

October 8, 2014

The Honorable Joan Carter Conway, Chair
Senate Education, Health, and Environmental Matters Committee
Miller Senate Office Building, 2 West Wing
11 Bladen St.
Annapolis, MD 21401

The Honorable Dereck E. Davis, Chairman
House Economic Matters Committee
House Office Building, Room 231
6 Bladen St.
Annapolis, MD 21401

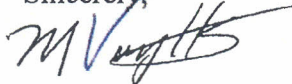
Dear Chair Conway and Chairman Davis:

I herewith transmit on behalf of the Department of Labor, Licensing and Regulation and the Maryland Home Improvement Commission, the follow-up report required pursuant to Maryland Annotated Code, Business Regulation Article §8-204(c). I respectfully submit this report of the Maryland Home Improvement Commission for fiscal year 2014. This mandate requires the Commission to report attendance records of each Commission meeting (disaggregated by constituency represented), Guaranty Fund claims closed at each meeting, and open Guaranty Fund claims.

The Commission does not close complaints or claims during commission meetings. Closure of claims occurs during the course of many stages of litigation. The Commission has delegated the authority to open and close Guaranty Fund claims to the Executive Director.

The Commission is providing data consisting of the monthly total open claims to supplement the content of the report and provide a mechanism for trend analysis. If other performance measures are needed, please feel free to contact Mr. John Papavasiliou, Assistant Commissioner of Occupational and Professional Licensing at john.papavasiliou@maryland.gov or (410) 230-6169.

Sincerely,



Michael Vorgetts
Commissioner

cc: Leonard J. Howie III, Secretary
John Papavasiliou, Assistant Commissioner of Occupational and Professional Licensing
Jay Hutchins, Legislative Director
Sara Fidler, Committee Analyst
Laura Atas, Committee Analyst

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Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing
Maryland Home Improvement Commission
FY 2014 Annual Report

Number meetings held in FY 2014: (5)

| <i>Name</i> | <i>July</i> | <i>Aug</i> | <i>Sept</i> | <i>Oct</i> | <i>Nov</i> | <i>Dec</i> | <i>Jan</i> | <i>Feb*</i> | <i>Mar</i> | <i>Apr</i> | <i>May</i> | <i>June</i> | <i>Total</i> |
|---|-------------|------------|-------------|------------|------------|------------|------------|-------------|------------|------------|------------|-------------|--------------|
| Francisco Acosta (Consumer Member) | * | - | * | - | * | - | * | * | * | * | * | * | 0 |
| Sachchidanand Gupta (Consumer Member) | * | n/a | * | √ | * | √ | * | * | * | √ | * | √ | 4 |
| Marilyn Jumalon (Financial Member) | * | √ | * | √ | * | √ | * | * | * | √ | * | -- | 4 |
| William Quackenbush, Jr. (Industry Member) | * | n/a | * | √ | * | √ | * | * | * | √ | * | √ | 4 |
| Jeffrey Ross (Consumer Member) | * | n/a | * | √ | * | √ | * | * | * | √ | * | -- | 3 |
| Michael Shilling (Industry Member) | * | n/a | * | n/a | * | √ | * | * | * | -- | * | √ | 2 |
| Andrew Snyder (Industry Member) | * | √ | * | √ | * | √ | * | * | * | √ | * | √ | 5 |
| Joseph Tunney (Industry Member) | * | √ | * | √ | * | √ | * | * | * | √ | * | √ | 5 |
| I. Jean White (Consumer Member) | * | √ | * | √ | * | √ | * | * | * | √ | * | √ | 5 |
| Open Claims | 517 | 478 | 469 | 463 | 457 | 414 | 417 | 419 | 424 | 416 | 398 | 390 | |

- √ - Indicates that the Board member attended meeting
- * - Indicates a meeting was not held during that month
- R - Indicates that the Board member resigned
- n/a - Indicates that the Board Member was not yet appointed
- Indicates that the Board Member Did not attend meeting

Note: The February 2014 meeting was cancelled due to inclement weather. Claims are opened and closed administratively, not by vote of the Commission. Total Open Claims are included in this report to reflect the actual number of claims open during each month in accordance with Business Regulation Article §8-204(c).