State of Maryland Department of Information Technology

MICHAEL G. LEAHY Acting Secretary LANCE SCHINE Deputy Secretary

January 10, 2018

The Honorable Lawrence J. Hogan, Jr. Governor
State House
100 State Circle
Annapolis, MD 21401

The Honorable Thomas V. Mike Miller, Jr. President of the Senate H-107 State House 100 State Circle Annapolis, MD 21401

The Honorable Michael E. Busch Speaker of the House H-101 State House 100 State Circle Annapolis, MD 21401

Dear Governor Hogan, President Miller, and Speaker Busch,

The Maryland Council on Open Data is pleased to submit its Annual Report for 2017 regarding its activities this past year in accordance with §10-1501 through 10-1454 of the State Government Article.

If there are any questions or comments, please contact me at michael.leahy@maryland.gov.

Sincerely,

Michael G. Leahy Acting Secretary

Enclosure

cc: Barbara Wilkins, Director of Government Relations, Department of Budget and Management

MSAR #10093

THE COUNCIL ON OPEN DATA ANNUAL REPORT January 10, 2018

The Honorable Larry Hogan Governor State House Annapolis, MD 21401 - 1925

The Honorable Thomas V. Mike Miller, Jr.
President of the Senate
State House, H-107
Annapolis, MD 21401-1991

The Honorable Michael E. Busch Speaker of the House State House, H-101 Annapolis, MD 21401-1991

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Executive Summary

Looking for data on Maryland population demographics by county? How about trends in job growth for Marylanders? Need data on pollution reduction in the Chesapeake Bay? How about data on health trends of Marylanders? These datasets and much more are available, to the public, on Maryland's open data portals.

The Maryland Council on Open Data supports the success of Maryland's Open Data Act to make state data open and easy to access by the public. The Maryland Council on Open Data accomplishes its mission by providing strategic guidance and input on programmatic operations for open data. Quarterly meetings of the Council include discussion on data transparency, opportunities for adding new datasets to Maryland's open data portals, and how to best promote the use of open data to Marylanders in the spirit of Changing Maryland for the Better.



The Maryland Council on Open Data has 37 members, including Cabinet agencies, five county representatives, and five private citizens. Council meetings are open to the public. Meeting transcripts, Open Data Act law documents, access to Maryland's open data portals and other information is available at opendata.maryland.gov.

Maryland's open data portals contain over 1,000 datasets of agency data. The intent of the portals is to provide the public with access to state data for transparency, accountability, performance, and results. County and association partners contribute additional datasets so that Maryland's open data portals offer centralized access to public data in machine readable format. The format allows Portal customers to explore, export, feed, filter, and visualize all of the datasets on the Portal.

2017 Open Data Portals / Council on Open Data Highlights

- The Maryland Open Data Portal ranked #1 in the nation for open data portals by think tank the Center for Data Innovation.ⁱ
- Improvements in processes used by agencies to keep datasets up-to-date on the Portals.
- Automated connections to data ensure customers have access to the most up-to-date data.
- Data quality focus to ensure datasets contains accurate data.
- Expansion of county, association, and federal partnerships for data exchange. For example, the Maryland Association of Counties is now hosting their research data on the Maryland Open Data Portal.

The 2017 Maryland Council on Open Data Annual Report describes accomplishments and initiatives in more detail, including top search terms on the Portals, use cases for open data, and data governance activities.

Background

Maryland's Open Data Act (State Government, Section 10-1501 through 10-1504) became effective on June 1, 2014. This legislation includes instructions for the collection and storage of data online, and its availability to the public. Open data makes state data easily accessible, self-service and, on-demand.

The statute also established the Council on Open Data, a group of 37 people who lead Maryland's open data. The duties of the Council are to recommend, coordinate, identify, advise, encourage, plan, promote, and advocate for Maryland's open data. The Council is required to meet twice a year and to publish this report annually.

The intent, of the Open Data Act, is to provide transparency so that businesses, residents, visitors, and civil servants can use state data to aid in decision making. Moreover, the transparency of open data helps improve accountability, as data owners share the responsibility for ensuring that data is open and available to the public. Open data also has the potential to help improve performance, by enabling greater analysis of data and providing more opportunities for collaboration.

This 2017 Annual Report, from the Council on Open Data, provides readers with a greater understanding of Maryland's open data, activities of the Council, and the Council's outlook for open data in 2017.

Meet the Council on Open Data

The Council consists of the following 37 members:

Executive Branch Agency Secretaries and Coordinating Office Directors (25)	
Secretary of Agriculture	Joseph Bartenfelder
Secretary of the Environment	Ben H. Grumbles
Secretary of Natural Resources	Mark J. Belton
Secretary of Planning	Rob McCord (Acting)
Secretary of Transportation	Pete K. Rahn
Secretary of Housing and Community Development	Kenneth C. Holt
Secretary of Commerce	R. Michael Gill

Secretary of General Services	Ellington Churchill, Jr.
State Superintendent of Schools	Karen B. Salmon, Ph.D.
Secretary of Health	Dennis R. Schrader
Secretary of Information Technology	Michael Leahy (Acting)
Secretary of Public Safety and Correctional Services	Stephen T. Moyer
Secretary of State Police	Col. William M. Pallozzi
Director of Assessments and Taxation	Michael L. Higgs, Jr. (Acting)
Secretary of Budget and Management	David R. Brinkley
Adjutant General of the Military Department	Maj. Gen. Linda L. Singh
Director of the Maryland Emergency Management Agency	Russell J. Strickland
Secretary of Labor, Licensing and Regulation	Kelly M. Schulz
Secretary of Human Services	Lourdes Padilla
Director of the Governor's StateStat Office	Michael Morello
(Now the Director of the Governor's Office of	
Performance Improvement)	
Governor's Homeland Security Advisor	Walter F. Landon
Executive Director of the Governor's Office of Crime	V. Glenn Fueston, Jr.
Control and Prevention	
Executive Director of the Maryland Institute for	Kevin G. Seaman, M.D.
Emergency Medical Services Systems	
Executive Director of the Department of Legislative	Warren G. Deschenaux
Services	
State Archivist	Timothy D. Baker

Appointee from Senate and Appointee from House of Delegates (2)	
Senate of Maryland	Senator Bill Ferguson
House of Delegates of Maryland	Representative Bonnie L. Cullison

Appointees of elected officials or employees from local entities to represent each of the following		
groups of counties (5):		
Allegany County, Frederick County, Garrett County, and	John E. (Bud) Gudmundson	
Washington County		
Caroline County, Cecil County, Dorchester County, Kent	Michael S. Scott, Ph.D.	
County, Queen Anne's County, Somerset County, Talbot		
County, Wicomico County, and Worcester County		
Anne Arundel County, Calvert County, Charles County,	William E. Dollins, III	
and St. Mary's County;		
Montgomery County and Prince George's County	Harash N. (Sonny) Segal	
Baltimore City, Baltimore County, Carroll County, Harford	Rob Livermore	

County, and Howard County	
Appointees from the private, private utility, academic, or nonprofit sectors (5):	
Scott Shaffer	
David Zlowe	
Linda M. Loubert, Ph.D.	
Elliot Plack	
Vacant	

Appointment of New Council Members

Five of the Council members represent local entities and five of the Council members represent the private, private utility, academic or nonprofit sectors. Each is appointed to serve a term of four years. Five members have been appointed to serve an initial three-year term for staggered membership. Five of the appointments expired in 2017, and the other five in 2018. It is important that the Council invest time this year to identify new members to replace expiring appointments.

Status of Open Data in Maryland

Demand for open data is growing, and customers, constituents, and businesses expect data to be available to them as fast as they request it. Maryland provides open data access through two open data portals:

Open Data Portal http://data.maryland.gov



Figure 1: Screenshot of Open Data Portal homepage

GIS Data Catalog http://data.imap.maryland.gov

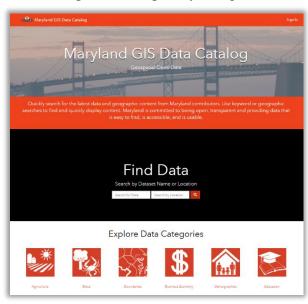


Figure 2: Screenshot of GIS Data Catalog homepage

Maryland Open Data Portal

The Maryland Open Data Portal is the state's primary open data portal and currently hosts approximately 350 datasets contributed from 34 state agencies. Throughout 2017, efforts were made to collaborate and centralize additional datasets from partnering jurisdictions. Based on these efforts, an additional 600+ datasets are shared from approximately 7 partnering jurisdictions, and accessible through this centralized resource. For example, counties federate data from their open data portals to the state's portal. Federal partners, including the U.S. Census Bureau, through the Maryland State Data Center also contribute significant datasets. The state also established a partnership with the Maryland Association of Counties (MACo) in 2017 and they now store data from their research initiatives on the Maryland Open Data Portal. The value of this allows portal customers to access MACo research on county tax studies, and also includes the ability to compare the salaries of county employees for hundreds of positions.

2017 Most Popular Search Terms on the Open Data Portal

- 1. licensed veterinarians 2017
- 2. county
- 3. facilities
- 4. wetlands of special state concern
- 5. assessment
- 6. property
- 7. business
- 8. jobs
- 9. roads
- 10. education

Additional popular search terms, from 2017, include: crash, traffic, crime, race, Maryland statewide vehicle crashes, and critical area.

The Maryland Open Data Porta is truly open to anyone in the public including internationally, and in many cases customers connect Application Programming Interfaces (APIs) and bots to datasets that ping the portal as often as every minute. Because of this, there are often search terms that make the top 10 list that do not necessarily reflect a Marylander doing a keyword search on the portal, but are rather a bot pinging the portal for specific keywords. For example, there is a crime watchdog organization that uses an API to ping for data related to crime-related keywords daily.

2017 Most Popular Dataset Downloads on the Open Data Portal

- 1. Minority Business Enterprise: Statewide Directory MBE, DBE (Disadvantaged Business Enterprise), SBE (Small Business Enterprise), and ACDBE (Airport Concession Disadvantaged Enterprise) Certified Business
- 2. Maryland Port Administration General Cargo
- 3. Violent Crime & Property Crime by County: 1975 to Present
- 4. Violent Crime & Property Crime by Municipality: 1975 to Present
- 5. Maryland Real Property Assessments: Hidden Property Owner Names
- 6. Violent Crimes & Property Crime Statewide Totals: 1975 to Present
- 7. MTA Average Weekday Ridership by Month
- 8. Licensed Veterinarians for Fiscal Year 2018 (July 1, 2017 through June 30, 2018)
- 9. Baltimore City Real Property Assessments: Hidden Property Owner Names
- 10. Licensed Veterinarians for Fiscal Year 2017 (July 1, 2016 through June 30, 2017)

Additional popular dataset downloads include: lead paint inspectors, electricity generation, accredited veterinarians, crime rate, State of Maryland payments, employment, unemployment, and labor force data.

Maryland Geospatial Information Systems Data Catalog

The Maryland Geospatial Information Systems (GIS) Data Catalog is part of the Maryland Integrated Map (MD iMAP) program which promotes distribution of state geospatial data and services. The GIS Data Catalog currently hosts approximately 670 datasets contributed from 28 state agencies. Throughout 2017, efforts were made to maintain a comprehensive listing of open data sites from partnering jurisdictions. Based on these efforts, a list of 67 partnering jurisdictions is available at http://imap.maryland.gov/Pages/data-download.aspx.

2017 Most Popular Datasets on the GIS Data Catalog

- 1. Maryland Political Boundaries County Boundaries (Detailed)
- 2. Maryland Property Data Tax Map Grids
- 3. Maryland Property Data Parcel Points
- 4. Maryland Wetlands Wetlands, Polygon (Department of Natural Resources)
- 5. Maryland Traffic Cameras Traffic Cameras
- 6. Maryland Waterbodies Rivers and Streams (Detailed)
- 7. Maryland Census Data Census Tracts
- 8. Maryland Bathymetry Chesapeake Bay Contours
- 9. Maryland Annual Average Daily Traffic Annual Average Daily Traffic (SHA Statewide AADT Lines)
- 10. Maryland Housing Designated Areas Communities of Opportunity

Additional popular datasets, from 2017, include: bathymetry, incentive zones, watersheds, hurricane storm surge, wetlands, living resources, rivers and streams and green infrastructure.

Both portals offer search, discover, display and download capabilities in a variety of formats to meet a broad spectrum of customers. As demand for data grows and requests for self-service, ondemand access continue to increase, we continue to strive to deliver a cost effective and value-added product to those customers. One way this is done is by posting thousands of rows of data for data scientists to export from the portals for import and analysis in their own tools.

2017 Most Popular Dataset Downloads on the GIS Data Catalog

- 1. Maryland Political Boundaries County Boundaries
- 2. Maryland Education Facilities K thru 12 Education (Public Schools)
- 3. Maryland Road Centerlines Local and Other Roads
- 4. Maryland Marine Boundaries Shoreline
- 5. Maryland Property Data Parcel Points

- 6. Maryland Floodplain Effective FEMA Floodplain
- 7. Maryland Physical Boundaries County Boundaries (Detailed)
- 8. Maryland Road Centerlines Interstates
- 9. Maryland Road Centerlines Maryland Routes
- 10. Maryland Political Boundaries State Boundary

Additional popular dataset downloads include: rivers and streams, census tracts, wetlands, land use/land cover, living resources, protected lands, and bus routes and stops.

Maryland's open data portals continued to see an increase in traffic in 2017. We believe this is the result of 3 factors:

- 1. Governor Hogan and the Administration's commitment to transparency, accountability, performance, and results.
- 2. Portal administrators listening to the needs of their constituents and collaborating with agencies to provide valuable and reliable data in the portals.
- 3. Constituents finding the Open Data Portal and the GIS Data Catalog through improved search engine optimization.

Maryland's Open Data Visualization Examples

In addition to data downloads, both portals also provide Application Programming Interfaces (APIs) that enable the creation of visualizations, in the form of maps and dashboards. Visualizations are an integral part of the transparency, accountability and performance management that Maryland's open data offers, as they provide a format that is easy to consume, comprehend and translate into useful information and insights.

Example #1 – Maryland Department of Commerce

The Department of Commerce has developed an interactive dashboard that provides a comparison between Maryland Counties, the State of Maryland to other States and metropolitan cities nationwide. Through this visualization, customers can compare information such as demographics, education, taxes, transportation, quality of life, workforce, utilities, economy, and technology. This dashboard utilizes data provided by the Department of Commerce, the Department of Planning, the Department of Labor, Licensing, and Regulation, and many others. All of this data can be found on the Maryland Open Data Portal.

The development of this dashboard provides the opportunity to display data in two formats: as a table with rows of data and as a dashboard that tells the story of the impacts from this program.

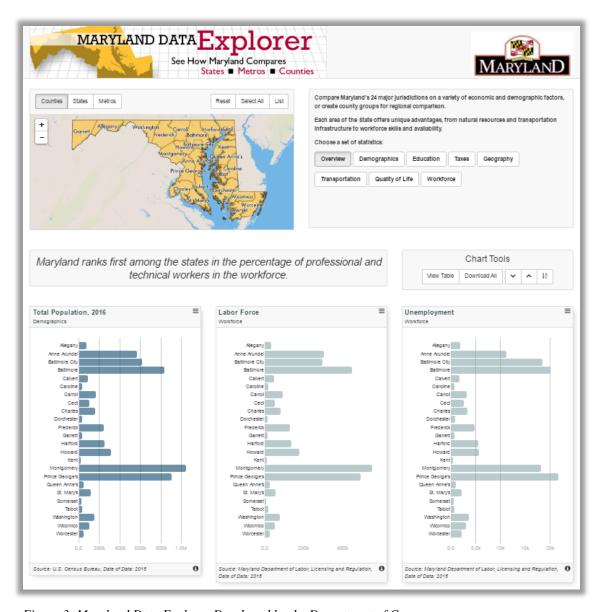


Figure 3: Maryland Data Explorer Developed by the Department of Commerce

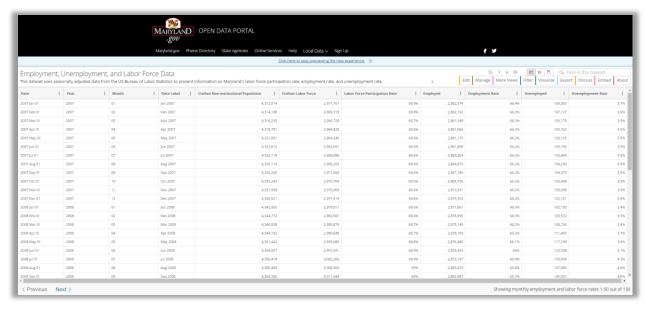


Figure 4: Labor Data found in Open Data Portal

Example #2 – MDOT State Highways Annual Average Daily Traffic (AADT)

The Maryland Department of Transportation State Highways Administration (SHA) has developed an interactive map that shows the Annual Average Daily Traffic volume data collected from more than 8,700 program count stations and 91 automatic traffic recorders (ATSs) located across the state. Through this visualization, a customer is provided with a search and view capability to the latest AADT information using a map interface and address search tool. This visualization also supports tabular data downloads from within the map viewer.

The development of this map provides the opportunity to display data in two formats: as standalone datasets, with attribute tables and as a map that combines these datasets to tell the impact of this program.

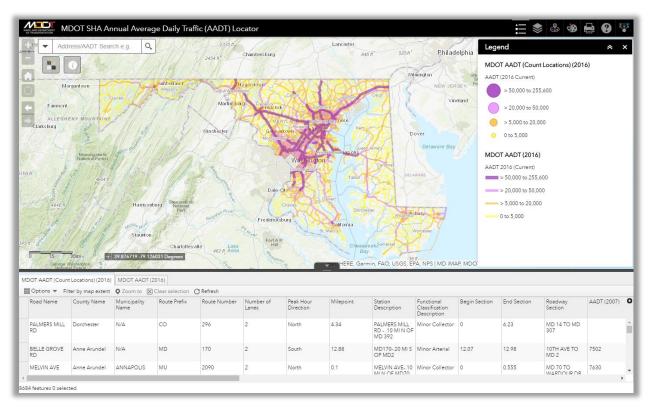


Figure 5: AADT Map Visualization

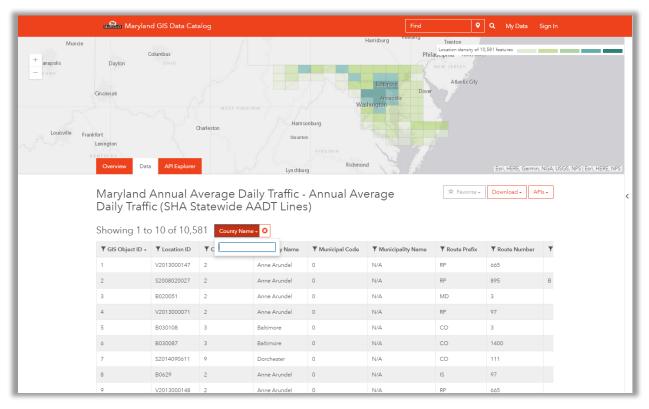


Figure 6: AADT data table view from MD iMAP Open Data Portal

Additional examples of visualizations, dashboards and maps, of data hosted on the Open Data Portal and the GIS Data Catalog, are listed below.

DASHBOARDS	MAPS
Maryland Data Explorer	Maryland Coastal Atlas
Maryland Smart Energy Investment	Maryland CHRC Traditional Grantee Map
Give Maryland	Maryland Bay Trust Fund Mapper

Data Governance

The Department of Information Technology and the Governor's Office of Performance Improvement developed guidance and standards for state agencies to identify datasets to publish on Maryland's open data portals. This includes procedures for submitting and maintaining data on the open data portals.

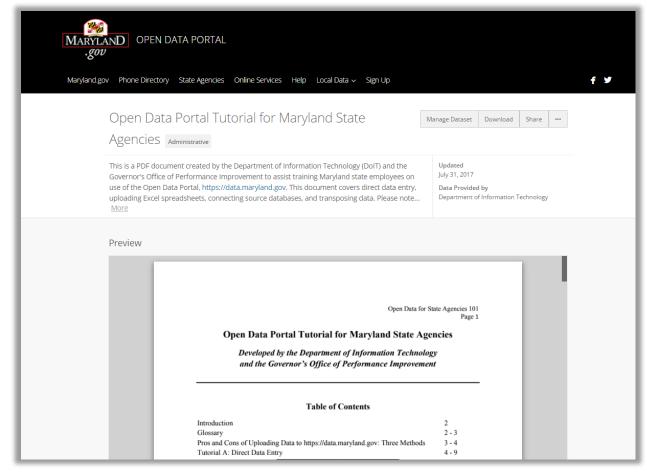


Figure 7: Open Data Tutorial for Maryland State Agencies

Additionally, working sessions were held throughout 2017 to demonstrate the workflow for creating datasets within the open data portal and the process for scheduling the maintenance of data. These sessions will continue to be held in 2018.

Data Maintenance

When a State agency creates a dataset in the open data portal, there is maintenance timeframe that is selected. This may include daily, weekly, monthly, or annual data updates. A goal for 2017 has been to improve the overall timeliness of the data updates on the portal. At the end of 2016, there were 190 datasets that had not been updated in accordance with their selected maintenance timeframe. To address this, the Department of Information Technology developed a Data Updates Dashboard to allow data owners to identify which of their datasets were up-to-date and which were in need of data updates. Additionally, the Governor's Office of Performance Improvement worked with Data Coordinators, at each agency, to support the data update process and streamline the data updates. As a result of this effort, the number of out-of-date datasets in the portal has gone from 190 to fewer than 20 for three consecutive quarters. The Governor's Office of Performance Improvement and the Department of Information Technology will continue to work with agencies, across the state, to ensure that the Open Data Portal datasets are regularly maintained and updated.



Figure 8: Data Freshness Chart Showing Datasets in Need of Updating

Data Interoperability

Throughout 2017, the Governor's Office of Performance Improvement and the Department of Information Technology have been coaching agencies and customers on how to take advantage of the application programming interfaces (APIs) in the Maryland Open Data Portal. API use

helps to ensure data interoperability. API use also ensures customers are using the most up-to-date data on the Portal. One-on-one coaching and information sharing webinars were used to promote the use of data interoperability. The Maryland Open Data Portal has a number of filtering and visualization tools that can be leveraged to display data. Additionally, customers can connect data from the Portal to third party analytics and visualization software. By taking advantage of this capability, customers are able to extend data analysis to best in class analytics software in order to gather additional insights from the data. We will continue to promote data interoperability in 2018.

Workgroup Development

The Council established two workgroups to carry out initiatives identified by the Council. These workgroups are:

- Administration and Management
- Outreach and Training

Administration and Management

The Administration and Management Workgroup was created to develop guidelines of governance, for the Council workgroups, that extend beyond the statutory specifications. Guidelines would create the process for establishing and organizing workgroups, who serve in an advisory role to the Chair and Vice-Chair of the Council, to include their composition and structure, meeting frequency, process for voting to present information under advisement, and operating procedures.

In 2018, the Administration and Management Workgroup intends to submit proposed guidelines for organizational governance, to the Council, for consideration. Once a consensus is achieved, the Workgroup will provide the Chair and Vice-Chair of the Council with a recommendation on how to proceed with establishing guidelines for Council workgroups.

Additionally, the term for five of the Council appointees will expire in June of 2018. The Administration and Management Workgroup will conduct the search, selection, and support the application submittal of the proposed appointees for the term starting in July of 2018.

Outreach and Training

The Outreach and Training Workgroup was created to draft the communications and collateral for increasing awareness about Maryland's open data. The workgroup has been developing and implementing ways to encourage the executive, legislative, and judicial branches, as well as local entities, to increase participation in Maryland's open data.

This includes increasing knowledge and transparency about the value and reliability of Maryland's open data portals and developing and implementing strategies to inform Maryland institutions, such as research libraries and educational institutions, on where to find and how to work with Maryland's open data portals.

2017 activities included speaking at the Maryland Association of Counties Annual Conference, promoting open data through Maryland's University system, collaborating with the U.S. Census Bureau and the National Governor's Association, participating in research with Pew Charitable Trusts, and participating in the Socrata Connect National Open Data Forum and user group.

Contact Information

Department of Information Technology 100 Community Place Suite 2-100 Crownsville, Maryland 21032 (410) 697-9400

Governor's Office of Performance Improvement 100 Community Place Suite 3-525 Crownsville, MD 21032 (410) 697-9596

ⁱ Best States for Data Innovation; Center for Data Innovation; 2017; Online retrieval http://www2.datainnovation.org/2017-best-states-data.pdf