

200 West Baltimore Street • Baltimore, MD 21201 • 410-767-0100 • 410-333-6442 TTY/TDD • msde.maryland.gov

December 15, 2017

The Honorable Larry Hogan Governor State House 100 State Circle Annapolis, MD 21401 The Honorable Thomas V. Miller Senate President H-107 State House 100 State Circle Annapolis, MD 21401

The Honorable Michael E. Busch Speaker of the House H-101 State House 100 State Circle Annapolis, MD 21401

Re: Hearing Aid Loan Bank Annual Report (MSAR #8672)

Dear Governor Hogan, President Miller, and Speaker Busch:

During the 2011 Maryland legislative session, SB 754 was signed into law, stipulating that beginning in 2011, no later than December 31 each year, the State Superintendent of Schools shall submit a report to the Governor, and subject to § 2-1246 of the State Government Article, the General Assembly regarding the Hearing Aid Loan Bank Program. The annual report shall include specific information to the program implementation by the Maryland State Department of Education.

The completed report is attached for your review. Should you have questions or need additional information, please contact Ms. Marcella E. Franczkowski, Assistant State Superintendent, Division of Special Education/Early Intervention Services, at (410) 767-0239 or via email at <u>marcella.franczkowski@maryland.gov</u>.

Best Regards,

Balmon A.D.

Karen B. Salmon, Ph.D. State Superintendent of Schools

c: Marcella E. Franczkowski Sarah T. Albert (DLS Library – 5 copies)



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## Maryland Hearing Aid Loan Bank Program

2017 Annual Report

Submitted to: The Maryland General Assembly December 31, 2017



Maryland State Department of Education Division of Special Education/Early Intervention Services During the 2011 legislative session of the Maryland General Assembly, the passage of Senate Bill 754 authorized the permanent establishment of a Hearing Aid Loan Bank by the Maryland State Department of Education (MSDE). This bill charged the MSDE with the implementation and maintenance of the Maryland Hearing Aid Loan Bank (HALB), including the purchase and maintenance of suitable hearing aids for loan, and carrying out the process of loaning hearing aids to eligible infants and toddlers up to the age of three years. On April 12, 2016, Governor Larry Hogan signed House Bill 596, expanding eligibility for the program to include all children up to age 18, effective July 1, 2016.

Through the HALB, families of children with confirmed hearing loss who are experiencing challenges in obtaining or purchasing aids can borrow hearing aids from the bank without cost for a period of up to six months. The Hearing Aid Loan Bank ensures that children up to the age of 18 have access to maximum auditory input during the most critical period of language development and to fully participate in school and other learning opportunities.

This Annual Report for the Maryland Hearing Aid Loan Bank serves to inform the Maryland General Assembly of the status of the program. The report includes details regarding the numbers and ages of children served this year, the counties from which referrals were generated, the length of each original loan and/or loan extension, the number of children who subsequently received permanent hearing aids or a cochlear implant, and projected program enhancements for State Fiscal Year (SFY) 2018. The current Program application, as well as the Program brochure, fact sheet, and policies and procedures, are also included in the Appendices of this report.

"I thank you truly for all your help and support. My health insurance is expensive and doesn't cover the entire cost of the hearing aids. Thank you for being part of my son's healthy development and future opportunities!"

Parent Testimonial

## Historical Overview

Infants and toddlers with hearing loss do not have full access to communication through the auditory channel of hearing. Even mild hearing loss can significantly affect receptive and expressive language and educational performance. The National Institute on Deafness and Other Communication Disorders reports that the earlier deafness or hearing loss is identified and intervention is initiated, the better the chances a child will acquire language, whether it be spoken or signed. In addition, when intervention to address hearing loss occurs at an early age, the child can benefit from exposure and perception of sound within his or her environment during the first few years of life. Studies have found that early amplification of hearing through the use of hearing aids or cochlear implants supports emerging language skills, cognitive skills, and healthy social/emotional development, all of which are essential in forming a solid foundation for school readiness, learning, and success.

The Hearing Aid Loan Bank (HALB) was formed to provide essential services to meet the needs of young Deaf and hard of hearing children in the State of Maryland before they enter the formal educational environment. The HALB was initially established in State Fiscal Year (SFY) 2002 to create a bridge between early identification and early intervention for infants and toddlers with hearing loss. The statutory provisions establishing the original program sunset on June 30, 2004, however the MSDE continued to operate the HALB beyond the date of the original statute due to the need for this critical resource. In 2011, Senate Bill 754 was passed and signed, formally establishing the HALB within MSDE to serve infants and toddlers with hearing loss.

On April 12, 2016, Governor Larry Hogan signed House Bill 596, which raised the upper age limit for access to the program from three to eighteen years old effective July 1, 2016. This change allows the HALB to assist older children who need access to amplification in order to fully participate in school and other settings. Children who do not hear well in the school setting are at risk for academic and social difficulties, because they may miss crucial but subtle information. Children who benefit include those with late-onset or late-diagnosed hearing loss, children whose families are uninsured/underinsured or uncovered for hearing aids, and those who need new hearing aids before they are eligible for replacement under insurance coverage.

The HALB is operated within the Division of Special Education/Early Intervention Services. The lowincidence resource specialist oversees the program and ensures that information about its services is shared with local school systems, local infant/toddler programs, and other community stakeholders. A licensed audiologist is hired as a consultant to manage inventory, fulfill requests for loaned hearing aids, and communicate information about the program within the professional community of audiologists.

#### **Program Data**

The HALB began its 14<sup>th</sup> year of operation in January 2017. This 13th Annual Report for the Maryland Hearing Aid Loan Bank describes the status of the program between January 1, 2017 and December 31, 2017. At the time of this report, **15 families have requested and received 25 hearing aids in 2017**. In addition, **five hearing aids loaned to three children in 2016** were used during 2017. Most loans are of two hearing aids, providing amplification for both ears, but some children use only one aid. Each child is eligible to retain the loaned hearing aids for up to six months. Loan extensions may be granted after the initial loan, for three month intervals.

## Demographics of Hearing Aid Loan Bank Participants

#### Location

The chart below represents the number of initial loan requests to the HALB by county between January 1, 2017 and December 31, 2017.

COUNTY of RESIDENCE	FAMILIES SERVED		
Anne Arundel County	2		
Baltimore County	2		
Carroll County	1		
Frederick County	4		
Howard County	2		
Montgomery County	3		
Prince George's County	1		
Total Families Served	15		

#### Age

Age of child at time of request	Number of children		
Less than 12 months	5		
12 – 24 months old	2		
24 – 36 months old	2		
3 – 5 years old	1		
6 – 9 years old	2		
10 – 17 years old	3		
Total Families Served	15		

#### **Loan Lengths**

25 hearing aids were loaned to 15 children/families during the current year's cycle. The chart below highlights the number of hearing aids loaned each month in 2017, and the length of each loan.

Month Loan Originated	Number of Aids Loaned	Length of Loan (in Months)
January	4	4 aids – 8 months (extensions granted)
February	3	2 aids – 4 months
		1 aid – 5 months
March	0	No loans initiated
April	3	2 aids – 5 months
		1 aids – 3 months
Мау	6	6 months
June	2	6 months
July	1	6 months
August	2	6 months
September	3	6 months
October	1	6 months
November	-	
December	-	
Total	25	

Between the dates of January 1, 2017 and December 31, 2017, there were two requests for loan extensions of at least three months from loans initiated in 2017, and one request for an extension of a loan initiated in 2016.

#### **Returned Hearing Aids**

During 2017, 6 families returned the hearing aids they were loaned in 2017 (a total of 10 hearing aids). Four of these children received permanent personal hearing aids or cochlear implants while two families opted not to continue amplification. The remaining hearing aids loaned in 2017 are still in use. In addition, two families returned a total of four hearing aids that were loaned in 2016. These children also received permanent personal amplification.

No hearing aids were lost, damaged, or otherwise not properly returned to the HALB in 2017.

#### Hearing Aid Loan Distribution Summary: January 1 – December 31, 2017

- Twenty-five hearing aids were loaned to 15 eligible children. Five additional hearing aids that had been loaned in 2016 were used by three children during the year.
- The age of hearing aid recipients ranged from two months to sixteen years.
- Increased awareness among audiologists of the expanded eligibility appears to have increased utilization of the program. Nine infants and toddlers (including 5 infants under age 1), one preschooler, and five school age children received hearing aids.

"Mom has insurance but it doesn't cover the total cost of hearing aids, and she needs time to get additional funds. We are so grateful for this service! Thank you for all of your help!"

Audiologist Testimonial

## Cost Impact

The chart below lists the actual costs by line item for SFY 2017 and projected costs for SFY 2018, including staff salaries for one program manager and one part-time audiologist, equipment and supplies (such as digital hearing aids), program outreach, program enhancement, and administrative support costs.

Costs	SFY 2017 Actual	SFY 2018 Projected
*Program Manager	\$12,400	\$12,400
Audiologist Consultant	\$18,601**	\$15,000**
Outreach	\$0	\$0
Equipment	\$4,262	\$2400
Total	\$35,263	\$29,800

Outreach in SFY 2017 and SFY 2018 was conducted via electronic and in-person information sharing, so no additional costs were incurred.

\* Program manager payroll costs provided through MSDE using federal funds for SFY 2017.

\*\* Costs for the audiologist consultant for SFY 17 and SFY 18 are lower than the usual projection of \$25,000/year due to a vacancy in the position for a portion of this time period.

## Community-Based Partnerships

The Maryland Hearing Aid Loan Bank is a key part of the network of programs and agencies that address needs of children who are Deaf or hard of hearing and their families. Each year the Maryland Infant Hearing Program (IHP) serves as a critical community-based partner in identifying approximately fifty to eighty infants with a permanent hearing status that is likely to impact their speech and language development. These children are diagnosed through a series of hearing screenings administered

through the Early Hearing Detection and Intervention (EHDI) Program. After diagnosis, children are referred to their local Infants and Toddlers Program to receive early intervention services. Through a collaborative partnership, the HALB, IHP, EHDI, and Maryland Infants and Toddlers Program provide a valuable service to infants and toddlers with hearing loss. Program staff have also worked with other agencies and stakeholders to raise awareness of the program, including the expansion to serve older children. The Hearing Aid Loan Bank is regularly discussed at the EHDI Advisory Council, the annual statewide EHDI conference, the Governor's Office of the Deaf and Hard of Hearing Advisory Council, and the Maryland State Steering Committee for Programs for Students who are Deaf and Hard of Hearing.

### Program Enhancements:

The following pages outline the program enhancements for January 1- December 31, 2017:

#### **Update Hearing Aid Inventory**

#### Goal:

Continue to increase the number of state-of-the-art digital hearing aids available in the HALB inventory, in order to serve the expanded age range. A portion of the HALB's inventory of hearing aids will be replaced with digital hearing aids with current technology.

#### Progress Update (January 1, 2017 - December 31, 2017):

In April 2017, six new state-of-the art hearing aids were purchased and added to the inventory. These included a bicros hearing system designed to meet the needs of older children with single-sided deafness. These acquisitions were based on requests from referring audiologists and other stakeholders. In addition, the warranties were extended on six hearing aids purchased in 2014.

#### **Proposed Strategy:**

Continue to monitor inventory levels and patterns of requests in order to purchase additional digital hearing aids, as needed.

#### **Outcome Measure:**

Increased number of state-of-the-art hearing aids available in the HALB inventory to serve the target population.

#### **Increase Public Awareness and Utilization**

#### Goal:

Increase community awareness of the availability and the benefits of utilizing the HALB to both infant and toddlers programs and programs serving school-aged children.

#### Progress Update (January 1, 2017 - December 31, 2017):

Information regarding the HALB continues to be posted on the Maryland State Department of Education website at <u>www.marylandpublicschools.org</u>. Links to the HALB fact sheet and applications are also available to the public on the website. In addition, a link for the HALB was posted to the Maryland Learning Links website at <u>www.marylandlearninglinks.org</u>. The Loan Bank continues to be linked from the Maryland State Infant Hearing Advisory Council and the Maryland Advisory Council for the Deaf and

Hard of Hearing websites as well. This interagency collaboration and support continues to be provided to facilitate services to families throughout the State.

The HALB was promoted through dissemination of program information to parents and professionals by: 1) Posting of HALB information on the Maryland Association of Audiologists website;

2) Participation in several conferences during the year, including the Annual Maryland State Stakeholders Meeting of the Infant Hearing Program in May 2017 and the State Steering Committee for Deaf and Hard of Hearing Students in March 2017;

3) Enhancing information about the HALB available electronically on the Infant Hearing Program website (Maryland Department of Health).

#### **Proposed Strategies:**

- 1. Translate the program brochure and applications into Spanish and make available on the Maryland State Department of Education and Maryland Learning Links websites.
- 2. Continue to disseminate program information to all school-aged service providers as well as the community. In addition, pediatricians and otolaryngologists will receive this information.
- 3. Request that a copy of the HALB brochure be placed in all packets distributed to newly diagnosed children through the Maryland Department of Health.

#### **Outcome Measures:**

Increased awareness of the HALB in the public and medical community, to include the expanded age of eligibility. Increased access to program information for Maryland's Spanish-speaking population.

#### **Enhance Data Tracking System**

#### Goal:

Utilize tools and procedures in order to facilitate collection and tracking of pertinent information resulting from the provision of amplification to children across the state through the HALB.

#### Progress Update (January 1, 2017 - December 31, 2017):

Since October 2013 a database for hearing aid inventory has been utilized to track hearing aid loans. In addition, a hardcopy HALB Referrals Form continues to be utilized to collect and track specific information pertaining to hearing aid loan requests that are processed and returned aids.

#### **Proposed Strategy:**

Develop and disseminate surveys to be sent to families and audiologists who use the HALB. Based on these results, additional data may be gathered and reviewed for the purpose of monitoring program outcomes.

#### **Outcome Measure:**

Effective data tracking and monitoring of outcomes and services provided.

#### <u>Summary</u>

The Maryland Hearing Aid Loan Bank Program (HALB) has proven to be a vital and successful service to infants, toddlers, and now school-aged children with hearing loss and their families. The program provides hearing aids to families who have a child with hearing loss from birth to 18 years old and reside in the state of Maryland The HALB has assisted 310 families across the State since May 2003 and has loaned almost 550 hearing aids to children over the last 13 years. The MSDE recognizes the importance of laying an adequate foundation for school readiness, educational development, learning, and success. Through early intervention services provided by the HALB, children are supported in developing speech and language skills, which in turn support access and equity in learning, educational progress, and achievement. School-aged children who receive loaned hearing aids have enhanced access to communication, learning, and peer interaction. There continues to be a need for the services of the HALB, which is available to all eligible Maryland residents.

The MSDE remains committed to the implementation of the HALB through enhanced program support and funding. We are grateful to the Maryland General Assembly for the continued support of the program, and we look forward to continuing the partnership on behalf of Maryland children with hearing loss and their families.

"We want to thank the Loan Bank for letting us borrow hearing aids. The service meant so much to us! Our son was able to have access to this important technology at an early age, which allowed him to reap early benefits from speech development. Thank you so much!"

Parent Testimonial

### **APPENDICES**

- I. Program Brochure
- II. Program Fact Sheet
- III. Program Application
- IV. Program Loan Extension Application
- V. HALB Loans Initiated Records
- VI. Policies and Procedures

# Why hearing aids?

Communication access lays the foundation for development in all areas (cognitive, linguistic, social, and academic) for young children and enables older children to grow and thrive in school and other settings. For children who are deaf/hard-of-hearing, increased access to sound through amplification can be a key component of healthy development.



The Maryland Hearing Aid Loan Bank provides prompt access to hearing aids for children (birth to 18) who :

- Have a confirmed hearing loss
- Are legal residents of Maryland
- Don't have immediate access to hearing aids through insurance or other sources.

There are no income restrictions for this program.

## More Resources for Families

Young children (birth to 3) with hearing loss and their families are eligible for early intervention services through the **Maryland Infants and Toddlers Program.** To connect with services, call the number below for your county.

301-759-2415 Allegany Anne Arundel 410-222-6911 Baltimore City 410-396-1666 Baltimore County 410-887-2169 Calvert 410-414-7034 410-479-3246 Caroline Carroll 410-876-4437, x277 Cecil 410-996-5444 301-609-6808 Charles Dorchester 410-221-1111, x1023 Frederick 301-600-1611 Garrett 301-334-1189 Harford 410-638-3823 Howard 410-313-7017 Kent 410-778-7164 Montgomery 240-777-3997 Prince George's 301-265-8415 Queen Anne's 410-758-0720, x4456 Somerset 410-623-2037 St. Mary's 301-475-4393 410-820-0319 Talbot Washington 301-766-8217 410-677-5250 Wicomico Worcester 410-632-5033

For information about special education services for children 3 and older with hearing loss, contact your local school.

Maryland State Department of Education Division of Special Education/Early Intervention Services 200 West Baltimore Street, 9th floor, Baltimore, MD 21201 410-767-0244 phone • 1-800-535-0182 toll free 410-333-8165 fax • www.MarylandPublicSchools.org

> Karen B. Salmon, Ph.D. State Superintendent of Schools Marcella E. Franczkowski, M.S. Assistant State Superintendent Division of Special Education/Early Intervention Services Larry Hogan, Governor

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# The Maryland Hearing Aid Loan Bank

Bridging the Gap to Communication

For Deaf and Hard of Hearing Children from birth to 18.

PREPARING WORLD CLASS STUDENTS

or children who are deaf or hard-of-hearing, the Maryland Hearing Loan Bank provides an important bridge to full access to early intervention and education.

## Questions and Answers About the Maryland Hearing Aid Loan Bank

#### How do we know if a child needs hearing

*aids?* Diagnostic testing by an audiologist is needed to determine the degree of hearing loss and options for amplification with hearing aids. Babies whose newborn and one-month screenings indicate a possible hearing loss should be tested. Concerns about an older child's hearing may be raised by parents, medical professionals, educators, or a school screening program.

## Hearing aids are expensive. What if a child needs hearing aids but the family is not

*able to obtain them?* The Maryland Hearing Aid Loan Bank may be able to help by providing hearing aids on a temporary basis to children from birth to age 18. Through the Maryland Hearing Aid Loan Bank families may access hearing aids if their insurance does not provide coverage for hearing aids *or* if the family is experiencing delays in obtaining, purchasing, or replacing aids *or* needs aids on a trial basis.

## How does a family borrow hearing aids from the Maryland Hearing Aid Loan Bank?

Once an audiologist recommends hearing aids for a child, a <u>Maryland Hearing Aid Loan Bank</u> <u>Application</u> can be completed by the audiologist together with the child's family.

#### How do the hearing aids get to the family?

Since hearing aids are highly technical, prescribed electronic devices, they are sent directly to the audiologist for fine tuning and fitting, as needed. The family will need to obtain ear molds through their audiologist.

#### How often will a child need new aids?

A child may need new hearing aids every three to five years. Ear molds for hearing aids need to be replaced periodically as the child grows.

How long can a child keep hearing aids from the Maryland Hearing Aid Loan Bank? The standard length of time is 6 months. However, loan extensions, in 3-month intervals, maybe requested by the family.



Are hearing aids the only help a child may require? In addition to hearing aids, a child may require language intervention, specially designed instruction, and various supports in school and community settings. Deaf and hardof-hearing children may be eligible for Early Intervention and/or Special Education services. (See back panel for details.)

For more information about the Maryland Hearing Aid Loan Bank or to obtain an application or extension request:

Call toll free: 1-800-535-0182

or

visit:

https://marylandlearninglinks.org/ maryland-hearing-aid-loan-bank/ Maryland Hearing Aid Loan Bank Annual Report, 2017 Attachment II

#### Maryland Hearing Aid Loan Bank Annual Report, 2017 Attachment II

#### Maryland Hearing Aid Loan Bank (HALB)

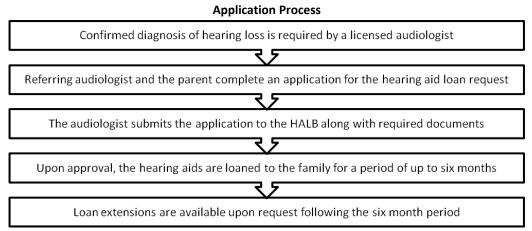
The Maryland Hearing Aid Loan Bank (HALB) was formed in the Maryland State Department of Education, Division of Special Education/Early Intervention Services to provide loaner hearing aids to meet the needs of deaf and hard of hearing infants and toddlers in Maryland. Hearing aids are loaned free of charge to families.

In 2000, the Joint Committee on Infant Hearing found that early amplification of hearing through the use of hearing aids or cochlear implants is essential to support emerging language skills, cognitive skills, and healthy social/emotional development, all of which are essential in forming a solid foundation for school readiness, learning and success. Infants who are identified with hearing loss early in life can be fitted with hearing aids as young as four weeks of age. The HALB provides access to hearing aids as soon as possible following the confirmation of hearing loss. The program ensures young children have access to maximum auditory stimuli during the most critical period of language development.

In 2016, recognizing the critical role that amplification plays in access to educational, social, and community environments for children with hearing loss, the Maryland General Assembly adopted legislation to expand eligibility for the HALB to children to age 18. As of July 1, 2016, preschoolers and school-age children who are experiencing delays or difficulties obtaining permanent, personal amplification are eligible to receive loaned hearing aids from the HALB.

#### Who qualifies for the program?

- Legal residents of Maryland
- Families whose insurance does not cover the cost of hearing aids
- Families who are experiencing delays in acquiring or replacing hearing aids
- Families who need amplification for their child during cochlear implant candidacy evaluation
- There is no income qualification



Provision of hearing aids is always dependent on availability. Priority will be given to the youngest children and to new requests over extensions.

#### Contact:

Marny Helfrich, M.Ed., Low Incidence Resource Specialist 410-767-0248 <u>Marny.helfrich@maryland.gov</u>

Download the application or extension request form from Maryland Learning Links -- <u>https://marylandlearninglinks.org/maryland-hearing-aid-loan-bank/</u>

## MARYLAND STATE DEPARTMENT OF EDUCATION Division of Special Education/ Early Intervention Services

## MARYLAND HEARING AID LOAN BANK HEARING AID LOAN APPLICATION FORM

The purpose of this program is to provide temporary hearing aids for children under the age of 18 with hearing loss while they are waiting to receive their personal amplification devices. The best way to contact the HALB is through email. Please contact the Hearing Aid Loan Bank at <u>marny.helfrich@marvland.gov</u> if you have any questions.

Please complete Parts A-D of this application and return to: Maryland State Department of Education Division of Special Education/Early Intervention 200 West Baltimore Street, 9<sup>th</sup> Floor Baltimore, Maryland 21201 ATTN: Marny Helfrich Email: marny.helfrich@maryland.gov Fax: (410) 333-8165

The information contained on this form will be kept confidential.

#### <u>PART A</u>

### **Referring Audiologist Information**

Audiologist Name:			
MD Audiology License #			
Mailing Address:			
Phone Number:		Fax Number:	
Email address:			
Child's Information			
Name:		Date of Birth:	
Parent/Legal Guardian's N	Name:		
Mailing Address:			
		Email:	

## PART B - To be completed by the referring audiologist

In order for this request to be processed, a copy of any audiologic testing, medical clearance from the child's ENT, and an agreement form signed by the parent or legal guardian must be provided with this application. Please make copies or fax, as this paperwork will not be returned.

Was this child referred to you based results from the Universal Newborn Hearing Screening protocol? Yes\_\_\_\_\_ No\_\_\_\_\_ If yes, from which hospital \_\_\_\_\_\_

Was this child referred to you based upon results of a routine school screening program? Yes\_\_\_\_ No\_\_\_\_ If yes, from which school system \_\_\_\_\_

What is the configuration and degree of hearing loss?

Is this a binaural or monaural fitting?

Please indicate the make and model of hearing aid that you would recommend for this child, numbering preferences 1-3. While we cannot guarantee the exact make and model, please be assured that every attempt will be made to match your request.

1\_\_\_\_\_2\_\_\_\_

3\_\_\_\_\_

The hearing aid(s) will be sent to the requesting audiologist following receipt of the application and required documentation, and based upon hearing aid availability. The hearing aid will be selected and sent by the Hearing Aid Loan Bank Director based on the information received.

Audiologist Signature

Date

## PART C - To be completed by the parent or legal guardian

1.	Please describe why you cannot obtain permanent hearing aids for your child at this time.
2.	Do you currently have insurance coverage to secure permanent hearing aids for your child? If yes, have you contacted your insurance company to apply for hearing aids? <b>Please indicate the insurance company name</b> , and the status of your contact.
3.	Are you currently eligible for Medical Assistance? If yes, have you contacted Medical Assistance to apply for hearing aids?
4.	Do you need information regarding resources to secure permanent hearing aids?
5.	For children under age 3, is your child currently enrolled in the Infants and Toddlers Program in your local county?
	Yes No If yes, please indicate the county program

Parent/Legal Guardian Signature

Date

## PART D - To be completed by the parent or legal guardian

## **HEARING AID LOAN AGREEMENT**

\_\_\_\_\_I AGREE THAT MY CHILD WILL RECEIVE (A) LOANED HEARING AID(S) FROM THE MARYLAND STATE DEPARTMENT OF EDUCATION, DIVISION OF SPECIAL EDUCATION/EARLY INTERVENTION SERVICES.

\_\_\_\_\_I AGREE TO PROVIDE A BRIEF STATEMENT INDICATING THE REASON ASSISTANCE FROM THE LOAN BANK IS REQUESTED.

### \_\_\_\_\_I AGREE THAT IT IS MY RESPONSIBILITY TO MAINTAIN AND CARE FOR THE HEARING AID(S) AND THAT I WILL BE RESPONSIBLE FOR ANY LOSS OR DAMAGE NOT COVERED BY THE HEARING AID WARRANTY UP TO \$150.00. THIS EXCLUDES NORMAL WEAR AND TEAR.

\_\_\_\_\_I AGREE THAT MY CHILD WILL HAVE USE OF THIS/THESE HEARING AID(S) FOR UP TO 6 MONTHS. IF MY CHILD HAS NOT RECEIVED HIS/HER PERSONAL AMPLIFICATION WITHIN THAT TIME, I MAY EXTEND THE LOAN PERIOD BY 3-MONTHS, BY COMPLETING AN EXTENSION AGREEMENT.

\_\_\_\_\_ I AGREE TO SEEK PERMANENT HEARING AID(S) OR COCHLEAR IMPLANT FOR MY CHILD.

\_\_\_\_\_I AGREE THAT WHEN MY CHILD RECEIVES HIS/HER PERSONAL AMPLIFICATION, I WILL RETURN THE LOANED HEARING AID(S) TO MY CHILD'S AUDIOLOGIST, TO BE RETURNED TO THE LOAN BANK.

Parent/Legal Guardian Signature

Date

## MARYLAND STATE DEPARTMENT OF EDUCATION Division of Special Education/ Early Intervention Services

## MARYLAND HEARING AID LOAN BANK HEARING AID LOAN EXTENSION FORM

The purpose of this program is to provide temporary hearing aids for children with hearing loss under the age of 18 while they are waiting to receive their personal amplification devices. The best way to contact the HALB is through email <u>stacy.fitzgerald@maryland.gov</u> call if you have any questions.

This application is for the purpose of extending the initial six-month loan for a period of three-months.

Please complete Parts A-C of this application and return to: Maryland State Department of Education Infants and Toddlers Program, 9<sup>th</sup> Floor 200 West Baltimore Street Baltimore, Maryland 21201 ATTN: Marny Helfrich Email: <u>marny.helfrich@maryland.gov</u> Fax: (410) 333-8165

The information contained on this form will be kept confidential.

## PART A

## **Child's Information**

Name:		Date of Birth:	
Parent/Legal Guarc	lian's Name:		
Mailing Address:			
_			
Home #:	Cell phone #:	Email:	
Date Submitted:			

## PART B - To be completed by the parent or legal guardian

1. Please describe why you need to extend the hearing aid loan for your child and have been unable to access personal hearing aids for your child in the past six months

2. Do you need information regarding resources to secure permanent hearing aids?

## **HEARING AID LOAN EXTENSION AGREEMENT**

\_\_\_\_\_I AGREE THAT MY CHILD WILL RECEIVE (A) LOANER HEARING AID(S) FROM THE MARYLAND STATE DEPARTMENT OF EDUCATION, DIVISION OF SPECIAL EDUACATION/EARLY INTERVENTION SERVICES

I AGREE THAT IT IS MY RESPONSIBILITY TO MAINTAIN AND CARE FOR THE HEARING AID(S) AND THAT I WILL BE RESPONSIBLE FOR ANY LOSS OR DAMAGE NOT COVERED BY THE HEARING AID WARRANTY UP TO \$150.00. THIS EXCLUDES NORMAL WEAR AND TEAR.

\_\_\_\_\_I AGREE THAT MY CHILD WILL HAVE USE OF THIS/THESE HEARING AID(S) FOR 3 ADDITIONAL MONTHS. IF MY CHILD HAS NOT RECEIVED HIS/HER PERSONAL AMPLIFICATION WITHIN THAT TIME, I MAY EXTEND THE LOAN PERIOD BY 3-MONTHS, BY COMPLETING AN EXTENSION AGREEMENT.

\_\_\_\_\_ I AGREE TO SEEK PERMANENT HEARING AID(S) OR COCHLEAR IMPLANT FOR MY CHILD.

\_\_\_\_\_I AGREE THAT WHEN MY CHILD RECEIVES HIS/HER PERSONAL AMPLIFICATION, I WILL RETURN THE LOANER HEARING AID(S) TO MY AUDIOLOGIST, OR PERSONALLY RETURN IT TO THE LOANER BANK.

Parent/Legal Guardian Signature

Date

Requesting Audiologist Signature

Hearing Aid Loans Initiated 2017							
MANUFACTURER	DATE ORIGINALLY LOANED	DATE RETURNED	Hearing Status	DOB	COUNTY OF AUD	AUDIOLOGIST	Child
Oticon Sensei 13	1/12/2017	9/30/2017	Moderate to Severe bilateral SNHL	7/30/2007	Anne Arundel	Amanda Connelly	E.B
Oticon Sensei 13	1/12/2017	9/30/2017	Moderate to Severe bilateral SNHL	7/30/2007	Anne Arundel	Amanda Connelly	E.B.
Phonak Naida Q50 SP	1/26/2017	9/21/2017	Severe-Profound Bilateral SNHL	6/27/2013	Baltimore City	Alicia White	M.K.
Phonak Naida Q50 SP	1/26/2017	9/21/2017	Severe-Profound Bilateral SNHL	6/27/2013	Baltimore City	Alicia White	M.K.
Oticon Sensei 13	2/16/2017	6/26/17	Moderate SNHL one ear, mild SNHL one ear	1/30/2015	Baltimore City	Joseph Pillion	B.C
Phonak Naida Q50 UP	2/16/2017	6/2/2017	Severe-Profound Bilateral SNHL	6/20/2015	DC	Jennifer Lightfoot	A.D.
PhonakNaida Q50 UP	2/16/2017	6/1/2017	Severe-Profound Bilateral SNHL	6/20/2015	DC	Jennifer Lightfoot	A.D.
Phonak Naida Q30 SP	4/6/2017	9/21/2017	Severe-Profound Bilateral SNHL	4/8/2015	Baltimore City	Alicia White	M.P.
Phonak Naida Q30 SP	4/6/2017	9/21/2017	Severe-Profound Bilateral SNHL	4/8/2015	Baltimore City	Alicia White	M.P.
Oticon Sumo XP	4/6/2017	7/12/2017	Severe-Profound Bilateral SNHL Mild to moderate bilateral	10/5/2000	Baltimore City	Dorothy Shiffler	K.W.
Oticon Safari 300 SP	5/16/2017	still in use	SNHL Mild to moderate bilateral	9/10/2016	Baltimore City	Allison McGrath	J.M.
Oticon Safari 300 SP	5/16/2017	still in use	SNHL Moderate SNHL one ear;	9/10/2016	Baltimore City	Allison McGrath	J.M.
Phonak Naida V30-UP	5/22/2017	still in use	mild to moderate SNHL one ear	8/12/2016	Baltimore City	Alicia White	R.H.
			Moderate SNHL one ear; mild to moderate SNHL				
Phonak Naida V30-UP	5/22/2017	still in use	one ear	8/12/2016	Baltimore City	Alicia White	R.H.
Phonak Nios S H20 III	5/31/2017	still in use	Mild bilateral SNHL	8/8/2005	Baltimore City	Dorothy Shiffler	M.S.
Phonak Nios S H20 III	5/31/2017	still in use	Mild bilateral SNHL	8/8/2005	Baltimore City	Dorothy Shiffler	M.S.
Oticon Gaia BTE/P with VC	6/15/2017	still in use	Mild to moderate bilateral conductive HL	12/13/2001	Frederick	MaryKay Morgan	E.G.
Oticon Gaia BTE/P with VC	6/15/2017	still in use	Mild to moderate bilateral conductive HL	12/13/2001	Frederick	MaryKay Morgan	E.G.

			Moderate to severe				
Cochlear BAHA	7/25/2017	still in use	unilateral SNHL	10/13/2016	Baltimore City	Allison McGrath	J.E.
			Severe-Profound Bilateral				
Phonak Naida V50-UP	8/2/2017	still in use	SNHL	5/31/2017	Baltimore City	Alicia White	R.H.
			Severe-Profound Bilateral				
Phonak Naida V50-UP	8/2/2017	still in use	SNHL	5/31/2017	Baltimore City	Alicia White	R.H.
			Mild bilateral conductive				
Cochlear BAHA Intenso	9/15/2017	still in use	HL	7/2/2017	Baltimore City	Alicia White	A.W.
			Mild SNHL one				
			ear,Moderate-Severe				
Oticon Safari 600 SP	9/30/2017	still in use	SNHL one ear	12/9/2010	Balitmore City	Allison McGrath	C.S.
			Mild SNHL one				
			ear,Moderate-Severe				
Oticon Safari 600 SP	9/30/2017	still in use	SNHL one ear	12/9/2010	Baltimore Clty	Allison McGrath	C.S.
			Severe-Profound Bilateral				
Oticon Safari 300 SP	10/10/2017	still in use	SNHL	9/20/2016	Frederick	MaryKay Morgan	H.H.

## Maryland Hearing Aid Loan Bank Annual Report 2017 Attachment VI MARYLAND HEARING AID LOAN BANK PROGRAM

Maryland State Department of Education Division Of Special Education/Early Intervention Services

## **Policies & Procedures**

## A. Eligibility criteria for children with hearing loss and their families

- 1. A child under the age of 18 years with documentation of confirmed diagnosis of hearing loss from a referring audiologist.
- 2. A family of a child under the age of 18 years presenting a need for a temporary loan of hearing aids, while making arrangements to secure permanent amplification through insurance or other means.

## B. Required documentation for application to the Hearing Aid Loan Bank

## Required documentation from referring Audiologist:

1. Audiological confirmation of the need for amplification:

Otoacoustic Emissions/Auditory Brainstem Response screening results and diagnostic test results.

#### and/or

Audiometric Data utilizing any of the following behavioral assessment

techniques, including Behavioral Observation Audiometry, Visual Reinforcement Audiometry, Conditioned Play Audiometry, or Conventional Audiometry.

- 2. Acoustic immittance audiometry, if performed.
- 3. A written recommendation from the referring audiologist for suitable amplification for the infant or toddler tested.
- 4. Medical clearance for hearing aid fitting from the child's physician.

## Required documentation from parent or legal guardian:

- 1. Documentation stating the reason why the parent or legal guardian has no immediate\* access to hearing aids.
- 2. Documentation of insurance coverage, and/or medical assistance eligibility.
- 3. A signed agreement stating the terms and conditions of the loan.

## C. Length of loan period and conditions for extended loan periods.

The length of a standard loan period shall be 6-months from the date of issuance by the Hearing Aid Loan Bank from available supply.

The original loan period may be extended for additional 3 month periods if, prior to each extension, the Director determines that:

- 1. The child does not have immediate access to another hearing aid under Medicaid, The Maryland Children's Health Program, medical assistance, or private insurance;
- 2. The child's parent or legal guardian currently does not have the financial means to obtain immediate\* access to another hearing aid; and
- 3. The child's parent or legal guardian is making reasonable efforts to obtain access to another hearing aid.

# D. Responsibility of parents/guardians who borrow hearing aids from the loan bank.

A parent or legal guardian who borrows a hearing aid for an eligible child shall:

- 1. Be the custodian of the hearing aid;
- 2. Return the hearing aid immediately to the child's audiologist upon the expiration of the loan period or receipt of a suitable permanent hearing aid, whichever occurs first;
- 3. Be responsible for the proper care and use of the hearing aid;
- 4. Obtain, in conjunction with the audiologist, appropriate ear molds or other items needed for the use of the hearing aid(s) (e.g., soft band); the HALB provides the hearing instruments only.
- 5. Be responsible for any damage to or loss of the hearing aid not covered by the hearing aid warranty up to \$150.00. This excludes normal wear and tear.
- 6. Submit a signed agreement stating the terms and conditions of the loan.
- 7. Submit a signed agreement stating the terms and conditions for extension of the loan.

## E. Shipment and Return of hearing aids to the loan bank.

- 1. After receiving all required documentation from the dispensing audiologist, suitable hearing aid(s) will be shipped to the audiologist for programming, fitting, and provision to the family.
- **2.** Upon completion of the 6-month loan period the hearing aid(s) will be returned to the child's audiologist for shipment to the loan bank.

### Maryland Hearing Aid Loan Bank Annual Report 2017 Attachment VI

### **Recommended Follow-Up:**

- 1. A hearing aid evaluation during the course of the loan period describing any functional gain, or real ear testing performed.
- 2. A progress report from the service coordinator from the Local Infants and Toddlers Program indicating the status of the parent or legal guardian's access to permanent hearing aids.

\*The term "Immediate" will be defined as a period not exceeding two weeks.