January 29, 2018

The Honorable Lawrence J. Hogan, Jr., Governor
State House
100 State Circle
Annapolis, Maryland 21401

RE: Maryland Library Annual Report FY2016 - FY2017 (MSAR #11140)

Dear Governor Hogan:

The Maryland State Library Board is pleased to report on the support, condition, progress and needs of Maryland's libraries. The Fiscal Year 2016 Maryland Public Library Statistics are attached.

The Maryland State Library (MSL) Agency was established as an independent State agency on July 1, 2017. The head of the State Library Agency is the State Librarian. The Maryland State Library Board is the successor to the Maryland Advisory Council on Libraries, effectively carrying over the terms of the current 7 members and transferring the duties and responsibilities of the Council to the State Library Board.

The State Library Agency continues to administer State and Federal funds to support Maryland libraries in their mission to offer outstanding resources, programs, and excellent customer service. MSL provides leadership to promote planning and innovation in the development of library programs, encourage the ongoing development of staff expertise through education and training and promote resource sharing among all types of libraries. Responsibilities include oversight of: the Maryland State Library for the Blind and Physically Handicapped, Maryland's Public Libraries, the State Library Resource Center, the three Regional Libraries, the Library Capital Grants Programs, and the Deaf Culture Digital Library.

Section §23-510 of the Education Article, Annotated Code of Maryland, provides for a grant program in the Maryland State Library (MSL), established as an independent State agency on July 1, 2017, to assist in the funding of public library capital projects. Statute mandates that $5,000,000 be included in the Governor's Capital Budget for this program each year, with an Annual Report to the Governor provided by the State Library Board on or before October 1. The grant program continues to meet the goal of geographic diversity in the distribution of awards. During the first 10 years of the program, twenty one (21) public library systems including Allegany, Anne Arundel, Baltimore, Carroll, Caroline, Cecil, Charles, Dorchester, Frederick, Harford, Howard, Kent, Montgomery, Prince George's, St. Mary's, Somerset, Talbot, Washington, Wicomico and

Worcester Counties along with Baltimore City have received grant awards for capital improvements. While Calvert and Garrett Counties have not yet requested grant funds, Queen Anne's County received funding in FY2018 to renovate and expand the Kent Island Library.

Upon completion of current projects through FY2018, the State's investment of **$50,025,000** will have generated more than **$300,000,000** in local matching funds since the inception of the program. Six (6) new state of the art library facilities are currently underway in Anne Arundel, Cecil, Frederick, St. Mary's, Washington, and Worcester Counties with support from the State.

Maryland's Public Libraries ongoing efforts to continually transform to meet society's changing needs have proven to be very successful. Moving forward from being providers of books and information, public libraries now respond to a wide range of ongoing and emerging needs. Maryland's public libraries support economic growth by providing resources for job seekers and small businesses. They deliver computer training and access, along with educational programs and library materials in both print and digital formats. They have deepened their engagement within their communities in many ways, addressing current social, economic, and environmental issues, often through partnerships with governments and other organizations.

Library leaders have taken a very high profile in their communities, participating in economic development initiatives, serving on Chamber of Commerce boards, providing small business support, and serving on community task forces and visioning projects. The vital role public libraries play in communities has expanded to include services and programs for child-care, legal assistance and social work.

Maryland's Libraries are responding to the ever-changing needs of children and teens. Summer reading, is evolving into summer learning. Summer programs have flourished in recent years; they now integrate traditional reading activities with others that explore such special interests as the arts, STEM (science, technology, engineering, and math), and digital learning.

Libraries are using design thinking to reimagine services and spaces for teen patrons, and they are also experimenting with ways to help teens apply design thinking to their own learning experiences. Opportunities for teen creativity include dedicated makerspaces and other reconfigurations of the library's space.

Adults continue to find libraries a place for lifelong learning with resources and programs useful in exploring new ideas, personal interests, and careers. Increasingly, libraries also offer patrons a neutral space to meet their neighbors and discuss and resolve important issues.

Maryland's Public Libraries continue to be among the best in the nation, ranking near the top in most measures of library effectiveness. The 2016 library statistics show that:
- **3.5 million, or 58% of Maryland residents, have library cards** and are eligible to borrow from any public library in the State to meet their information and reading needs.
- **Maryland residents borrowed a total of just over 58 million items** — 16.8 items per registered borrower. The borrowing of e-materials accounted for 4.4 million of these transactions
- **Over 27 million Marylanders visited the library in 2016.**

- **Librarians across the state answered 8.5 million questions.**
- **100% of Maryland public library systems are connected to the Internet.** Approximately **5,200 computers are available to the public through the 190 branch libraries** and **more than 5.4 million transactions were conducted in 2016.**
- The number of **bookmobiles increased by 19%.**
- For many residents, **Maryland libraries now serve as the primary access point for information services and technology.**

The Maryland State Library provides statewide leadership in the transformation of libraries and library services in an increasingly digital information environment. In order to create real change, Maryland's libraries are going *beyond* historical relationships, rethinking how they leverage technology to best serve readers, and even shift paradigms—for instance, from repository to creator.

Satisfaction remains high at Maryland's public libraries as they transform to meet society's changing needs by deepening their engagement within their communities in many ways, addressing current social, economic, and environmental issues, often through partnerships with governments and other organizations. Moving forward from being providers of books and information, public libraries now respond to a wide range of ongoing and emerging needs. While libraries continue to offer traditional services, they have become very involved in areas such as:

- **Helping communities and individuals cope at times of crisis** is now well established. Libraries contribute significantly when a natural disaster or major problem strikes. There have been dramatic examples of libraries becoming refuges and outposts, for instance after Hurricane Sandy. Maryland's libraries have offered services such as cooling centers and charging stations and regularly participate in emergency management training along with other local government agencies.
- Serving State residents as **allies in workforce development through a partnership with the Department of Labor, Licensing, and Regulation (DLLR).** Libraries meet the need for employment information by helping people with resume preparation, job searching, filling out online job applications and providing a wealth of materials on various careers.
- **Actively engaging students in science, technology, engineering, and mathematics (STEM)** practices by providing tangible ways to crosscut concepts to deepen their understanding of these fields. Maryland public library programs incorporate STEM and the Next Generation Science Standards (NGSS) into programs for students of all ages.
- Public libraries are the natural choice for providing **early literacy programs** to help parents and caregivers prepare their children for school. Maryland's libraries continue to target readers before they are readers by providing welcoming, developmentally appropriate early learning environments for very young children, their parents and caregivers.

Libraries have fared relatively well after a number of lean years. In FY2017, State funds supported the Library for the Blind and Physically Handicapped, the Public Libraries program and the State Library Network program (comprised of the State Library Resource Center (SLRC), the three Regional Libraries, and funds to facilitate the Interlibrary Loan and the Library Associate Training

Institute (LATI) programs). This funding also includes a mandated appropriation for additional hours at the Enoch Pratt Free Library

A large portion of the funds for the Maryland State Library are provided by the Institute of Museums and Libraries (IMLS) through the Library Services and Technology Act (LSTA). This funding is integral to programming in Maryland libraries. This funding supports ongoing statewide programs such as Ask Us Now, One Maryland One Book, the Library Associate Training Institute, the Summer Reading Program and Accessible Textbooks for Higher Education Students with a print disability. In addition, LSTA funding allows the State Library to provide funding for staff development grants (often the only source of funds most libraries have to ensure ongoing training and development of their staff); STEM programs; E-Books; Statewide data analytics support; and tuition reimbursement to provide staff with a bachelor's degree the opportunity to get a Master's of Library Science degree (the national accreditation standard of the Maryland State Library and the American Library Association (ALA). This funding also supports Competitive Grants to provide the opportunity to promote collaboration and partnerships among public libraries and other library types like school or community colleges; youth services programs and services targeted to birth – grade 12; services to target populations (programs and services that target specific groups (e.g. seniors or English language learners) and; research and community assessment that enables libraries to understand users and their needs.

In addition, Strategic Planning Grants provide funding to help local libraries develop or update their strategic plans to ensure that each library has an up-to-date plan to guide them as they make decisions for the library and the community. These grants encourage libraries to set goals that are specific, measurable, achievable, realistic, and timely. They encourage the inclusion of strategies for implementation including targets for each component of the plan. And finally, Statewide Library Innovation Grants supplement local efforts to bring new technologies to improve services, encourage self-service and increase efficiency of operations.

To summarize, public libraries are deeply appreciated, especially for their role and impact in the community. Libraries are seen as having a mandate to take on an expanded role in public life and most parents highly value libraries as a resource for their children.

Again, thank you for your support of public libraries in Maryland. If I can be of any further assistance please contact me irene.padilla@maryland.gov or at 667-219-4801.

Best Regards,

Alfred E. Martin, Chair
Maryland State Library Board

Attachment: Fiscal Year 2016 Maryland Public Library Statistics

c: Irene M. Padilla, State Librarian

MARYLAND LIBRARY STATISTICS*

FISCAL YEAR 2016

MARYLAND STATE DEPARTMENT OF EDUCATION
DIVISION OF LIBRARY DEVELOPMENT & SERVICES
200 WEST BALTIMORE STREET
BALTIMORE, MD 21201
410-767-0444

December 29, 2017

*Includes statistics from all Maryland Public and Regional libraries, the State Library Resources Center (SLRC) and the Maryland State Library for the Blind and Physically Handicapped

MARYLAND STATE LIBRARY STATISTICES
FY2016

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Maryland Public Library Statistics
Executive Summary
FY 2016

The attached tables report the Maryland public library statistics for the state fiscal year of 2016 (July 1, 2015– June 30, 2016)
Significant statistics are highlighted below as well as FY 2015 comparisons.

FY 2016 Highlights

Public library per capita funding statewide: $51.84
Capital revenue: $41,143,760
Capital expenditure: $34,084,948

Staff: 3,358
- **Professional librarians:** 664
- **Library associates:** 651

Total holdings: 15,119,623
- **Books:** 10,513,799
- **Videos/DVD's:** 1,228,908
- **Databases:** 928
- **EBooks:** 1,156,502

Registered users: 3,453,326
Population that hold library cards: 56%

Total circulation: 58,373,606 items
Circulation per capita: 9.42 items

Library visits: 27,481,583
Reference transactions: 8,473,966
Book mobiles: 19

Internet terminals available to the public: 5,195
Internet users per year: 5,423,909
Wireless internet uses per year: 4,392,094

FY 2015 - 2016 Comparison Highlights

- **Wireless internet sessions increased by 236,596**

- **Total programs held increased by 10,188**

- **Total program attendance increased by 220,734**

- **Internet terminals available to the public increased by 38**

Maryland Library for the Blind and Physically Handicapped
Statistics FY 2016

Patrons

    Registered Borrowers: 8,507
    Number of patrons 15 years and younger: 106
    Number of patrons between 16 and 80: 6,210
    Number of patrons over 80: 2,191
    Number of patrons blind/low vision/deaf blind: 5,160
    Number of patrons with reading disabilities: 834
    Number of patrons with a physical disability: 386

Circulation

    Total Circulation (items): 195,068
    Braille titles: 1,534
    Audiocassette titles: 11,035
    Large Print titles: 927
    Digital Titles: 118,539
    Electronic Books, Magazines, and Newspapers: 62,982

Staff

    Total paid staff: 21
    State employees: 21
    Contract employees: 6 employees for partial year
    Family and Children's Services Senior Aides: 3
    Volunteers: 169

Readership

    Audiocassette readers: 552
    Digital readers: 4,270
    Braille readers: 443
    Large Print readers: 7,478

Patron Service

    Telephone inquiries: 12,850
    Walk-in Patrons: 2,955
    E-Mail requests: 888
    Virtual requests: 71
    New applications processed: 733

Collection

    Total collection (items): 281,758
    Braille titles: 14,816
    Audiocassette titles: 7,667
    Digital titles: 24,447
    Large print titles: 12,992
    Tactile items: 2
    Marylandia items: 328
    Descriptive video items: 418

Outreach Programs:

    Total Outreach programs: 107
    Adult/Educational/cultural programs: 45
    MAT program: 2
    Youth Services programs: 24
    Technology classes: 186
    Library tours: 6
    Total Program attendance: 5,292

Table 1
OPERATING INCOME

LIBRARY SYSTEM	EST. POP	GRAND TOTAL	FEDERAL	OTHER*	STATE	LOCAL	TOTAL **	PER CAPITA
TOTAL (all libraries)	5,928,814	$307,348,009	$2,448,767	$28,951,130	$71,403,788	$204,544,324	$102,803,685	$51.84
Public								
Allegany	73,521	$3,044,680	$959,616	$220,630	$916,934	$947,500	$2,097,180	$41.41
Anne Arundel	555,743	$22,572,338	$0	$71,619	$3,721,219	$18,779,500	$3,792,838	$40.62
Baltimore City	622,104	$41,448,900	$194,260	$17,073,940	$8,266,100	$15,914,600	$25,534,300	$66.63
Baltimore	823,015	$43,456,682	$85,207	$2,580,401	$8,027,793	$32,763,281	$10,693,401	$52.80
Calvert	90,484	$4,377,409	$26,290	$195,994	$788,027	$3,367,098	$1,010,311	$48.38
Caroline	32,693	$1,977,169	$243,118	$191,311	$410,305	$1,132,435	$844,734	$60.48
Carroll	167,564	$10,901,115	$133,588	$755,545	$1,749,714	$8,262,268	$2,638,847	$65.06
Cecil	101,913	$6,148,899	$17,526	$316,771	$1,135,935	$4,678,667	$1,470,232	$60.33
Charles	152,864	$6,332,193	$6,021	$203,300	$1,375,902	$4,746,970	$1,585,223	$41.42
Dorchester	32,660	$1,007,361	$5,118	$139,012	$329,711	$533,520	$473,841	$30.84
Frederick	241,409	$10,841,823	$31,102	$540,346	$2,142,631	$8,127,744	$2,714,079	$44.91
Garrett	29,889	$1,416,143	$3,895	$205,201	$234,174	$972,873	$443,270	$47.38
Harford	249,215	$20,513,660	$34,490	$1,447,232	$2,752,392	$16,279,546	$4,234,114	$82.31
Howard	304,580	$22,865,442	$319,846	$876,978	$2,827,077	$18,841,541	$4,023,901	$75.07
Kent	19,944	$937,184	$7,187	$152,598	$158,071	$619,328	$317,856	$46.99
Montgomery	1,016,677	$44,729,449	$52,290	$1,330,450	$5,930,543	$37,416,166	$7,313,283	$44.00
Prince George's	890,081	$28,580,525	$62,464	$1,040,952	$8,909,909	$18,567,200	$10,013,325	$32.11
Queen Anne's	48,517	$2,080,692	$7,859	$179,749	$296,084	$1,597,000	$483,692	$42.89
St. Mary's	109,633	$3,851,390	$4,076	$299,802	$959,448	$2,588,064	$1,263,326	$35.13
Somerset	26,273	$886,334	$7,603	$113,148	$345,187	$420,396	$465,938	$33.74
Talbot	37,931	$1,631,525	$2,095	$208,857	$245,788	$1,174,785	$456,740	$43.01
Washington	149,588	$4,974,235	$8,400	$309,472	$1,659,033	$2,997,330	$1,976,905	$33.25
Wicomico	100,896	$2,692,117	$3,900	$361,488	$1,168,391	$1,158,338	$1,533,779	$28.68
Worcester	51,620	$3,164,328	$12,365	$127,435	$395,018	$2,629,510	$534,818	$61.30
TOTAL (all public)	5,928,814.00	$290,431,593	$2,228,316	$28,942,231	$54,745,386	$204,515,660	$288,203,277	$48.99
Regional								
ESRL	350,534	$2,706,356	$203,123.00	$0	$2,503,233	$0	$2,503,233	
SMRLA	352,981	$2,615,288	$11,423	$5,588	$2,569,813	$28,664	$2,603,865	
WMRL	252,998	$1,767,552	$5,905.00	$3,311	$1,758,336	$0	$1,761,647	
TOTAL (all regional)	956,513	$7,089,196	$220,451	$8,899	$6,831,182	$28,664	$6,868,746	$6.95
STATE LIBRARY RESOURCE CENTER (SLRC)	5,928,814	$10,100,128	$0	$0	$10,100,128	$0	$10,100,128	$1.69

*Other includes grants, fines, fees and other income sources not noted elsewhere.

** Total includes Federal, Special and State

Table 2

	OPERATING EXPENDITURES				CAPITAL EXPENDITURES	CAPITAL REVENUE				
LIBRARY SYSTEM	TOTAL*	SALARIES	BENEFITS	MATERIALS	OTHER	TOTAL	TOTAL	LOCAL	STATE	FEDERAL	OTHER
TOTAL (all libraries)	$294,974,461	$154,879,888	$58,519,283	$37,320,163	$44,255,127	$25,704,434	$41,143,760	$34,084,948	$6,938,107	$0	$115,833
Public											
Allegany	$2,209,934	$1,126,609	$416,354	$176,212	$490,759	$28,045	$28,045	$2,805	$25,240	$0	$0
Anne Arundel	$24,450,043	$12,638,231	$6,284,915	$3,000,569	$2,526,328	$0	$9,577,000	$9,577,000	$0	$0	$0
Baltimore City	$41,014,181	$19,784,777	$7,225,684	$3,107,691	$10,896,029	$1,676,700	$5,619,219	$5,619,219	$0	$0	$0
Baltimore	$42,977,451	$20,952,737	$9,031,600	$7,887,909	$5,105,205	$3,820,591	$3,819,032	$3,819,032	$0	$0	$0
Calvert	$4,354,190	$2,593,510	$1,174,039	$338,959	$247,682	$25,500	$0	$0	$0	$0	$0
Caroline	$1,980,462	$838,623	$432,605	$87,457	$621,777	$44,000	$44,000	$44,000	$0	$0	$0
Carroll	$10,652,406	$6,533,915	$1,356,674	$1,442,830	$1,318,987	$277,365	$146,701	$146,701	$0	$0	$0
Cecil	$5,919,470	$2,988,590	$1,169,265	$569,425	$1,192,190	$802,290	$493,903	$493,903	$0	$0	$0
Charles	$6,026,512	$3,182,527	$873,359	$355,012	$1,615,614	$190,136	$20,000	$0	$20,000	$0	$0
Dorchester	$918,538	$433,977	$207,502	$104,912	$172,147	$83,697	$0	$0	$0	$0	$0
Frederick	$10,828,517	$5,703,852	$2,745,880	$1,416,713	$962,072	$0	$0	$0	$0	$0	$0
Garrett	$1,347,083	$676,165	$328,797	$98,186	$243,935	$21,464	$21,464	$21,464	$0	$0	$0
Harford	$19,647,413	$9,436,469	$4,607,863	$2,768,965	$2,834,116	$4,967,096	$2,744,947	$1,444,947	$1,187,500	$0	$112,500
Howard	$22,576,451	$13,161,527	$4,780,995	$2,623,020	$2,010,909	$1,062,701	$1,062,701	$0	$1,062,701	$0	$0
Kent	$969,059	$482,338	$256,100	$60,973	$169,648	$118,961	$118,961	$72,961	$46,000	$0	$0
Montgomery	$39,442,857	$21,817,552	$9,627,837	$6,074,588	$1,922,880	$7,052,501	$13,174,998	$12,375,000	$800,000	$0	$0
Prince George's	$24,796,475	$15,176,584	$2,136,283	$2,733,633	$4,749,975	$2,151,339	$738,000	$0	$738,000	$0	$0
Queen Anne's	$1,950,246	$1,210,651	$399,888	$159,025	$180,682	$0	$32,397	$32,397	$0	$0	$0
St. Mary's	$3,588,899	$2,208,892	$427,127	$429,999	$522,881	$0	$0	$0	$0	$0	$0
Somerset	$840,035	$475,438	$178,390	$78,002	$108,205	$3,075,631	$3,075,631	$316,965	$2,758,666	$0	$0
Talbot	$1,416,552	$940,045	$349,716	$104,818	$21,973	$44,977	$44,977	$44,977	$0	$0	$0
Washington	$4,738,446	$2,669,317	$992,837	$423,049	$653,243	$53,820	$300,000	$0	$300,000	$0	$0
Wicomico	$2,495,726	$1,365,970	$554,430	$199,339	$375,987	$0	$29,638	$29,638	$0	$0	$0
Worcester	$3,222,945	$1,539,477	$969,981	$230,599	$482,888	$43,939	$43,939	$43,939	$0	$0	$0
TOTAL (all public)	$278,363,891	$147,937,773	$56,528,121	$34,471,885	$39,426,112	$25,540,753	$41,135,553	$34,084,948	$6,938,107	$0	$112,499
Regional											
ESRL	$2,568,244	$756,338	262,013	$361,770	1,188,123	$39,061	$0	$0	$0	$0	$0
SMRLA	$2,615,288	$950,620	382,535	$234,725	1,047,408	$3,334	$8,207	$0	$0	$0	$3,334
WMRL	$1,693,795	$502,016	149,477	$604,852	437,450	$121,286	$0	$0	$0	$0	$0
TOTAL (all regional)	$6,877,327	$2,208,974	$794,025	$1,201,347	$2,672,981	$163,681	$8,207	$0	$0	$0	$3,334
STATE LIBRARY RESOURCE CENTER (SLRC)	$9,901,119	$4,665,627	$1,156,209	$1,030,278	$3,049,005	$0	$0	$0	$0	$0	$0

* TOTAL equals Salaries, Benefits, Materials and Other

Table 3				
PERSONNEL				
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,358	664	1,315	2,038
Public				
Allegany	26	4	22	4
Anne Arundel	274	56	115	159
Baltimore City/SLRC	400	97	120	280
Baltimore	496	86	154	342
Calvert	48	8	41	8
Caroline	21	4	15	5
Carroll	159	21	61	98
Cecil	70	12	41	29
Charles	69	12	51	17
Dorchester	20	4	10	10
Frederick	130	35	71	59
Garrett	21	2	7	14
Harford	225	39	84	141
Howard	360	35	114	246
Kent	13	4	7	6
Montgomery	382	115	157	225
Prince George's	354	72	133	221
Queen Anne's	24	9	9	15
St. Mary's	52	8	19	27
Somerset	13	4	5	9
Talbot	23	7	9	14
Washington	59	10	23	36
Wicomico	40	5	14	26
Worcester	43	4	15	28
TOTAL (all public)	3,318	652	1,296	2,017
Regional				
ESRL	17	4	9	8
SMRLA	14	4	4	10
WMRL	9	4	6	3
TOTAL (all regional)	40	12	19	21

NOTE: SRLC personnel included as part of Baltimore City statistics | Figures indicated are FTE | Totals rounded to 1

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

				Table 4				
				LIBRARY COLLECTIONS				
LIBRARY SYSTEM	**TOTAL HOLDINGS**	**TOTAL CATALOGUED BOOK VOLUMES**	**TOTAL VIDEOS**	**TOTAL AUDIO RECORDINGS**	**TOTAL CURRENT PERIODICAL SUBSCRIPTIONS**	**TOTAL OTHER MATERIAL**	**E-BOOKS**	**DATABASES**
TOTAL (all libraries)	**15,041,386**	**10,513,799**	**1,150,671**	**2,046,612**	**19,407**	**153,467**	**1,156,502**	**928**
Public								
Allegany	219,323	134,995	14,301	28,933	97	691	40,284	22
Anne Arundel	830,157	609,892	62,358	109,446	1,633	383	46,377	68
Baltimore City/SLRC	2,175,935	1,974,698	58,289	91,797	2,307	225	48,550	69
Baltimore	1,700,156	1,274,151	123,724	228512	5,025	4,087	64,620	37
Calvert	316,020	201,334	28,289	46,373	369	412	39,214	29
Caroline	145,913	70,186	7,424	23,008	170	3,581	41,518	26
Carroll	604,269	391,636	66,134	96,875	1,038	7,547	41,016	23
Cecil	420,421	226,488	37,070	59,602	478	57,483	39,271	29
Charles	297,146	201,516	24,292	31,674	304	126	39,205	29
Dorchester	123,667	53,088	5,917	23,273	88	0	41,275	26
Frederick	556,910	376,108	58,083	80,666	590	1,117	40,309	37
Garrett	166,594	92,280	5,186	28,628	181	57	40,230	32
Harford	1,035,214	712,175	119,073	142,057	1,036	12,982	47,844	47
Howard	1,054,104	714,888	132,548	155,780	1,700	6,170	42,960	58
Kent	110,936	41,981	2,891	24,705	62	8	41,263	26
Montgomery	2,071,843	1,746,961	120,375	137,021	2,013	15,949	49,497	27
Prince George's	1,250,635	652,563	113,464	436,320	1,347	599	46,292	50
Queen Anne's	165,430	77,525	15,134	29,131	90	2,218	41,291	41
St. Mary's	335,007	192,778	55,423	46,718	135	708	39,214	31
Somerset	128,484	38,935	10,475	24,086	79	13,608	41,275	26
Talbot	179,647	105,449	8,166	24,621	108	0	41,275	28
Washington	420,752	314,994	23,977	40,755	309	433	40,256	28
Wicomico	204,024	123,485	11,670	26,784	22	478	41,559	26
Worcester	252,226	131,061	18,171	36,882	206	24,605	41,275	26
TOTAL (all public)	**14,764,813**	**10,459,167**	**1,122,434**	**1,973,647**	**19,387**	**153,467**	**1,035,870**	**841**
Regional								
ESRL	63,505	658	27	21,577	3	0	41,214	26
SMRLA	64,558	4,032	39	21,236	17	0	39,205	29
WMRL	148,510	49,942	28,171	30,152	0	0	40,213	32
TOTAL (all regional)	**276,573**	**54,632**	**28,237**	**72,965**	**20**	**0**	**120,632**	**87**

NOTES: SLRC collections included as part of Baltimore City statistics | 0=Not available or none

	Table 5		
	ELECTRONIC CIRCULATION		
LIBRARY SYSTEM	**ELECTRONIC MATERIAL CIRCULATION (EMC)**	**ELECTRONIC RETRIEVAL (ER)**	**TOTAL ELECTRONIC CONTENT (TEC) USE (EMC + ER)**
TOTAL (all libraries)	**4,455,972**	**12,075,256**	**16,531,227**
Public			
Allegany	21,584	334,419	356,003
Anne Arundel	307,171	529,947	837,118
Baltimore City/SLRC	99,660	910,486	1,010,146
Baltimore	682,343	1,435,573	2,117,916
Calvert	61,898	18,887	80,785
Caroline	8,280	52,524	60,804
Carroll	137,820	126,673	264,493
Cecil	58,524	42,337	100,861
Charles	52,392	101,085	153,477
Dorchester	6,188	156	6,344
Frederick	159,894	438,897	598,791
Garrett	11,527	40,258	51,785
Harford	411,620	3,542,698	3,954,318
Howard	944,064	678,309	1,622,373
Kent	9,330	8,911	18,241
Montgomery	628,714	1,510,264	2,138,978
Prince George's	611,356	122,943	734,299
Queen Anne's	0	0	0
St. Mary's	54,496	149,587	204,083
Somerset	15,062	32,161	47,223
Talbot	25,086	18,262	43,348
Washington	46,570	884,873	931,443
Wicomico	0	0	0
Worcester	27,912	19,764	47,676
TOTAL (all public)	**4,381,490**	**10,999,014**	**15,380,505**
Regional			
ESRL	46,570	257,290	303,860
SMRLA	0	0	0
WMRL	27,912	818,952	846,864
TOTAL (all regional)	**74,482**	**1,076,242**	**1,150,722**

NOTE: SLRC circulation included as part of Baltimore City statistics

	Table 6					
	PHYSICAL CIRCULATION					
LIBRARY SYSTEM	**PHYSICAL ITEM CIRC (PIC)**	**IN HOUSE USE (IHU)**	**PHYSICAL ITEM USE (PIU)***	**TOTAL CIRCULATION****	**TOTAL MD COLLECTION USE*****	**TOTAL FED COLLECTION USE^**
TOTAL (all libraries)	53,959,376	2,864,382	56,823,758	58,387,434	61,247,335	70,860,479
Public						
Allegany	423,508	9,764	433,272	445,092	454,856	779,511
Anne Arundel	4,586,757	204,632	4,791,389	4,893,928	5,098,560	5,423,875
Baltimore City/SLRC	1,094,870	317,926	1,412,796	1,194,530	1,512,456	2,105,016
Baltimore	10,453,642	716,612	11,170,254	11,135,985	11,852,597	12,571,558
Calvert	1,010,766	0	1,010,766	1,072,664	1,072,664	1,091,551
Caroline	122,104	0	122,104	130,384	130,384	182,908
Carroll	3,653,067	0	3,653,067	3,790,887	3,790,887	3,917,560
Cecil	1,051,758	0	1,051,758	1,110,282	1,110,282	1,152,619
Charles	818,690	0	818,690	871,082	871,082	972,167
Dorchester	121,710	0	121,710	127,898	127,898	128,054
Frederick	2,131,866	116,916	2,248,782	2,291,760	2,408,676	2,730,657
Garrett	265,133	4,383	269,516	276,660	281,043	316,918
Harford	3,376,621	0	3,376,621	3,788,241	3,788,241	7,742,559
Howard	6,926,483	0	6,926,483	7,870,547	7,870,547	8,548,856
Kent	125,245	2,183	127,428	134,575	136,758	143,486
Montgomery	9,416,090	1,062,270	10,478,360	10,044,804	11,107,074	11,555,068
Prince George's	4,251,961	401,224	4,653,185	4,863,317	5,264,541	4,986,260
Queen Anne's	287,118	0	287,118	287,117	287,117	287,116
St. Mary's	1,419,941	0	1,419,941	1,474,437	1,474,437	1,624,024
Somerset	223,279	0	223,279	238,341	238,341	270,502
Talbot	239,150	0	239,150	264,236	264,236	282,498
Washington	44,324	23,991	68,315	90,894	114,885	975,767
Wicomico	29,504	0	29,504	29,503	29,503	29,502
Worcester	38,573	0	38,573	66,485	66,485	86,249
TOTAL (all public)	52,112,160	2,859,901	54,972,061	56,493,649	59,353,550	67,904,281
Regional						
ESRL	865,281	0	865,281	911,851	911,851	1,169,141
SMRLA	529,859	0	529,859	529,858	529,858	529,857
WMRL	452,076	4,481	456,557	452,076	452,076	1,257,200
TOTAL (all regional)	1,847,216	4,481	1,851,697	1,893,785	1,893,785	2,956,198

NOTE: SLRC adult circulation included as part of Baltimore City statistics

* Total Physical Item Use equals Physical Items in Circulation + In House Use

** Total Circulation equals Electronic Materials Circulation + Physical Item Circulation

*** Total MD Circulation equals Electronic Material Circulation + Physical Item Use

^ Total Federal Circulation equals Total Electronic Circulation + Physical Item Circulation

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	REGISTERED USERS	CIRC/PER CAPITA	CIRC/PER REGISTERED USERS	% OF POPULATION REGISTERED
TOTAL (all libraries)	3,453,326	9.85	16.90	56%
Public				
Allegany	52,221	6.05	8.52	72%
Anne Arundel	354,674	8.81	13.80	63%
Baltimore City/SLRC	293,908	1.92	4.06	36%
Baltimore	428,605	13.53	25.98	52%
Calvert	37,032	11.85	28.97	41%
Caroline	20,362	3.99	6.40	63%
Carroll	92,266	22.62	41.09	49%
Cecil	48,805	10.89	22.75	48%
Charles	66,082	5.70	13.18	42%
Dorchester	12,977	3.92	9.86	40%
Frederick	84,015	9.49	27.28	34%
Garrett	19,803	9.26	13.97	67%
Harford	185,638	15.20	20.41	74%
Howard	289,351	25.84	27.20	94%
Kent	13,222	6.75	10.18	67%
Montgomery	598,591	9.88	16.78	58%
Prince George's	582,432	5.46	8.35	64%
Queen Anne's	19,593	5.92	14.65	40%
St. Mary's	42,466	13.45	34.72	38%
Somerset	10,031	9.07	23.76	39%
Talbot	29,085	6.97	9.53	77%
Washington	91,750	0.61	0.99	61%
Wicomico	46,955	0.29	0.63	46%
Worcester	33,462	1.29	1.99	65%
TOTAL (all public)	3,453,326	9.53	16.36	58%
Regional				
ESRL	0	N/A	N/A	N/A
SMRLA	0	N/A	N/A	N/A
WMRL	0	N/A	N/A	N/A
TOTAL (all regional)	0	N/A	N/A	N/A

NOTE: SLRC children's circulation included as part of Baltimore City statistics

							TOTAL	TOTAL
				Table 8				
			PROGRAMS AND ATTENDANCE					
LIBRARY SYSTEM	TOTAL PROGRAMS*	TOTAL PROGRAM ATTENDANCE*	TOTAL TEEN PROGRAMS	TOTAL TEEN ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS **	TOTAL OTHER ATTENDANCE **
TOTAL (all libraries)	85,873	2,287,868	7,893	206,190	22,543	396,278	5,873	34,964
Public								
Allegany	1,188	25,160	11	87	439	8,167	293	9,788
Anne Arundel	4,960	204,347	211	9,296	718	84,661	385	0
Baltimore City/SLRC	8,571	149,738	1,258	14,991	2,718	42,377	0	0
Baltimore	10,893	285,063	1,245	37,566	2,718	22,310	0	0
Calvert	2,336	55,107	98	3,311	683	11,970	62	3725
Caroline	712	15,014	47	485	226	3,905	0	0
Carroll	6,834	177,076	440	9,913	643	6,314	0	0
Cecil	1,783	51,523	181	2,147	504	4,385	0	0
Charles	2,025	44,197	142	1,900	474	4,627	37	6,315
Dorchester	200	4,181	6	66	28	842	0	0
Frederick	6,186	161,398	514	12,980	305	9,050	0	0
Garrett	431	10,762	17	122	48	122	0	631
Harford	5,336	244,683	625	26,200	1,302	38,501	0	0
Howard	8,328	307,691	1,183	54,072	2,258	23,860	0	0
Kent	513	8,729	5	101	282	3,169	36	1,462
Montgomery	10,981	237,247	682	8,084	6,372	82,508	49	946
Prince George's	6,865	160,961	483	15,719	1,321	16,134	0	0
Queen Anne's	715	12,145	50	651	140	1,303	0	0
St. Mary's	1,683	31,438	84	820	233	1,015	63	5,879
Somerset	634	11,980	38	123	153	1,148	0	0
Talbot	425	14,451	19	148	115	4,008	2	2,200
Washington	2,488	41,624	380	6,170	415	15,483	415	0
Wicomico	754	9,614	160	955	206	2,548	0	0
Worcester	832	19,338	14	283	242	5,469	130	4,018
TOTAL (all public)	85,673	2,283,467	7,893	206,190	22,543	393,876	1,472	34,964
Regional								
ESRL	15	2,247	0	0	0	248	2,247	0
SMRLA	185	2,154	0	0	0	2,154	2,154	0
WMRL	0	0	0	0	0	0	0	0
TOTAL (all regional)	200	4,401	0	0	0	2,402	4,401	0

NOTES: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

* "Total" Program / Attendance includes all teen, adult, childrens and other programs and attendance

** "Other" Program / Attendance includes any program or attendance stat not otherwise captured by Adult, Teen, Childrens

							Table 9		
						SERVICES		

LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	WIRELESS INTERNET USERS PER YEAR	INTERNET TERMINALS USED BY PUBLIC	REGISTERED BORROWERS PER INTERNET TERMINAL	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	8,473,966	414,298	424,507	19	4,392,096	5,195	718	5,423,909
Public								
Allegany	114,373	18,962	21,122	0	0	100	522	45,390
Anne Arundel	410,466	50,913	24,341	0	135,450	345	1,028	593,149
Baltimore City/SLRC	2,025,590	33,890	42,406	2	762,358	914	322	315,963
Baltimore	537,914	32,532	24,615	4	417,062	444	965	647,122
Calvert	179,501	5,136	6,893	1	32,615	115	322	93,212
Caroline	26,384	4,621	11,488	0	52,104	65	313	86,555
Carroll	154,950	18,276	15,138	3	107,615	108	854	208,998
Cecil	103,336	12,901	5,626	1	140,762	109	448	160,134
Charles	46,433	5,136	6,893	1	40,069	135	489	116,781
Dorchester	8,719	12,027	14,794	0	39,399	31	419	25,275
Frederick	173,951	17,895	16,477	2	114,934	228	368	265,345
Garrett	16,107	25,695	16,143	1	22,624	50	396	23,296
Harford	448,972	25,423	24,052	2	216,024	461	403	442,716
Howard	1,791,793	30,211	21,918	0	654,720	390	742	808,095
Kent	7,373	3,646	2,525	0	38,412	44	301	19,343
Montgomery	1,511,664	40,190	11,316	0	0	533	1,123	416,723
Prince George's	545,181	25,789	18,731	0	1,343,808	614	949	736,195
Queen Anne's	12,446	7,629	14,670	0	36,294	21	933	21,205
St. Mary's	31,820	5,136	6,893	0	55,186	126	337	85,496
Somerset	10,621	694	6,578	0	22,025	29	346	18,028
Talbot	27,797	6,650	12,876	0	37,695	51	570	30,969
Washington	119,442	12,464	23,125	1	0	60	1,529	161,380
Wicomico	27,595	322	2,318	1	57,280	106	443	48,407
Worcester	141,459	2,753	8,064	0	65,660	116	288	54,132
TOTAL (all public)	8,473,887	398,891	359,002	19	4,392,096	5,195	718	5,423,909
Regional								
ESRL	0	0	163	0	0	0	0	0
SMRLA	0	15,407	20,678	0	0	0	0	0
WMRL	79	0	44,664	0	0	0	0	0
TOTAL (all regional)	79	15,407	65,505	0	0	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not Reported or None

Table 10

LIBRARY SYSTEM	LIBRARY VISITS (LV)	WEBSITE SESSIONS * (WS)	APP SESSIONS** (AS)	CATALOG SESSIONS *** (CS)	VIRTUAL VISITS (VV)^	TOTAL VISITS^^	ANNUAL PUBLIC SYSTEM HOURS
LIBRARY VISITS							
TOTAL (all libraries)	27,481,583	38,319,834	1,076,905	14,883,596	54,280,335	81,761,918	499,140
Public							
Allegany	247,383	1,669,570	0	0	1,669,570	1,916,953	12,082
Anne Arundel	2,499,908	2,084,153	54,516	1,194,090	3,332,759	5,832,667	47,623
Baltimore City/SLRC	1,697,153	2,246,085	0	412,454	2,658,539	4,355,692	41,291
Baltimore	4,707,386	5,729,144	0	0	5,729,144	10,436,530	69,814
Calvert	516,520	430,734	0	39,495	470,229	986,749	13,339
Caroline	167,371	86,555	0	31,956	118,511	285,882	5,380
Carroll	1,078,151	941,478	357,825	640,125	1,939,428	3,017,579	21,583
Cecil	486,251	367,012	0	0	367,012	853,263	17,931
Charles	622,935	202,183	0	38,572	240,755	863,690	10,952
Dorchester	82,302	1,165,089	0	0	1,165,089	1,247,391	5,088
Frederick	1,016,026	687,134	0	0	687,134	1,703,160	19,726
Garrett	192,172	141,933	0	10,711	152,644	344,816	9,472
Harford	1,724,823	4,669,108	0	9,387,010	14,056,118	15,780,941	30,493
Howard	2,178,738	2,830,188	0	587,835	3,418,023	5,596,761	19,616
Kent	100,275	49,837	0	0	49,837	150,112	4,973
Montgomery	4,888,572	3,052,413	N/A	1,019,163	4,071,576	8,960,148	58,997
Prince George's	2,701,196	10,071,414	0	0	10,071,414	12,772,610	43,169
Queen Anne's	204,529	101,727	2,728	0	104,455	308,984	5,624
St. Mary's	670,101	240,478	0	39,495	279,973	950,074	9,168
Somerset	86,597	29,289	0	0	29,289	115,886	5,295
Talbot	199,993	203,830	0	0	203,830	403,823	5,578
Washington	740,408	991,394	661,836	1,482,690	3,135,920	3,876,328	17,680
Wicomico	328,378	159,455	0	0	159,455	487,833	8,350
Worcester	344,415	150,931	0	0	150,931	495,346	11,626
TOTAL (all public)	27,481,583	38,301,134	1,076,905	14,883,596	54,261,635	81,743,218	494,850
Regional							
ESRL	0	0	0	0	0	0	0
SMRLA	0	10,446	N/A	N/A	10,446	10,446	2,210
WMRL	0	8,254	0	0	8,254	8,254	2,080
TOTAL (all regional)	0	18,700	0	0	18,700	18,700	4,290

NOTES: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

* Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a Library computer, or using the library's WiFi)

** App sessions are instances of opening the library's app product (as opposed to the website)

*** Catalog sessions are visits to the library's catalog, and are counted seperately from website visits

^ Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^ Total Visits equals Library Visits and Virtual Visits

Table 11								
Childrens Statistics								
LIBRARY SYSTEM	**TOTAL CHILDREN'S PROGRAMS**	**TOTAL CHILDREN'S ATTENDANCE**	**PRE-K PROGRAMS**	**PRE-K ATTENDANCE**	**OTHER CHILDRENS PROGRAMS***	**OTHER CHILDRENS ATTENDANCE***	**TOTAL CHILDREN'S CIRCULATION**	**TOTAL CHILDREN'S REFERENCE TRANSACTIONS**
TOTAL (all libraries)	53,779	1,664,550	36,687	955,198	17,324	709,352	25,489,289	1,472,091
Public								
Allegany	445	7,118	445	0	0	7,118	128,043	0
Anne Arundel	3,646	110,390	2,824	70,221	822	40,169	1,802,078	86,198
Baltimore City/SLRC	4,595	92,370	2,354	48,578	2,241	43,792	382,234	132,751
Baltimore	6,930	225,187	5,015	133,910	1,915	91,277	3,872,175	0
Calvert	1,493	36,101	983	17,214	50	18,887	452,595	19,972
Caroline	439	10,624	267	6,348	172	4,276	68,718	3,313
Carroll	5,751	160,849	5,214	135,767	537	25,082	2,323,076	52,636
Cecil	1,098	44,991	451	11,807	647	33,184	339,695	16,852
Charles	1,372	31,355	1,114	23,638	258	7,717	352,291	9,351
Dorchester	166	3,273	101	1,957	65	1,316	35,387	1,051
Frederick	5,367	139,368	4,050	93,665	1,317	45,703	1,100,802	52,362
Garrett	366	9,887	187	7,122	179	2,765	70,917	1,375
Harford	3,409	179,982	2,129	60,403	1,280	119,579	1,138,748	106,491
Howard	4,887	229,759	3,274	128,665	1,613	101,094	3,351,989	563,541
Kent	190	3,997	35	2,897	155	1,100	21,829	721
Montgomery	3,878	145,709	2,005	82,270	1,873	63,439	6,225,671	228,710
Prince George's	5,061	129,108	3,322	70,719	1,739	58,389	2,279,954	131,562
Queen Anne's	525	10,191	196	4,024	329	6,167	92,532	2,489
St. Mary's	1,303	23,724	1,219	22,212	84	1,512	601,629	4,316
Somerset	443	10,709	300	6,405	143	4,304	66,162	2,441
Talbot	289	8,095	245	6,267	44	1,828	80,259	1,784
Washington	1,278	19,971	780	10,669	498	9,302	292,352	12,108
Wicomico	388	6,111	75	2,055	313	4,056	284,776	3,799
Worcester	446	9,568	300	7,127	146	2,441	86,008	38,268
TOTAL (all public)	53,765	1,662,551	36,681	955,018	17,316	707,533	25,449,920	1,472,091
Regional								
ESRL	14	1,999	6	180	8	1,819	0	0
SMRLA	0	0	0	0	0	0	0	0
WMRL	0	0	0	0	0	0	39,369	0
TOTAL (all regional)	14	1,999	6	180	8	1,819	39,369	0

NOTE: SLRC children's circulation included as part of Baltimore City statistics

* "Other" childrens programs include events targetted to children ages 6 - 11)