

## Maryland Department of Health and Mental Hygiene

201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor - Anthony G. Brown, Lt. Governor - Joshua M. Sharfstein, M.D., Secretary

February 10, 2014

The Honorable Edward J. Kasemeyer Chair Senate Budget and Taxation Committee 3 West Miller Senate Building Annapolis, MD 21401-1991 The Honorable Norman H. Conway Chair House Appropriations Committee 121 House Office Building Annapolis, MD 21401-1991

RE: 2013 Joint Chairmen's Report, Page 60, M00B01.04 – Report on Delays at Board of Professional Counselors and Therapists

Dear Chair Kasemeyer and Chair Conway:

Pursuant to page 60 of the Joint Chairmen's Report of 2013, the Board of Professional Counselors and Therapists (the Board) and the Department of Health and Mental Hygiene (DHMH) respectfully submit this report on the status of the Board's annual reports for 2010-2012 and transparency. Specifically, the Joint Chairmen's Report requested that the Budget Committees be provided with information on the obstacles that prevented the Board from completing its annual reports from 2010 through 2012, as required by the Health Occupations Article, efforts to complete the annual report for 2013 and efforts to increase transparency with the public and the licensees under the Board's purview.

#### **Annual Reports**

The Board regrets its delay in the release of the annual reports for calendar years 2010 and 2011. During this period the Board was actively engaged in hiring a new Executive Director after the retirement of its long serving Executive Director, developing comprehensive regulations for alcohol and drug counseling, implementing approved supervisor regulations for professional counselors, and adding the licensure of art therapists to the multiple groups of professionals regulated by the Board. Moreover, Chapters 533 and 534 of the Acts of 2010 required all health occupations boards to develop sanctioning guidelines which created additional work for Board staff. Staff resources were stretched to the limit, given the importance, intensity, and extent of work necessary to complete these crucial tasks.

The Board of Professional Counselors and Therapists' annual reports for 2010 through 2012 are completed and posted to the Board's website at

(http://dhmh.maryland.gov/bopc/SitePages/AnualReport.aspx). The annual reports for 2010 and 2011 were the only reports that were delayed in being completed and released. The 2012 annual report was released on schedule, in March 2013. The annual report for calendar year 2013 will be completed and released in March, 2014.

The Honorable Edward J. Kasemeyer The Honorable Norman H. Conway Page 2 of 2

#### **Transparency**

The Board recognizes the importance of providing transparency to the public, its licensees and certificate holders. To that end, the Board makes every effort to handle matters within the framework of statutes and regulations set forth in the Professional Counselors and Therapists Practice Act, Open Meetings Act, and the Administrative Procedure Act. By way of example, the Board's website contains information about licensing and certification requirements, applications, verification of licenses and certificates, disciplinary actions and general public information. However, we acknowledge that some stakeholders continue to have concerns about the accessibility of information, particularly related to the Board's application review process. The Department is working with the Board to review and, where appropriate, address these concerns and improve transparency with the public and the licensees and certificate holders under the Board's purview.

On December 6, 2013 the Board and the Maryland Addictions Director's Council (MADC) held a retreat to identify issues related to licensing and certification which alcohol and drug programs view as barriers to hiring qualified staff and to identify possible changes to licensing and certification that would eliminate those barriers. The objective of the retreat was to identify the focus for continued collaboration between the Board, MADC, and other stakeholders on these issues. The retreat is the first step in this collaborative process.

Additionally, the Department is working with the Board to identify a consultant to conduct an independent review of the Board and evaluate the issues and concerns that have been voiced by stakeholders, including issues that were raised at the retreat. The consultant will also provide the Department with recommendations to improve Board processes, including any statutory or regulatory changes. The goal would be to have recommendations or proposed legislative changes for the 2015 legislative session. We think this is a good process for collaboration between the Board and its stakeholders to improve transparency. Once a consultant is identified, a plan and timeline for an independent review will be available.

Please find enclosed copies of the Board's annual reports for 2010 through 2012. We hope this information is useful. If you have any questions regarding this joint chairmen's report and the annual reports, please contact either Ms. Christi Megna, Assistant Director of the Office of Governmental Affairs, at 410-767-6480 or Ms. Tracey DeShields, Executive Director for the Board of Professional Counselors and Therapists at 410-764-4732.

Sincerely,

Joshua M. Sharfstein, M.D.

Ms. Tracev DeShields

Mr. Ari S. Elbaum

Ms. Christi Megna

Secretary

Enclosures

cc: Gayle Jordan-Randolph, M.D. Carol A. Deel, LCMFT, LCPC, Board Chair Mr. Patrick Dooley

Ms. Rianna Matthews-Brown

#### MARYLAND BOARD OF PROFESSIONAL COUNSELORS AND THERAPISTS

#### ANNUAL REPORT – 2010

This report covers the activities of the Maryland Board of Professional Counselors and Therapists for the period ending December 31, 2010.

The Maryland Board of Professional Counselors and Therapists functions under Health Occupations Article, Title 17, Annotated Code of Maryland. The State Board of Professional Counselors and Therapists (the "Board") is the licensure and certification authority of professional counselors; marriage and family therapists, art therapists, and alcohol and drug counselors in the State of Maryland. The Board is mandated to regulate the practice of professional counseling and therapy in Maryland by licensing and certifying qualified counselors and therapists, promulgating regulations for the practice of professional counseling, marriage and family therapy, and alcohol and drug counseling, verifying credentials, issuing licenses and certificates, establishing requirements for and verifying completion of continuing education hours, investigating complaints based on alleged violations of regulations and statutes, formal and informal disciplining of licensees and certificate holders, establishing committees as deemed appropriate to advise the Board, and submit an annual report to the Governor and Secretary (H.O. Ann. Code of Md, §17-205 (b) (2)).

#### Mission

The Mission of the Board of Professional Counselors and Therapists is to protect the citizens of Maryland and to promote high quality health care in the field of professional counseling, marriage and family therapy, and alcohol and drug counseling.

#### **Meetings**

During the year, the Board held 10 formal meetings and monthly committee meetings.

#### **Board Members**

The Board consists of 13 members: five licensed clinical professional counselors, three licensed clinical marriage and family therapists, three licensed clinical alcohol and drug counselors and two consumer members.

Board Members	<u>1 erm</u>
Lisa Jackson-Cherry, Ph.D., LCPC, Board Chair Ms. Sonja Williams, LCMFT, Vice-Chair	June 30, 2012 June 30, 2010
Tina Young, Consumer, Board Secretary	June 30, 2012

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#### **Board Members** Term Lorraine G. Garcia, LCPC June 30, 2013 Richard Hann, LCPC, June 30, 2010 Deborah G. Haskins, LCPC June 30, 2010 Deborah Hayes, Consumer\* June 30, 2010 Marcia L. Mityga, LCADC June 30, 2013 Alexandra G. Rickeman, LCMFT \* June 30, 2013 Susan A. Tangires, LCPC, LCADC June 30, 2013 Allen Twigg, LCPC, June 30, 2012 Cindy A. Shaw-Wilson, LCADC June 30, 2013 Consumer Member Vacant

#### **Committees**

- 1. Credentials: Dr. Deborah Haskins, Chairperson; Ms. Lorraine Garcia; Ms. Sonja Williams; Ms. Cindy Shaw-Wilson; Mr. Allen Twigg and Ms. Susan Tangires.
- 2. Ethics: Dr. Lisa Jackson-Cherry, Chairperson; Ms. Alexandra Rickeman; Ms. Marcia Mityga and Ms. Tina Young
- 3. Regulations/Legislation: Mr. Richard Hann, Chairperson; Ms. Sonja Williams, Co-Chairperson and Ms. Cindy Shaw-Wilson.

#### **Staff**

Aileen Taylor, Executive Director
Noreen Rubin, Assistant Attorney General, Board Counsel
Anna Sullivan, Licensing Administrator
Janice Isaac, Licensing Coordinator
Sandra Boxley, Office Secretary
Star Anderson, Office Clerk
Howard F. Kenney, Jr., Board Investigator
Sangeeta Sarkar, Programmer Data Analyst

<sup>\*</sup>Resigned, 2010

#### **Finances**

The Board of Professional Counselors and Therapists is special funded. Revenues, which support the Board's operations, are generated through licensing and certification fees. No other State funds can be used to support the Board's operations.

The Board's 2010 fund balance was 431,216. In fiscal year 2010 the Board generated \$443,037 in revenues. The Board's expenditures totaled \$571,931.

#### **Complaints**

The Board received 30 complaints in 2010. The number of investigations conducted during the year was 15. All public disciplinary orders can be found on the Board's website at www.dhmh.maryland.gov/bopc.

#### Legislation

# HB114/SB291 – Health Occupations Boards – Revisions – *Passed (Chapter Number 534* and Chapter 533)

Requiring health occupations boards to provide notification to licensees or certificate holders of board vacancies; requiring health occupations boards to collect specified racial and ethnic information; requiring that, to the extent practicable, members of health occupations boards reasonably reflect the geographic, racial, ethnic, cultural, and gender diversity of the State; requiring specified health occupations boards to develop a specified training process and materials for board members; etc.

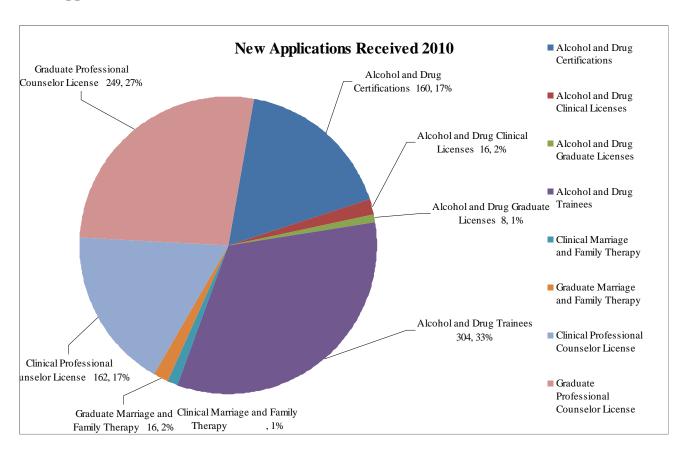
#### Regulations

COMAR 10.58.06 – Advance Testing (on going) COMAR 10.58.01 – Professional Counselor Supervision – (on going)

#### **NEW APPLICATIONS RECEIVED**

Alcohol and Drug Certifications	160	
Alcohol and Drug Clinical Licenses	16	
Alcohol and Drug Graduate Licenses	8	
Alcohol and Drug Trainees	304	
Total A & D Application	488	
Clinical Marriage and Family Therapy	12	
Graduate Marriage and Family Therapy	16	
<b>Total MFT Application</b>	28	
Clinical Professional Counselor License	162	
Graduate Professional Counselor License	249	
<b>Total New Applications</b>	411	

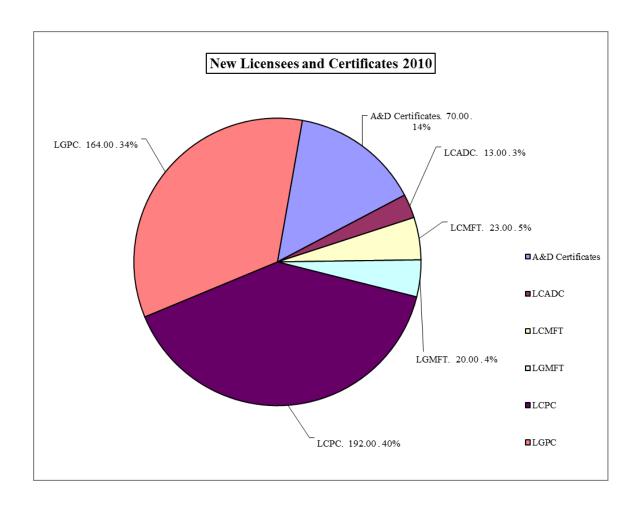
### Total Applications = 927



### **NEW LICENSEES AND CERTIFICATES**

A&D Certificates	70	
LCADC	13	
Total	83	
LCMFT	23	
LGMFT	20	
Total	43	
LCPC	192	
LGPC	164	
Total	356	

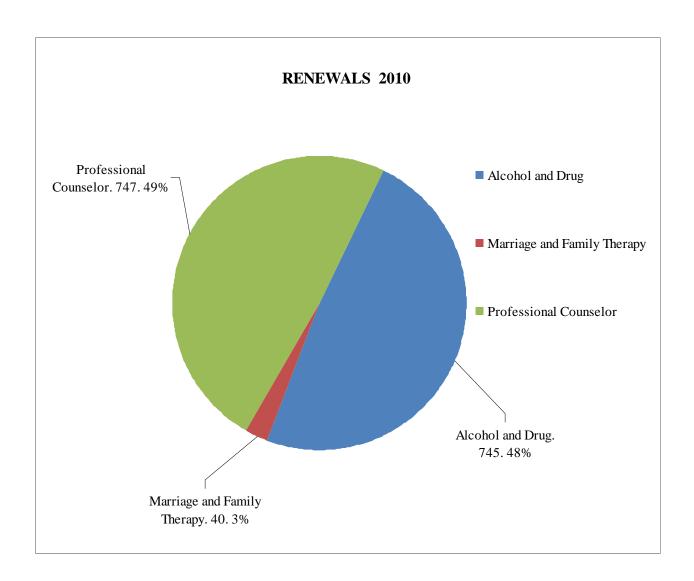
**Total of New Licenses and Certificates = 482** 



### **RENEWALS**

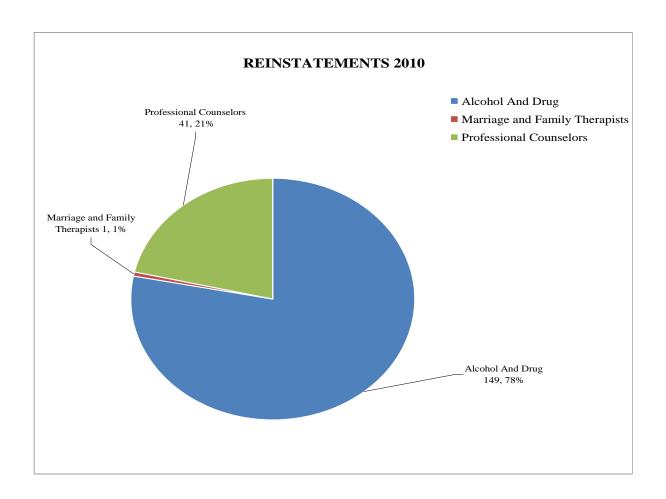
Alcohol and Drug		
Marriage and Family Therapy	40	
Professional Counselor	747	

Total Renewals 1532



### **REINSTATEMENTS**

Total Poinstataments	101	
Professional Counselors	41	
Marriage and Family Therapy	1	
Alcohol and Drug	149	



#### MARYLAND BOARD OF PROFESSIONAL COUNSELORS AND THERAPISTS

#### **ANNUAL REPORT – 2011**

This report covers the activities of the Maryland Board of Professional Counselors and Therapists for the period ending December 31, 2011.

The Maryland Board of Professional Counselors and Therapists functions under Health Occupations Article, Title 17, Annotated Code of Maryland. The State Board of Professional Counselors and Therapists (the "Board") is the licensure and certification authority of professional counselors; marriage and family therapists, and alcohol and drug counselors in the State of Maryland. The Board is mandated to regulate the practice of professional counseling and therapy in Maryland by licensing and certifying qualified counselors and therapists, promulgating regulations for the practice of professional counseling, marriage and family therapy, and alcohol and drug counseling, verifying credentials, issuing licenses and certificates, establishing requirements for and verifying completion of continuing education hours, investigating complaints based on alleged violations of regulations and statutes, formal and informal disciplining of licensees and certificate holders, establishing committees as deemed appropriate to advise the Board, and submit an annual report to the Governor and Secretary (H.O. Ann. Code of Md, §17-205 (b) (2)).

#### Mission

The Mission of the Board of Professional Counselors and Therapists is to protect the citizens of Maryland and to promote high quality health care in the field of professional counseling, marriage and family therapy, and alcohol and drug counseling.

#### **Meetings**

During the year, the Board held 10 formal meetings and monthly committee meetings.

#### **Board Members**

The Board consists of 13 members: five licensed clinical professional counselors, three licensed clinical marriage and family therapists, three licensed clinical alcohol and drug counselors and two consumer members.

Board Members	<u>Term</u>
Lisa Jackson-Cherry, Ph.D., LCPC, Board Chair Allen Twigg, LCPC, Vice-Chair	June 30, 2012 June 30, 2012
Tina Young, Consumer, Board Secretary	June 30, 2012

Board Members	<u>Term</u>
Stephanie C. Chupein, LCMFT	June 30, 2013
Carol A. Deel, LCMFT, LCPC	June 30, 2013
Candice Richardson Dickens	June 30, 2014
Lorraine G. Garcia, LCPC	June 30, 2013
Richard Hann, LCPC *	June 30, 2014
Maria Riveria, Consumer	June 30, 2013
Marcia L. Mityga, LCADC	June 30, 2013
Carlo Panlilio, LCMFT	June 30, 2014
Susan A. Tangires, LCPC, LCADC	June 30, 2013
Cindy A. Shaw-Wilson, LCADC	June 30, 2013

<sup>\*</sup>Board Chair Elect (Term Began September, 2011)

#### **Committees**

- 1. Credentials: Mr. Allen Twigg, Chairperson; Dr. Lisa Jackson-Cherry; Ms. Stephanie Chupein; Ms. Lorraine Garcia; and Ms. Susan Tangires.
- 2. Ethics: Ms. Tina Young, Chairperson; Mr. Carlo Panlilio; Ms. Marcia Mityga and Ms. Maria Riveria
- 3. Regulations/Legislation: Mr. Richard Hann, Chairperson; Ms. Carol A. Deel; Ms. Candice Richardson-Dickens; and Ms. Cindy Shaw-Wilson.

#### **Staff**

Tracey DeShields, Executive Director
Noreen Rubin, Assistant Attorney General, Board Counsel
Anna Sullivan, Licensing Administrator
Janice Isaac, Licensing Coordinator
Sandra Boxley, Office Secretary
Star Anderson, Office Clerk
Karen Wamsley, Board Investigator
Sangeeta Sarkar, Programmer Data Analyst

#### **Finances**

The Board of Professional Counselors and Therapists is special funded. Revenues, which support the Board's operations, are generated through licensing and certification fees. No other State funds can be used to support the Board's operations.

The Board's 2011 fund balance was \$302,272. In fiscal year 2011 the Board generated \$713,111 in revenues. The Board's expenditures totaled \$617,486.

#### **Complaints**

The Board received 76 complaints in 2011. The number of investigations conducted during the year was 53. The Board issued 3 formal disciplinary actions. All public disciplinary orders can be found on the Board's website at <a href="https://www.dhmh.maryland.gov/bopc">www.dhmh.maryland.gov/bopc</a>.

#### Legislation

**HB311/SB476** – Professional Counselors and Therapists – Continuing Education – Home Study – *Passed (Chapter Numbers 481 and 480)* 

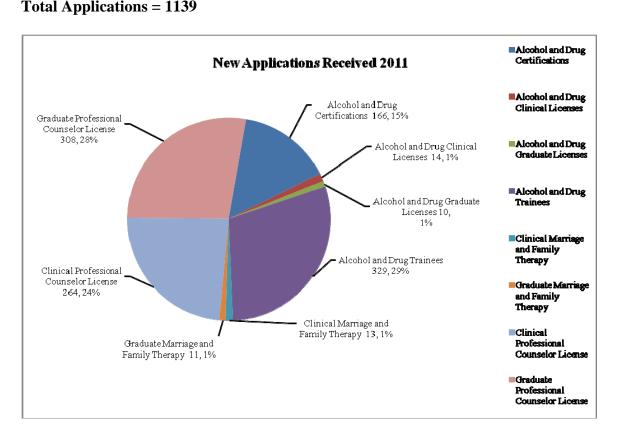
Repealing a provision prohibiting the State Board of Professional Counselors and Therapists from authorizing home study courses towards completion of continuing education requirements.

#### **Regulations**

COMAR 10.58.06 – Advance Testing COMAR 10.58.01 – Professional Counselor Supervision

#### **NEW APPLICATIONS RECEIVED**

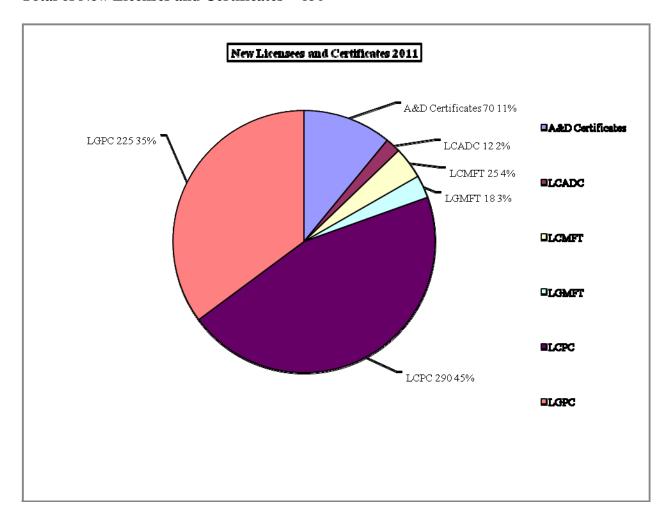
Alcohol and Drug Certifications	166	
Alcohol and Drug Clinical Licenses	14	
Alcohol and Drug Graduate Licenses	10	
Alcohol and Drug Trainees	329	
<b>Total A &amp; D Application</b>	519	
Clinical Marriage and Family Therapy	13	
Graduate Marriage and Family Therapy	11	
<b>Total MFT Application</b>	24	
Clinical Professional Counselor License	264	
Graduate Professional Counselor License	308	
<b>Total New Applications</b>	572	
Total Applications – 1130		



### **NEW LICENSEES AND CERTIFICATES**

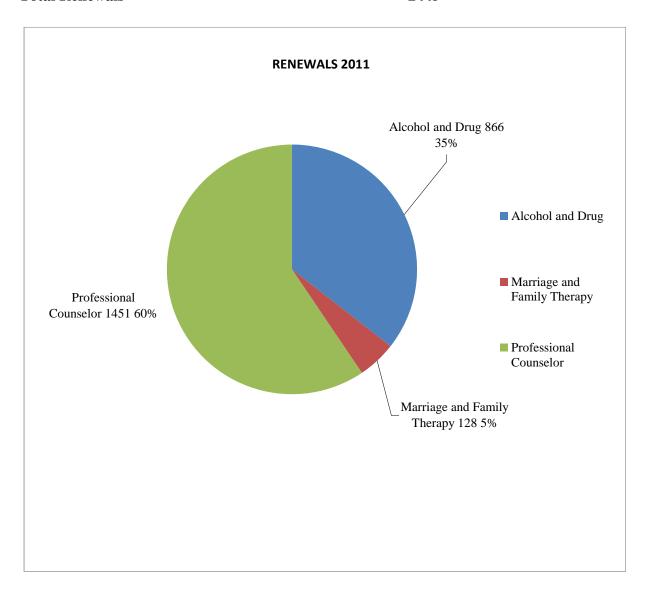
A&D Certificates	70	
LCADC	12	
Total	82	
LCMFT	25	
LGMFT	18	
Total	43	
LCPC	290	
LGPC	225	
Total	515	

**Total of New Licenses and Certificates = 650** 



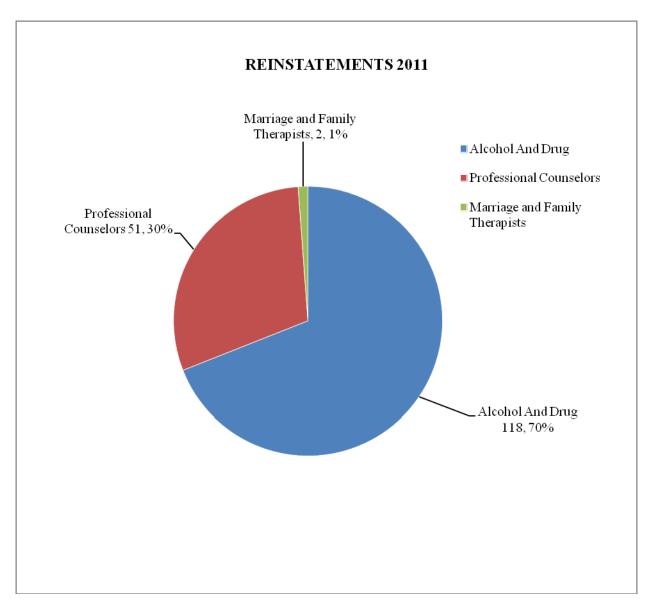
### **RENEWALS**

<b>Total Renewals</b>	2445	
Professional Counselor	1451	
Marriage and Family Therapy	128	
Alcohol and Drug	866	



### **REINSTATEMENTS**

<b>Total Reinstatements</b>	171	
Professional Counselors	51	
Marriage and Family Therapy	2	
Alcohol and Drug	118	



#### MARYLAND BOARD OF PROFESSIONAL COUNSELORS AND THERAPISTS

#### ANNUAL REPORT – 2012

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#### Mission

The Mission of the Board of Professional Counselors and Therapists is to protect the citizens of Maryland and to promote high quality health care in the field of professional counseling, marriage and family therapy, art therapy, and alcohol and drug counseling.

#### **Meetings**

During the year, the Board held 10 formal meetings and monthly committee meetings.

#### **Board Members**

The Board consists of 13 members: five licensed clinical professional counselors, three licensed clinical marriage and family therapists, three licensed clinical alcohol and drug counselors and two consumer members.

Board Members	<u>Term</u>
Richard Hann, LCPC, Board Chair Allen Twigg, LCPC, Vice-Chair	June 30, 2014 June 30, 2012
Tina Young, Consumer, Board Secretary	June 30, 2012

#### **Board Members** Term Maria Riveria, Consumer \* June 30, 2013 Lisa Jackson-Cherry, Ph.D., LCPC June 30, 2012 Stephanie C. Chupein, LCMFT June 30, 2013 Carol A. Deel, LCMFT, LCPC \*\* June 30, 2013 Candice Richardson Dickens, LCPC, LCADC June 30, 2014 Lorraine G. Garcia, LCPC June 30, 2013 June 30, 2013 Marcia L. Mityga, LCADC Carlo Panlilio, LCMFT June 30, 2014 June 30, 2013 Cindy A. Shaw-Wilson, LCADC Susan A. Tangires, LCPC, LCADC June 30, 2013

#### **Committees**

- 1. Credentials: Mr. Allen Twigg, Chairperson; Ms. Lorraine Garcia; Ms. Stephanie Chupein; Dr. Lisa Jackson-Cherry; and Ms. Susan Tangires
- 2. Ethics: Mr. Carlo Panlilio, Chairperson; Ms. Marcia Mityga; and Ms. Candice Richardson Dickens; and Tina Young
- 3. Regulations/Legislation: Ms. Carol A. Deel, Chairperson; Mr. Richard Hann; Ms. Cindy Shaw-Wilson

#### Staff

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Janice Isaac, Licensing Coordinator
Sandra Boxley, Office Secretary
Tawana Brown, Office Secretary
Karen Wamsley, Board Investigator
Sangeeta Sarkar, Programmer Data Analyst

<sup>\*</sup>Resigned April, 2012

<sup>\*\*</sup>Board Chair Elect (Term Began October, 2012)

#### **Finances**

The Board of Professional Counselors and Therapists is special funded. Revenues, which support the Board's operations, are generated through licensing and certification fees. No other State funds can be used to support the Board's operations.

The Board's fund balance in 2012 was \$334, 049. In fiscal year 2012 the Board generated \$585, 385 in revenues. The Board's expenditures totaled \$609,776.

#### **Complaints**

The Board received 115 complaints in 2012. The number of investigations conducted during the year was 96. The Board issued 7 formal disciplinary actions. All public disciplinary orders can be found on the Board's website at <a href="https://www.dhmh.maryland.gov/bopc">www.dhmh.maryland.gov/bopc</a>.

#### Legislation

HB348/SB474 - State Board of Professional Counselors and Therapists - Certified Professional Counselor-Alcohol and Drug - Repeal - *Passed (Chapter Number 518 and 517)* 

Repealing provisions of law relating to the requirements that must be met to qualify as a certified professional counselor-alcohol and drug; prohibiting the State Board of Professional Counselors and Therapists from placing a certified professional counselor-alcohol and drug on inactive status; prohibiting the Board from reinstating the certificate of a certified professional counselor-alcohol and drug under specified circumstances; etc.

HB1009 - State Board of Professional Counselors and Therapists - Alcohol and Drug Counselor Trainees - Registry and Code of Ethics Requirements - *Passed* (Chapter Number 696)

Requiring the State Board of Professional Counselors and Therapists to maintain a registry of and adopt a code of ethics for individuals working as trainees under the supervision of approved alcohol and drug counselor supervisors.

HB1207/SB969 - State Board of Professional Counselors and Therapists - Licensure of Clinical Professional Art Therapists - *Passed (Chapter Number 629 and 628)* 

Altering the membership of the State Board of Professional Counselors and Therapists; requiring specified individuals to be licensed by the Board as clinical professional art therapists before performing specified work in the State; establishing education and experience requirements to qualify for a license under the Act; requiring the Board to waive requirements under specified circumstances; etc.

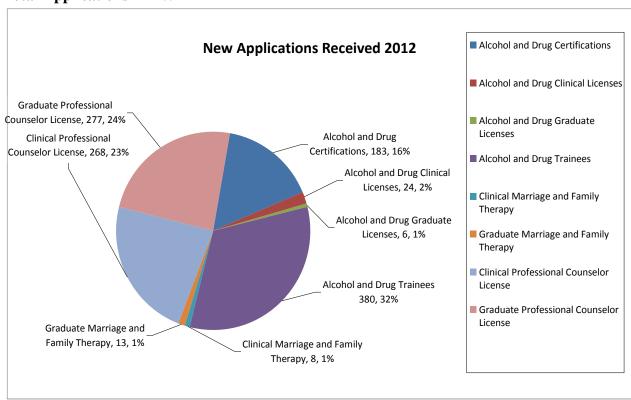
### **Regulations**

10.58.07 Requirements for Licensure and Certification/Scope of Practice
10.58.09 Disciplinary Sanctions and Monetary Penalties
10.58.13 and 10.58.14 Supervision Requirements for Licensed Graduate A & D
Counselors/Masters Level Trainees and Certified Counselors and Trainees (*On-going*)

#### **NEW APPLICATIONS RECEIVED**

Alcohol and Drug Certifications	183	
Alcohol and Drug Clinical Licenses	24	
Alcohol and Drug Graduate Licenses	6	
Alcohol and Drug Trainees	380	
<b>Total A &amp; D Application</b>	593	
Clinical Marriage and Family Therapy	8	
Graduate Marriage and Family Therapy	13	
Total MFT Application	21	
	260	
Clinical Professional Counselor License	268	
Graduate Professional Counselor License	277	
<b>Total New Applications</b>	545	

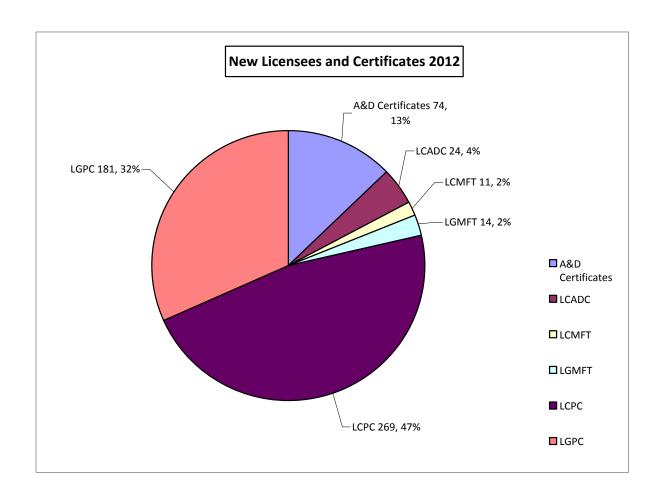
### **Total Applications = 1159**



### **NEW LICENSEES AND CERTIFICATES**

<b>A&amp;D</b> Certificates	74	
LCADC	24	
Total	98	
LCMFT	11	
LGMFT	14	
Total	25	
LCPC	269	
LGPC	181	
Total	450	

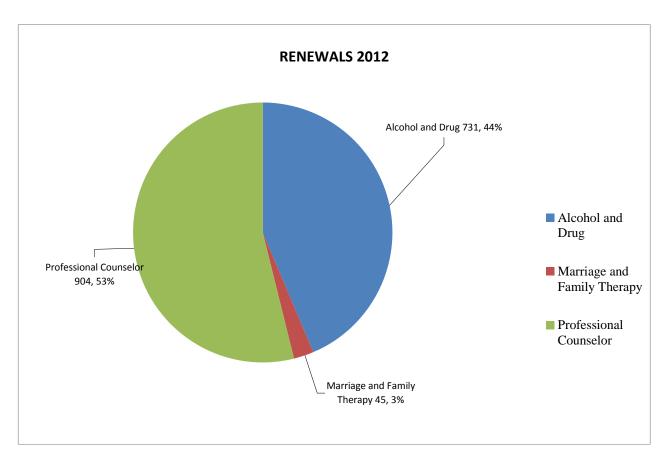
**Total of New Licenses and Certificates = 573** 



### **RENEWALS**

Alcohol and Drug	731
Marriage and Family Therapy	45
Professional Counselor	904

### Total Renewals 1680



### **REINSTATEMENTS**

<b>Total Reinstatements</b>	99	
Professional Counselors	45	
Marriage and Family Therapy	2	
Alcohol and Drug	52	

