



DEPARTMENT OF PUBLIC SAFETY AND
CORRECTIONAL SERVICES

CRIMINAL INJURIES COMPENSATION BOARD

Fiscal Year 2014 ANNUAL REPORT

Governor Larry Hogan
Lt. Governor Boyd Rutherford
Secretary Stephen Moyer
CICB Chair Cynthia Pease
Executive Director D. Scott Beard

Program Overview

The primary function of the CICB is to fairly and efficiently process claims according to the laws of the state of Maryland. The claims examination program of CICB serves the Mission of the agency by maintaining responsibility for financial assistance to crime victims. It is the goal of CICB's claims examination process to provide resources for each claimant, whether through an award of CICF money to eligible victims or through a referral to other resources for victims who do not meet the CICF eligibility requirements.

Claims Examination

CICB employs a claims administrator who supervises seven full-time claims examiner positions. Also, CICB has two full-time claims processor positions. Altogether these employees are responsible for the claims examination process within CICB.

The claims examination team is responsible for the following areas: (1) receiving applications for compensation; (2) communicating with victims and claimants about the claims process; (3) efficiently processing the claim for compensation so that the claimant receives the compensation award in the most expedient manner possible; (4) providing referrals to other programs for financial reimbursement if they are found ineligible for compensation through CICB; and, (5) processing the claim award for payment through the Department of Public Safety and Correctional Services Division of Financial Services.

During Fiscal Year 2014, the agency:

- Received **1,484** claims for compensation from crime victims in Maryland;
- Approved **834** awards for compensation; and
- Awarded **\$5,227,539.30** to crime victims who had compensable injuries
- Denied or Closed **771** claims as ineligible

Note: The number of received claims is different from the number of awarded and denied claims because claims may be received in one Fiscal Year and decided in another Fiscal Year.

In addition to providing awards and/or other financial assistance to each crime victim, it is a key goal of the CICB to expeditiously process the claims. During Fiscal Year 2014, the CICB staff continued to process claims on a priority basis to individual crime victims and small businesses. The staff at CICB is working to negotiate medical claims, maximize third party payments on claims, and engage in other cost saving measures in an effort to ensure funding availability for future victims of crime.

*CICB CLAIMS PAID BREAKDOWN FY14

CRIME TYPE	CLAIMS PAID (#)	CLAIMS PAID (%)	PAID BY CATEGORY (\$)	PAID BY CATEGORY (%)
Assault	594	60.80%	3,300,463.72	63.14%
Homicide	302	30.91%	1,613,334.74	30.86%
Sexual Assault	20	2.05%	43,279.39	.83%
Child Abuse (<i>incl. sexual abuse</i>)	27	2.76%	83,137.04	1.59%
DWI/DUI	1	.10%	2,500.00	.05%
Other Vehicular Crime	12	1.23%	123,646.93	2.37%
Stalking	0	0%	0	0%
Robbery	16	1.64%	52,297.48	1.00%
Terrorism	0	0%	0	0%
Kidnapping	0	0%	0	0%
Arson	5	.51%	8,880.00	.17%
TOTAL	977	100%	5,227,539.30	100%
**Domestic Violence	130	13.30%	695,500.06	13.30%

*Claims received in one fiscal year may have a determination made in a different fiscal year. Therefore claims approved and claims denied do not equal claims received. Also, the claims included in this group are included based on the date all documents are received so that CICB staff is able to complete a claim. This is called the "new date." Finally, this chart includes original claims and supplemental claims paid during the fiscal year. Supplemental claims are for additional expenses awarded on an approved claim.

**Domestic Violence is a considered a 'Crime Category' that is applicable to many Crime Types. Data for Domestic Violence was pulled based on payouts from all applicable categories.