne Arundel	4,376	190,186	2,453	88,270	1,923	101,916	1,809,846	32,824
Baltimore City/SLRC	4,390	84,617	2,246	46,113	2,144	38,504	308,319	107,257
Baltimore	7,299	234,399	5,313	145,586	1,986	88,813	3,462,243	0
Calvert	1,298	35,756	925	22,625	373	13,131	508,017	45,296
Caroline	387	10,055	262	5,597	125	4,458	68,183	2,425
Carroll	5,763	159,053	5,233	136,874	530	22,179	1,268,180	51,214
Cecil	970	32,584	442	10,050	528	22,534	285,088	15,599
Charles	1,449	41,678	1,033	24,270	416	17,408	449,941	8,208
Dorchester	181	3,638	107	2,314	74	1,324	34,025	840
Frederick	5,406	158,774	4,152	109,506	1,254	49,268	1,075,491	50,494
Garrett	387	7,158	196	3,032	191	4,126	69,247	1,352
Harford	3,660	188,082	2,221	68,143	1,439	119,939	1,106,086	108,827
Howard	4,900	249,210	3,146	139,558	1,754	109,652	3,231,375	463,249
Kent	185	4,126	159	2,910	26	1,216	22,644	355
Montgomery	4,073	157,403	2,437	104,096	1,636	53,307	5,767,088	484,125
Prince George's	5,246	128,768	3,275	72,465	1,971	56,303	1,995,423	106,678
Queen Anne's	515	11,090	287	4,113	228	6,977	94,521	3,049
St. Mary's	787	25,494	671	19,435	116	6,059	653,345	6,313
Somerset	282	7,185	199	4,203	83	2,982	25,235	1,838
Talbot	257	8,018	197	5,846	60	2,172	77,005	2,346
Washington	2,064	18,625	966	9,305	1,098	9,320	275,537	12,978
Wicomico	789	12,159	215	4,522	574	7,637	292,886	4,539
Worcester	552	14,304	356	7,911	196	6,393	82,420	41,413
TOTAL (all public)	**55,697**	**1,790,337**	**36,845**	**1,043,046**	**18,852**	**747,291**	**23,083,836**	**1,563,336**
Regional								
ESRL	16	2,214	0	0	16	2,214	0	0
SMRLA	0	0	0	0	0	0	0	0
WMRL	0	0	0	0	0	0	36,187	0
TOTAL (all regional)	**16**	**2,214**	**0**	**0**	**16**	**2,214**	**36,187**	**0**

NOTE: SLRC children's circulation included as part of Baltimore City statistics

*Other children's programs include events targeted to children ages 6 - 11